

Utilization data Duke EAP

City of Durham			
	2010	2011	2012
<u>Employees and Family Members:</u>			
New Employee	155	149	146
New Family Members	43	56	41
<u>Annual Initial and Return Sessions:</u>			
Initial Appointments	198	205	187
Follow-Up Appointments	419	389	718
No Shows Appointments	83	46	86
Cancellation/Reschedules	189	147	145