



CITY OF DURHAM | NORTH CAROLINA

Date: January 24, 2011

To: Thomas Bonfield, City Manager
From: Germaine F. Brewington, Director of Audit Services *GFB*
Subject: Information Technology Performance Audit (October 2010)

EXECUTIVE SUMMARY

The Audit Services Department completed the report on the Information Technology Performance Audit dated October 2010. The purpose of the audit was to determine if adequate controls exist over the acquiring and safeguarding of specific information technology equipment (user and infrastructure hardware, software, and hand held radios).

BACKGROUND

Information and the related technology are critical public assets. The City of Durham depends on information technology to achieve its mission and to record, process, maintain, and report essential financial and program information.

The Technology Solutions Department provides service to all City departments. However, the Police Department has its own information technology staff that functions independently from the Technology Solutions Department. The Technology Solutions staff does provide some maintenance services to the Police Department.

ISSUES AND ANALYSIS

The attached report details the specific objectives, observations, recommendations and results of the audit. Managements' responses to the recommendations are included.

RECOMMENDATION

The Audit Services Department recommends the City Council receive and accept the Information Technology Performance Audit dated October 2010 as presented and approved at the January 24, 2011 meeting of the Audit Services Oversight Committee.

Attachment