



Jacksonville Fire Rescue
Attn: Denise Coney

MEMORANDUM OF SOLE SOURCE

Emergency Medical Dispatch Systems

10 September 2011

Priority Dispatch Corp. is the only all-purpose and comprehensive EMD systems provider company in the world. This includes the following exclusive areas within Emergency Medical Dispatch:

- 1) **Only provider of Expert System EMD/EFD calltaking software**
- 2) **Only provider of fully two-way CAD integrated EMD/EFD software system**
- 3) **Only provider of Automated Quality Assurance EMD/EFD Case Review software**
- 4) **Only provider of 24 hour/7day technical support service for EMD/EFD-related software**
- 5) Only contracted provider of the National Academy of EMD/EFD's unified protocol (Medical Priority Dispatch System) version 11.2
- 6) Only contracted provider of the National Academy of EMD's unified protocol (Medical Priority Dispatch System) version 11.2 OMEGA
- 7) Only contracted provider of the NAEMD's Principles of Emergency Medical Dispatch, 3rd Edition
- 8) Only provider of Comprehensive Implementation of MPDS Consulting Services (NAEMD Accreditation Eligibility services)
- 9) Only contracted EMD/EFD Instructor Training organization through NAEMD
- 10) Only contracted ED-Q Training organization through NAEMD
- 11) Only contracted EMD/EFD National Leadership Certification Seminar Training organization through NAEMD
- 12) Only EMD/EFD CD-ROM-based continuing education program provider
- 13) Only contracted provider of NAEMD standards and versions update materials

Medical Priority takes pride in being the sole source for the majority of EMD-related systems and services and is generally acknowledged as both the inventor of the science and the leader in the field of EMD.

If any further information is required, please contact me directly.

Sincerely,

A handwritten signature in blue ink, appearing to read "Ken Winward".

Ken Winward
SE Sales Manager

KDW/nb