



CITY OF DURHAM | NORTH CAROLINA

Date: June 4, 2015
To: Thomas J. Bonfield, City Manager
Through: Wanda S. Page, Deputy City Manager
From: Bertha T. Johnson, Director of Budget and Management Services
Subject: **FY2015-16 Budget Follow up Items**

Executive Summary

The City Council held work sessions on the FY2015-16 Budget and Capital Improvement Plan on Tuesday, May 26th and Wednesday, May 27th, 2015. Responses to the follow up items from May 26th were provided to City Council on May 27th. This agenda item includes responses to follow up items from the May 27th meeting.

Recommendation

The administration recommends that the City Council receive the responses to the follow up items from the May 27th budget work session.

Background

At the May 27th work session on the budget, City Council members requested the following information:

1. **Fire Department – Diversity Makeup**
A request for the diversity makeup of the Fire Department was requested during the department's presentation. A workplace statistics report is attached.
2. **Police Department – Grant Allocation Table Summary**
A one page handout providing detailed grant allocation summary reconciling amounts for proposed FY15-16, Estimated FY14-15, YTD FY14-15 and Revised FY14-15 is attached. As grants are awarded the department updates information, in some cases data is not received until late May. A revised grant resource allocation summary is attached reflecting data updated as of 5/28/15.
3. **Police Department – 2015 Durham Resident Public Safety Survey**
During the Police department presentation, results from the Durham Convention & Visitors Bureau (DCVB) survey were mentioned. A copy of the entire survey dated May 15, 2015 is attached.
4. **2015 Employee Satisfaction Survey**
A request was made for a consolidated report of the Employee Satisfaction Survey (ESS) data provided in the departmental presentations. All departmental employee satisfaction survey results are attached by portfolio groups.

5. **Revenues – Proposed Customer Costs for Municipal Services**

A request for proposed FY15-16 customer charges for services was requested during the revenues presentation. This information is attached.

Issues/Analysis

Not applicable

Financial Impact

Not applicable

SDBE Summary

Not applicable

Workplace Statistics

Follow up information

Fire Department: (Source: Deputy Chief Chris Iannuzzi - 05/27/15)

Requested information from Council on Diversity Workforce Statistics

The Black, Female, and Hispanic makeup of the Durham Fire Department is:

| | |
|----------|--|
| Black | 22.7% |
| Female | 3.9% (1 Black, 1 Hispanic and 1 American Indian) |
| Hispanic | 2.0% |

Additional information regarding where women fallout in the process:

Historically women were most likely to fall out in the Physical Ability Testing (PAT) phase; however, we have just changed our PAT test and the results may now be different. Women do fail the written test too. We will be keeping more detailed statistics beginning with the next hiring process. We have already brought back the pre-agility practice session as the Mayor Pro Tem suggested.

DPD Grant Allocation Summary Follow-Up

Resource Allocation Table (as of 02/20/15) within Council Presentation

Source: Police Department, Fiscal Staff

**DPD RESOURCE ALLOCATION TABLE
FOR GRANTS - FY15/16**

| | ACTUAL FY2012-13 | ACTUAL FY2013-14 | ADOPTED FY2014-2015 | REVISED FY2014-2015 | YTD FY2014-2015 | ESTIMATED FY2014-2015 | PROPOSED FY2015-2016 | CHANGE |
|-----------------------------|---------------------|---------------------|------------------------|------------------------|--------------------|--------------------------|-------------------------|---------------|
| Personal Services | 1,339,589 | 163,737 | 282,896 | 317,290 | 115,808 | 143,047 | 322,498 | 14.00% |
| Operating Expenses | 1,191,933 | 958,638 | 1,301,715 | 1,446,540 | 289,150 | 572,602 | 1,815,110 | 39.44% |
| Capital | - | 240,815 | - | 50,000 | 44,348 | 50,000 | 790,000 | 100.00% |
| Total Appropriations | 2,531,522 | 1,363,189 | 1,584,611 | 1,813,830 | 449,306 | 765,649 | 2,927,608 | 84.75% |
| Full Time Equivalents | 16 | 16 | - | - | - | - | - | 0.00% |
| Part-time | | | | | | | | 0.00% |
| Grants | | | | | | | | |
| Total Revenues | 2,531,522 | 1,363,189 | 1,584,611 | 1,813,830 | 449,306 | 765,649 | 2,927,608 | |

DETAILED BREAKDOWN OF ALL SOURCES (as of 2/20/15)

**DPD RESOURCE ALLOCATION TABLE
FOR GRANTS - FY15/16**

**PROPOSED
FY2015-16**

| | <u>AF</u> | <u>CS</u> | <u>DOMESTIC VIOLENCE</u> | <u>BRYNE CRIMINAL JUSTICE</u> | <u>TASK TEAMS</u> | <u>FOX</u> | <u>TASK FORCE</u> | <u>JAG</u> | <u>NCGHSP: BIKESAFE</u> | <u>HALLOWEEN</u> | <u>2015 HIGHWAY SAFETY</u> | <u>FINANCIAL CRIMES TASK FORCE</u> | FY15 TOTALS |
|-----------------------------|----------------|----------------|------------------------------|---------------------------------------|-----------------------|--------------|-------------------|---------------|-----------------------------|------------------|------------------------------------|--|--------------------|
| Personal Services | - | - | - | 100,000 | 160,000 | - | 18,638 | - | - | 25,000 | - | 18,860 | 322,498 |
| Operating Expenses | 565,000 | 200,000 | 250,000 | 600,000 | - | 5,000 | - | 81,610 | 5,000 | - | 100,000 | 8,500 | 1,815,110 |
| Capital | - | - | - | 300,000 | - | - | - | - | - | - | 95,000 | 395,000 | 790,000 |
| Total Appropriations | 565,000 | 200,000 | 250,000 | 1,000,000 | 160,000 | 5,000 | 18,638 | 81,610 | 5,000 | 25,000 | 195,000 | 422,360 | 2,927,608 |
| Grants | | | | | | | | | | | | | |
| Total Revenues | 565,000 | 200,000 | 250,000 | 1,000,000 | 160,000 | 5,000 | 18,638 | 81,610 | 5,000 | 25,000 | 195,000 | 422,360 | 2,927,608 |

**Estimated
FY2014-15**

| | <u>AF</u> | <u>CS</u> | <u>2013 HIDTA</u> | <u>2014 HIDTA</u> | <u>2013 TASK TEAMS</u> | <u>2014 TASK TEAMS</u> | <u>2013 JAG</u> | <u>2014 JAG</u> | <u>2014 BIKESAFE</u> | <u>FOX</u> | <u>HALLOWEEN</u> | <u>PAL</u> | <u>2014 FINANCIAL CRIMES</u> | <u>2015 FINANCIAL CRIMES</u> | <u>BPV</u> | <u>DOMESTIC VIOLENCE</u> | <u>BYRNE CRIMINAL JUSTICE</u> | <u>2014 TASK FORCE</u> | <u>2015 TASK FORCE</u> | <u>FY14 TOTALS</u> | |
|-----------------------------|----------------|----------------|-------------------|-------------------|----------------------------|----------------------------|-----------------|-----------------|--------------------------|--------------|------------------|--------------|--------------------------------------|--------------------------------------|--------------|------------------------------|---------------------------------------|----------------------------|----------------------------|--------------------|--------|
| Personal Services | - | - | 8,864 | 34,000 | 31,192 | 35,000 | - | - | - | - | 18,996 | - | 2,637 | 3,000 | - | - | - | 4,357 | 5,000 | 143,047 | |
| Operating Expenses | 175,876 | 80,000 | 24,397 | 143,720 | - | - | 59,670 | 25,000 | 10,000 | 2,500 | - | 3,500 | 1,519 | 4,500 | 9,565 | (645) | 33,000 | - | - | 572,602 | |
| Capital | - | 50,000 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 50,000 |
| Total Appropriations | 175,876 | 130,000 | 33,261 | 177,720 | 31,192 | 35,000 | 59,670 | 25,000 | 10,000 | 2,500 | 18,996 | 3,500 | 4,156 | 7,500 | 9,565 | (645) | 33,000 | 4,357 | 5,000 | 765,649 | |
| Grants | | | | | | | | | | | | | | | | | | | | | |
| Total Revenues | 175,876 | 130,000 | 33,261 | 177,720 | 31,192 | 35,000 | 59,670 | 25,000 | 10,000 | 2,500 | 18,996 | 3,500 | 4,156 | 7,500 | 9,565 | (645) | 33,000 | 4,357 | 5,000 | 765,649 | |

**YTD
FY2014-15**

| | <u>AF</u> | <u>CS</u> | <u>2013 HIDTA</u> | <u>2014 HIDTA</u> | <u>2013 TASK TEAMS</u> | <u>2014 TASK TEAMS</u> | <u>2013 JAG</u> | <u>2014 JAG</u> | <u>HALLOWEEN</u> | <u>PAL</u> | <u>2014 FINANCIAL CRIMES</u> | <u>2015 FINANCIAL CRIMES</u> | <u>BPV</u> | <u>DOMESTIC VIOLENCE</u> | <u>BYRNE CRIMINAL JUSTICE</u> | <u>2014 TASK FORCE</u> | <u>2015 TASK FORCE</u> | <u>FY14 TOTALS</u> | | |
|-----------------------------|---------------|---------------|-------------------|-------------------|----------------------------|----------------------------|-----------------|-----------------|------------------|--------------|--------------------------------------|----------------------------------|--------------|------------------------------|---------------------------------------|----------------------------|----------------------------|--------------------|---|--------|
| Personal Services | - | - | 8,864 | 22,332 | 31,192 | 22,474 | - | - | 18,996 | - | 2,637 | 1,192 | - | - | - | 4,357 | 3,763 | 115,808 | | |
| Operating Expenses | 52,175 | 38,813 | 24,397 | 103,720 | - | - | 39,739 | 14,172 | - | 2,465 | 1,519 | 3,067 | 9,565 | (645) | 163 | - | - | 289,150 | | |
| Capital | - | 44,348 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 44,348 |
| Total Appropriations | 52,175 | 83,161 | 33,261 | 126,052 | 31,192 | 22,474 | 39,739 | 14,172 | 18,996 | 2,465 | 4,157 | 4,259 | 9,565 | (645) | 163 | 4,357 | 3,763 | 449,306 | | |
| Grants | | | | | | | | | | | | | | | | | | | | |
| Total Revenues | 52,175 | 83,161 | 33,261 | 126,052 | 31,192 | 22,474 | 39,739 | 14,172 | 18,996 | 2,465 | 4,157 | 4,259 | 9,565 | (645) | 163 | 4,357 | 3,763 | 449,306 | | |

**Revised
Budget
FY2014-15**

| | <u>AF</u> | <u>CS</u> | <u>2014 HIDTA</u> | <u>2015 HIDTA</u> | <u>TASK TEAMS</u> | <u>FOX</u> | <u>TASK FORCE</u> | <u>JAG</u> | <u>NCGHSP: BIKESAFE</u> | <u>HALLOWEEN</u> | <u>BYRNE CRIMINAL JUSTICE</u> | <u>FINANCIAL CRIMES TASK FORCE</u> | <u>FY15 TOTALS</u> |
|-----------------------------|----------------|----------------|-------------------|-------------------|-----------------------|--------------|-------------------|---------------|-----------------------------|------------------|---------------------------------------|--|--------------------|
| Personal Services | - | - | 60,398 | 40,398 | 160,000 | - | 18,638 | - | - | 18,996 | - | 18,860 | 317,290 |
| Operating Expenses | 565,000 | 150,000 | 278,215 | 248,215 | - | 5,000 | - | 81,610 | 10,000 | - | 100,000 | 8,500 | 1,446,540 |
| Capital | - | 50,000 | - | - | - | - | - | - | - | - | - | - | 50,000 |
| Total Appropriations | 565,000 | 200,000 | 338,613 | 288,613 | 160,000 | 5,000 | 18,638 | 81,610 | 10,000 | 18,996 | 100,000 | 27,360 | 1,813,830 |
| Grants | | | | | | | | | | | | | |
| Total Revenues | 565,000 | 200,000 | 338,613 | 288,613 | 160,000 | 5,000 | 18,638 | 81,610 | 10,000 | 18,996 | 100,000 | 27,360 | 1,813,830 |

REVISED GRANT RESOURCE ALLOCATION TABLE (as of 5/28/15)

Source: Kisha Ethridge, Grants Manager - Police Department

(Note: Grant data updates based on 5/28/15 amounts received by BMS on 5/28/15 upon follow-up request)

**DPD RESOURCE ALLOCATION TABLE
FOR GRANTS - FY15/16**

| | ACTUAL FY2012-13 | ACTUAL FY2013-14 | ADOPTED FY2014-2015 | REVISED FY2014-2015 | YTD FY2014-2015 | ESTIMATED FY2014-2015 | PROPOSED FY2015-2016 | CHANGE |
|-----------------------------|---------------------|---------------------|------------------------|------------------------|--------------------|--------------------------|-------------------------|---------------|
| Personal Services | 1,339,589 | 163,737 | 282,896 | 317,290 | 181,926 | 200,547 | 222,498 | -21.35% |
| Operating Expenses | 1,191,933 | 958,638 | 1,301,715 | 1,446,540 | 427,416 | 629,484 | 1,310,140 | 0.65% |
| Capital | - | 240,815 | - | 50,000 | 44,348 | 50,000 | - | 100.00% |
| Total Appropriations | 2,531,522 | 1,363,189 | 1,584,611 | 1,813,830 | 653,690 | 880,031 | 1,532,638 | -3.28% |
| Full Time Equivalents | 16 | 16 | - | - | - | - | - | 0.00% |
| Part-time | | | | | | | | 0.00% |
| Grants | | | | | | | | |
| Total Revenues | 2,531,522 | 1,363,189 | 1,584,611 | 1,813,830 | 653,690 | 880,031 | 1,532,638 | |

DETAILED BREAKDOWN OF ALL SOURCES (as of 5/28/15)

**PROPOSED
FY2015-16**

| | AF | CS | PAUL COVERDELL | JUSTICE AND MENTAL HEALTH | TASK TEAMS | FOX | TASK FORCE | JAG | NCGHSP: BIKESAFE | HALLOWEEN | 2015 HIGHWAY SAFETY | FINANCIAL CRIMES TASK FORCE | BPV | FY16 TOTALS |
|-----------------------------|----------------|----------------|-------------------|---------------------------------|----------------|--------------|---------------|---------------|---------------------|---------------|---------------------------|-----------------------------------|---------------|------------------|
| Personal Services | - | - | - | - | 160,000 | - | 18,638 | - | - | 25,000 | - | 18,860 | - | 222,498 |
| Operating Expenses | 565,000 | 200,000 | 174,822 | 242,130 | - | 5,000 | - | 71,128 | 5,000 | - | 2,500 | 8,500 | 36,060 | 1,310,140 |
| Capital | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Total Appropriations | 565,000 | 200,000 | 174,822 | 242,130 | 160,000 | 5,000 | 18,638 | 71,128 | 5,000 | 25,000 | 2,500 | 27,360 | 36,060 | 1,532,638 |
| Grants | | | | | | | | | | | | | | |
| Total Revenues | 565,000 | 200,000 | 174,822 | 242,130 | 160,000 | 5,000 | 18,638 | 71,128 | 5,000 | 25,000 | 2,500 | 27,360 | 36,060 | 1,532,638 |

**Estimated
FY2014-15**

| | <u>AF</u> | <u>CS</u> | <u>2013 HIDTA</u> | <u>2014 HIDTA</u> | <u>2013 TASK TEAMS</u> | <u>2014 TASK TEAMS</u> | <u>2013 JAG</u> | <u>2014 JAG</u> | <u>2014 BIKESAFE</u> | <u>FOX</u> | <u>HALLOWEEN</u> | <u>PAL</u> | <u>2014 FINANCIAL CRIMES</u> | <u>2015 FINANCIAL CRIMES</u> | <u>BPV</u> | <u>DOMESTIC VIOLENCE</u> | <u>BYRNE CRIMINAL JUSTICE</u> | <u>2014 TASK FORCE</u> | <u>2015 TASK FORCE</u> | <u>FY15 TOTALS</u> |
|----------------------|-----------|-----------|-------------------|-------------------|------------------------|------------------------|-----------------|-----------------|----------------------|------------|------------------|------------|------------------------------|------------------------------|------------|--------------------------|-------------------------------|------------------------|------------------------|--------------------|
| Personal Services | - | - | 8,864 | 47,000 | 31,192 | 75,000 | - | - | - | - | 18,996 | - | 2,637 | 3,000 | - | - | - | 4,357 | 9,500 | 200,547 |
| Operating Expenses | 175,876 | 80,000 | 24,397 | 190,000 | - | - | 71,772 | 20,000 | 2,500 | 1,500 | - | 7,500 | 1,519 | 6,500 | 9,565 | (645) | 39,000 | - | - | 629,484 |
| Capital | - | 50,000 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 50,000 |
| Total Appropriations | 175,876 | 130,000 | 33,261 | 237,000 | 31,192 | 75,000 | 71,772 | 20,000 | 2,500 | 1,500 | 18,996 | 7,500 | 4,156 | 9,500 | 9,565 | (645) | 39,000 | 4,357 | 9,500 | 880,031 |
| Grants | | | | | | | | | | | | | | | | | | | | |
| Total Revenues | 175,876 | 130,000 | 33,261 | 237,000 | 31,192 | 75,000 | 71,772 | 20,000 | 2,500 | 1,500 | 18,996 | 7,500 | 4,156 | 9,500 | 9,565 | (645) | 39,000 | 4,357 | 9,500 | 880,031 |

**YTD
FY2014-15**

| | <u>AF</u> | <u>CS</u> | <u>2013 HIDTA</u> | <u>2014 HIDTA</u> | <u>2013 TASK TEAMS</u> | <u>2014 TASK TEAMS</u> | <u>2013 JAG</u> | <u>2014 JAG</u> | <u>HALLOWEEN</u> | <u>PAL</u> | <u>2014 FINANCIAL CRIMES</u> | <u>2015 FINANCIAL CRIMES</u> | <u>BPV</u> | <u>DOMESTIC VIOLENCE</u> | <u>BYRNE CRIMINAL JUSTICE</u> | <u>2014 TASK FORCE</u> | <u>2015 TASK FORCE</u> | <u>FY15 TOTALS</u> |
|----------------------|-----------|-----------|-------------------|-------------------|------------------------|------------------------|-----------------|-----------------|------------------|------------|------------------------------|------------------------------|------------|--------------------------|-------------------------------|------------------------|------------------------|--------------------|
| Personal Services | - | - | 8,864 | 40,292 | 31,192 | 64,779 | - | - | 18,996 | - | 2,637 | 2,139 | - | - | - | 4,357 | 8,669 | 181,926 |
| Operating Expenses | 105,066 | 43,747 | 24,397 | 161,041 | - | - | 54,885 | 14,739 | - | 6,789 | 1,519 | 5,281 | 9,565 | (645) | 1,032 | - | - | 427,416 |
| Capital | - | 44,348 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 44,348 |
| Total Appropriations | 105,066 | 88,095 | 33,261 | 201,333 | 31,192 | 64,779 | 54,885 | 14,739 | 18,996 | 6,789 | 4,157 | 7,420 | 9,565 | (645) | 1,032 | 4,357 | 8,669 | 653,690 |
| Grants | | | | | | | | | | | | | | | | | | |
| Total Revenues | 105,066 | 88,095 | 33,261 | 201,333 | 31,192 | 64,779 | 54,885 | 14,739 | 18,996 | 6,789 | 4,157 | 7,420 | 9,565 | (645) | 1,032 | 4,357 | 8,669 | 653,690 |

**Revised
Budget
FY2014-15**

| | <u>AF</u> | <u>CS</u> | <u>2014 HIDTA</u> | <u>2015 HIDTA</u> | <u>TASK TEAMS</u> | <u>FOX</u> | <u>TASK FORCE</u> | <u>JAG</u> | <u>NCGHSP: BIKESAFE</u> | <u>HALLOWEEN</u> | <u>BYRNE CRIMINAL JUSTICE</u> | <u>FINANCIAL CRIMES TASK FORCE</u> | <u>FY15 TOTALS</u> |
|----------------------|-----------|-----------|-------------------|-------------------|-------------------|------------|-------------------|------------|-------------------------|------------------|-------------------------------|------------------------------------|--------------------|
| Personal Services | - | - | 60,398 | 40,398 | 160,000 | - | 18,638 | - | - | 18,996 | - | 18,860 | 317,290 |
| Operating Expenses | 565,000 | 150,000 | 278,215 | 248,215 | - | 5,000 | - | 81,610 | 10,000 | - | 100,000 | 8,500 | 1,446,540 |
| Capital | - | 50,000 | - | - | - | - | - | - | - | - | - | - | 50,000 |
| Total Appropriations | 565,000 | 200,000 | 338,613 | 288,613 | 160,000 | 5,000 | 18,638 | 81,610 | 10,000 | 18,996 | 100,000 | 27,360 | 1,813,830 |
| Grants | | | | | | | | | | | | | |
| Total Revenues | 565,000 | 200,000 | 338,613 | 288,613 | 160,000 | 5,000 | 18,638 | 81,610 | 10,000 | 18,996 | 100,000 | 27,360 | 1,813,830 |

2015 Durham Resident Public Safety Perception Benchmarks

Facilitated by the Durham Convention & Visitors Bureau

On Behalf of:



May 15, 2015

Shelly A. Green, President & CEO

Durham Convention & Visitors Bureau
101 East Morgan Street
Durham, NC 27701
919.680.8300
shelly@durham-cvb.com

**Dr. Mitch Javidi, Futurist
& Chief Executive Officer**

NanoPhrades
338 Raleigh Street
Holly Springs, NC 27540
919.753.1101
mjavidi@nanophrades.com

Preface

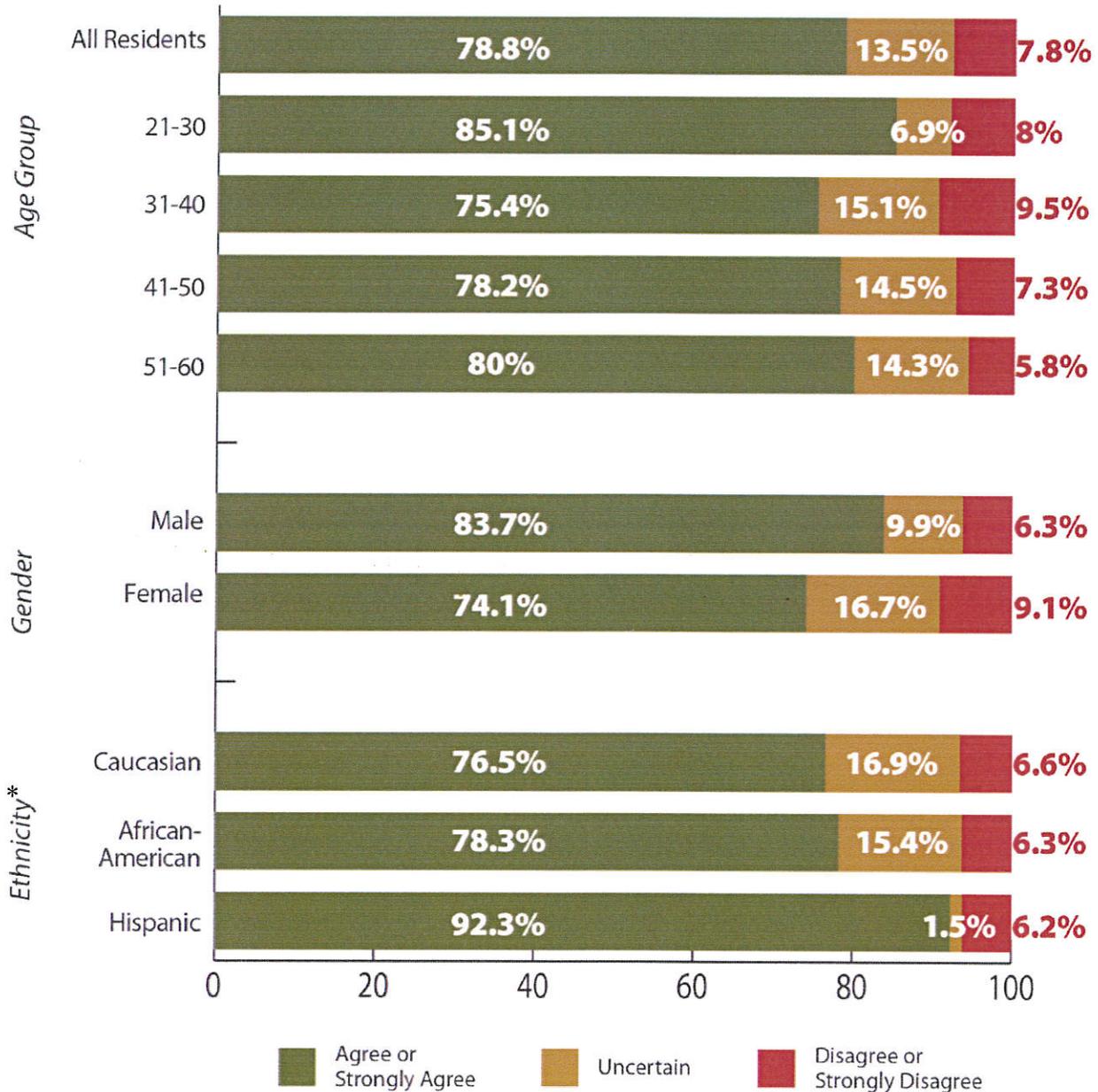
DCVB retains NanoPhrades (*nan' oh fray des*) to undertake an annual scientific public opinion poll of Durham residents in order to assess and understand internal and external attitudes and opinions toward Durham. The research was conducted through a telephonic survey from January to April of 2015 and includes surveys of 400 residents over the age of 20. The margin of error for the study was +/- 5%, except on crosstabulations, which have a higher margin of error.

As part of its performance metrics, the Durham Police Department has partnered with the Durham Convention & Visitors Bureau (DCVB) on portions of surveys of public opinion since 2005. Included in this report are the results of the 2015 survey. For comparative purposes, some charts show results from previous years.

Overall Observations

- Almost eight out of 10 (79%) of residents feel safe or very safe. This finding is not only an increase from last year, but is also the highest recorded perception of safety in the last 10 years.
 - The various age groups felt more or less the same about safety, with the differences between their reported feelings close enough to be attributable to chance.
 - Hispanics felt safer than Caucasians or African Americans.
 - Males felt safer than females.
 - Personal experience (45.5%) was the most common source of respondents' perception of safety, followed by media reports (36.5%). However, there was no difference in perception of safety between those with different sources.
- About three out of 10 residents (29.8%) believe the Durham Police Department is doing a good job protecting and serving Durhamites, and about the same proportion (32.5%) believes DPD is working closely with the community. These results continue a negative trend that began last year and are likely a result of the events surrounding the November and December protests over the deaths of Michael Brown and Eric Garner.
 - Compared to females, males were significantly more likely to disagree or strongly disagree and significantly less likely to agree or strongly agree with both the claim that DPD was doing a good job and that DPD was working closely with the community.
 - Those identifying themselves as being of Hispanic origin were by far the least positive about the Durham Police Department. More than 8 out of 10 residents (87.7%) disagreed or strongly disagreed that DPD was doing a good job and the same proportion thought they were not working closely with the community. But the sample size of this group is very small so this may not be relevant due to the high margin of error.
 - The smaller sample sizes within the varying age groups make it difficult to determine whether the reported differences are a true reflection of the population or due to chance. However, the differences between 21-30 and 41-50 year olds are statistically significant.

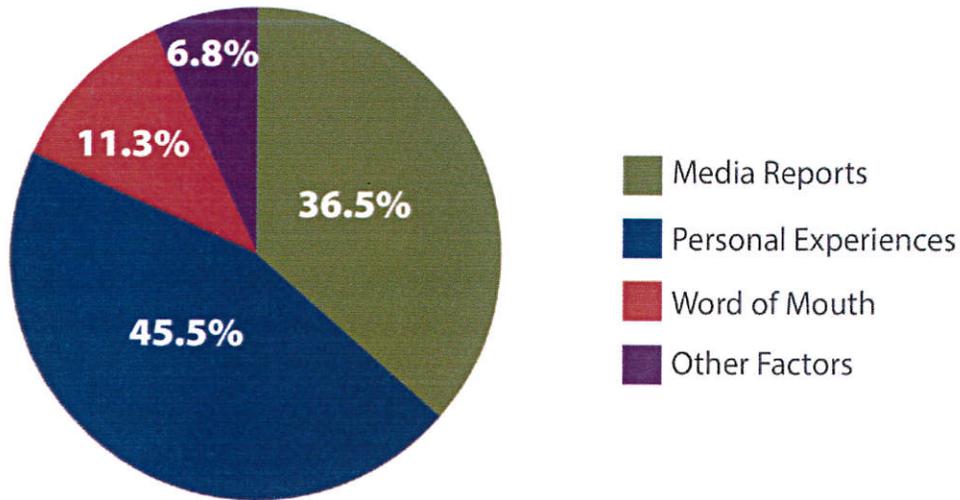
I Feel Personally Safe in Durham



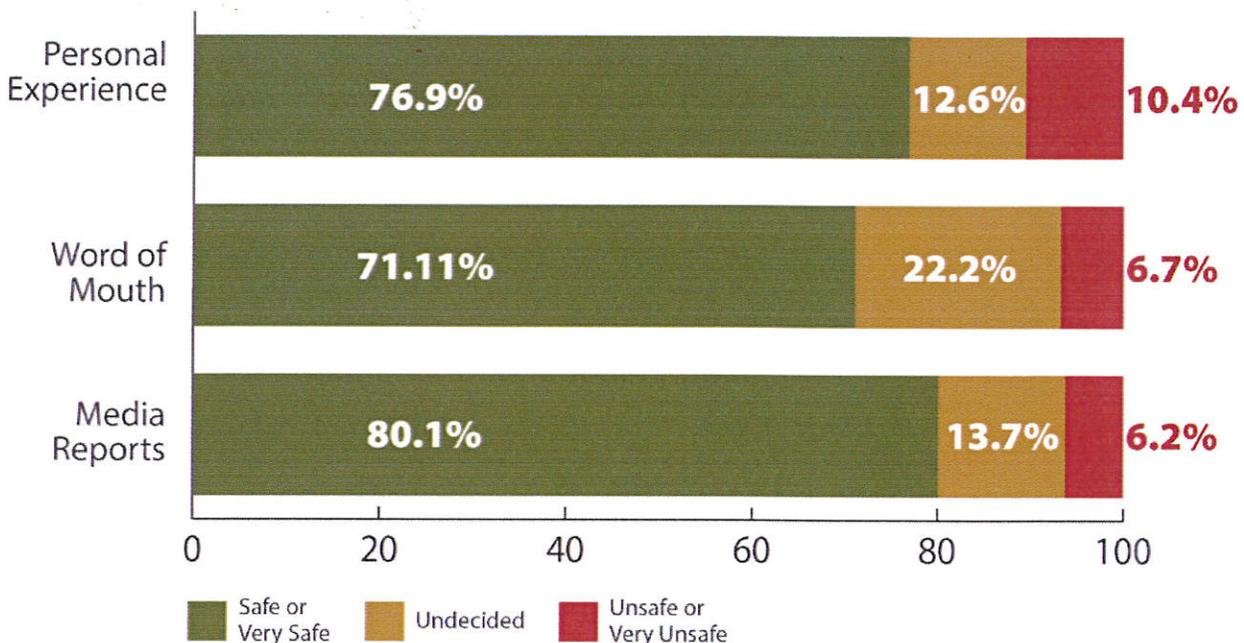
Perception of safety is high across all ages, ethnicities, and genders. There are also few discernable differences between the different groups as most of the variance between age groups and ethnicities is small enough that it is within the margin of error. However, the differences between males and females and Hispanics and other ethnicities are statistically significant.

**Note that individuals identifying themselves as Asian responded to the survey but the sample size was small giving it a large margin of error. Therefore, those results are not reflected here.*

My Perception of Safety is Based Primarily on:

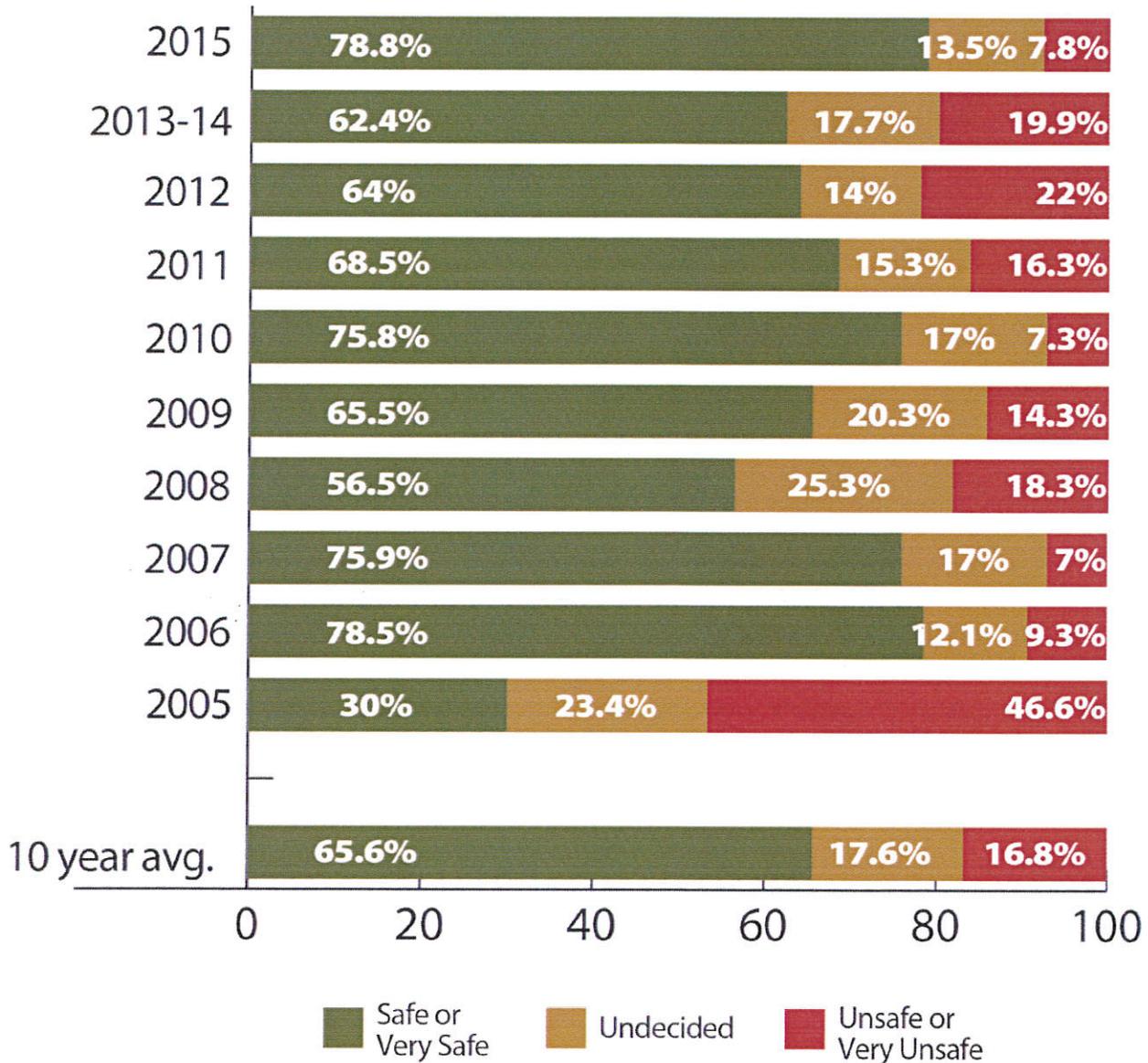


Crosstabulation: Source of Perception of Safety and Feelings about Personal Safety



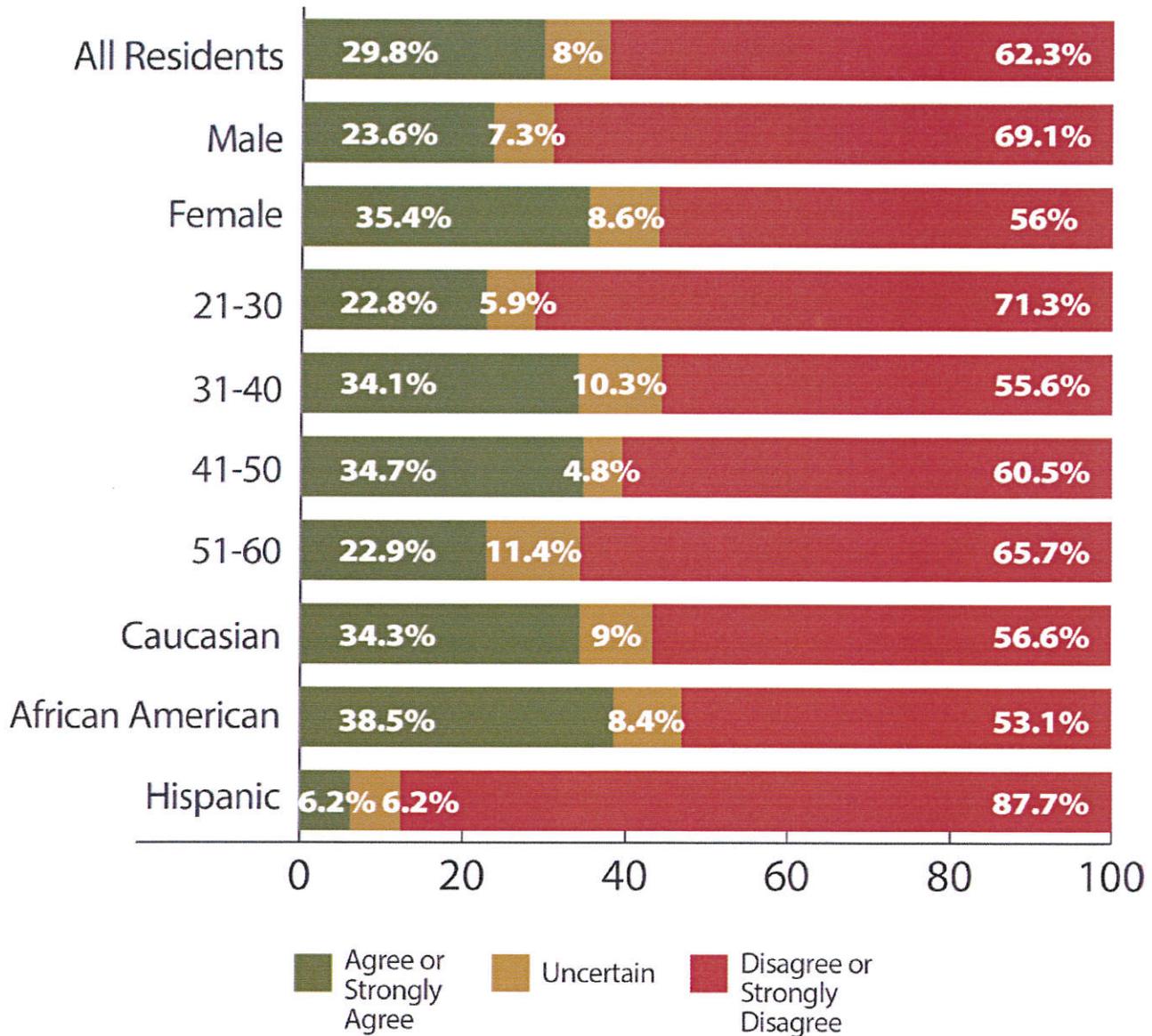
Personal experiences were the most common source of safety perceptions, followed by media reports. However, reported perceptions of safety were essentially the same no matter the source, with the differences between them falling within the margin of error.

Perceptions of Safety Over Time



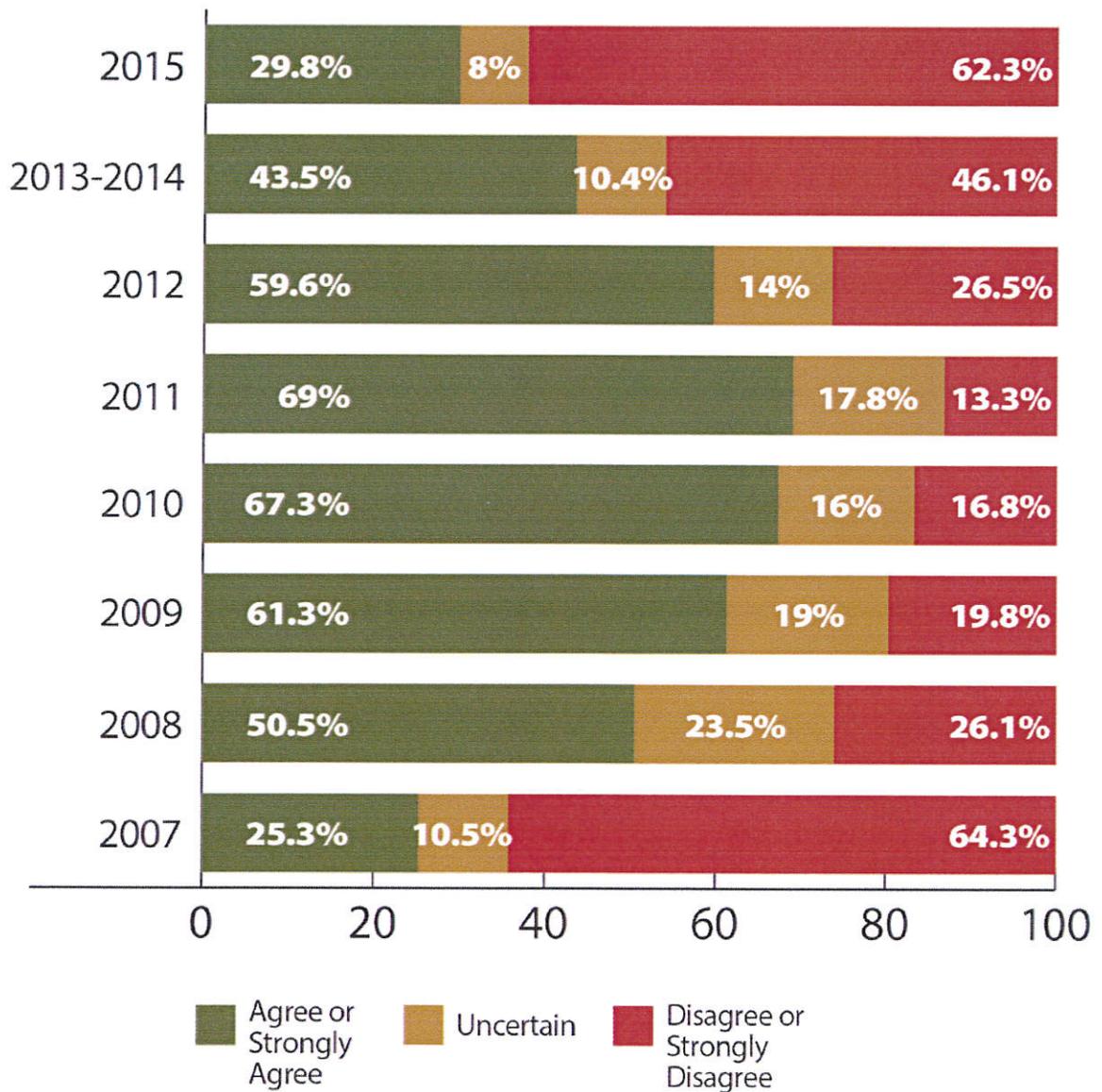
This year's findings mark a statistically significant increase from the results of the past three years, reversing an incremental decline that had taken place. They also continue to highlight the increased feelings of safety over the past 10 years, shown especially in comparison with the 10-year average.

The Durham Police Department is Doing a Good Job Protecting and Serving Durham Residents



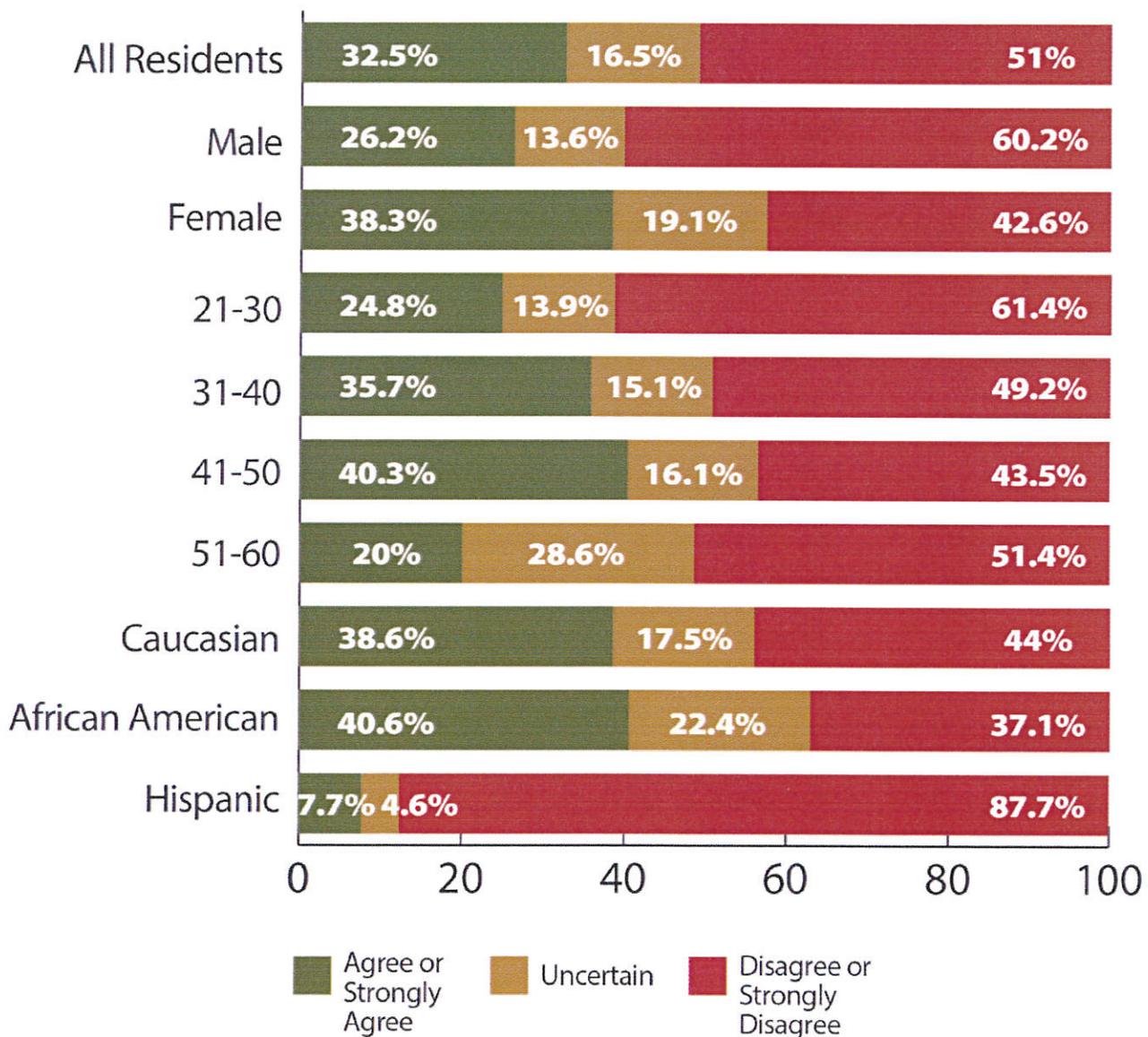
Last year, the public sentiment about DPD's effectiveness decreased significantly from the year prior. It was postulated that the decrease was due to the Jesus Huerta event, which occurred two months prior to the survey. The results have decreased again this year, both overall and for all population segments. It seems reasonable to hypothesize that the protests held locally surrounding the deaths of Michael Brown and Eric Garner, which occurred two to three months before this survey, had an effect on these findings.

The Durham Police Department is Doing a Good Job Protecting and Serving Durham Residents Over Time



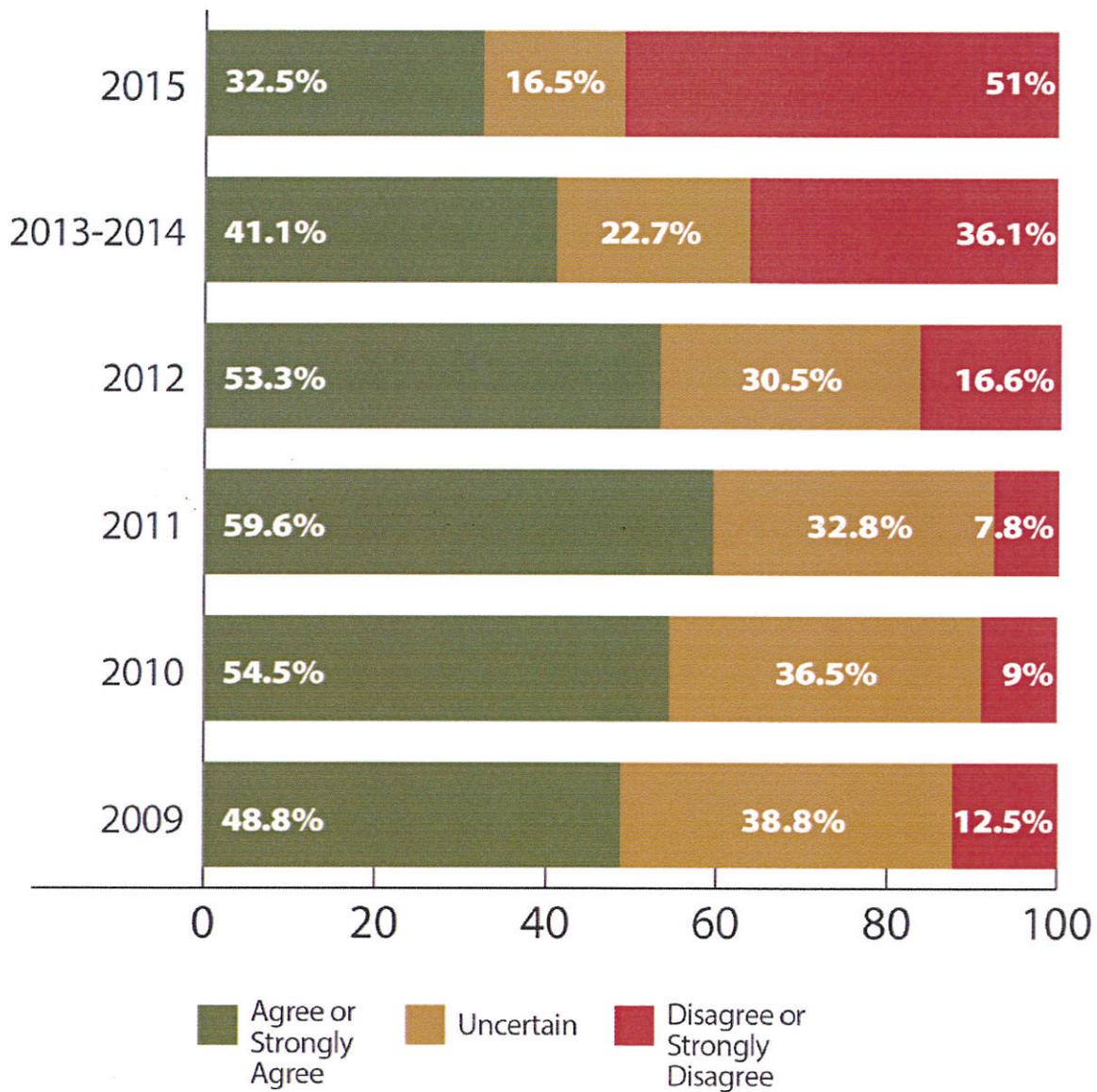
When looking at the responses to this question over time, it becomes clear that responses have been generally positive, minus the recent downturns and the downturn around 2007, when the Duke lacrosse case was in the news.

The Durham Police Department is Working Closely With the Community



As with the previous question, results are more negative here than last year, which already saw a significant increase in negativity. Results are more negative both overall and in each segment of the population, though some of the differences from last year are within the margin of error.

The Durham Police Department is Working Closely With the Community Over Time



Unfortunately, this question has only been asked since 2009, so data is not available for the time surrounding the Duke lacross case like it was for the previous question. However, the results from 2009 on show a similar trend. This chart also shows that this question tends to have a high number of undecided responses, though that is less true in the last two years, when results became more negative.

Data Tables

I feel personally safe in Durham.

| | | | Total |
|-----------------------------------|-------------------|-----------------|-------|
| I feel personally safe in Durham. | Strongly Disagree | Count | 9 |
| | | % within Durham | 2.3% |
| | Disagree | Count | 22 |
| | | % within Durham | 5.5% |
| | Undecided | Count | 54 |
| | | % within Durham | 13.5% |
| Agree | Count | 226 | |
| | % within Durham | 56.5% | |
| Strongly Agree | Count | 89 | |
| | % within Durham | 22.3% | |
| Total | Count | 400 | |
| | % within Durham | 100.0% | |

I feel personally safe in Durham. * Gender Crosstabulation

| | | | Total | |
|-----------------|-----------------------------------|-------------------|-----------------|------|
| Gender | | | | |
| Male | I feel personally safe in Durham. | Strongly Disagree | Count | 4 |
| | | | % within Durham | 2.1% |
| | | Disagree | Count | 8 |
| | | | % within Durham | 4.2% |
| | | Undecided | Count | 19 |
| | | | % within Durham | 9.9% |
| | Agree | Count | 125 | |
| % within Durham | | 65.4% | | |
| Strongly Agree | Count | 35 | | |
| | % within Durham | 18.3% | | |
| | Total | Count | 191 | |
| | | % within Durham | 100.0% | |
| Female | I feel personally safe in | Strongly Disagree | Count | 5 |

| | | | |
|-----------------|----------------|-----------------|-------|
| Durham. | | % within Durham | 2.4% |
| | Disagree | Count | 14 |
| | | % within Durham | 6.7% |
| | Undecided | Count | 35 |
| | | % within Durham | 16.7% |
| | Agree | Count | 101 |
| | | % within Durham | 48.3% |
| | Strongly Agree | Count | 54 |
| | | % within Durham | 25.8% |
| | Total | Count | 209 |
| % within Durham | | 100.0% | |

I feel personally safe in Durham. * Ethnicity Crosstabulation

| Ethnicity | | | Total |
|------------------|-----------------------------------|--------------------------|--------------------------|
| Caucasian | I feel personally safe in Durham. | Strongly Disagree | Count % within Durham |
| | | | 1 .6% |
| | | Disagree | Count % within Durham |
| | | | 10 6.0% |
| | | Undecided | Count % within Durham |
| | | | 28 16.9% |
| Total | | Agree | Count % within Durham |
| | | | 86 51.8% |
| | | Strongly Agree | Count % within Durham |
| | | | 41 24.7% |
| Total | | Count % within Durham | 166 100.0% |
| African American | I feel personally safe in Durham. | Strongly Disagree | Count % within Durham |
| | | | 3 2.1% |
| | | Disagree | Count % within Durham |
| | | | 6 4.2% |
| | | Undecided | Count % within Durham |
| | 22 15.4% | | |
| Total | | Agree | Count % within Durham |
| | | | 78 54.5% |

| | | | | |
|-----------------------|--|--------------------------|-----------------|--------|
| | | Strongly Agree | Count | 34 |
| | | | % within Durham | 23.8% |
| | Total | | Count | 143 |
| | | | % within Durham | 100.0% |
| Asian American | I feel personally safe in Durham. | Strongly Disagree | Count | 1 |
| | | | % within Durham | 3.8% |
| | | Disagree | Count | 6 |
| | | | % within Durham | 23.1% |
| | | Undecided | Count | 3 |
| | | | % within Durham | 11.5% |
| | | Agree | Count | 15 |
| | | | % within Durham | 57.7% |
| | | Strongly Agree | Count | 1 |
| | | | % within Durham | 3.8% |
| | Total | | Count | 26 |
| | | | % within Durham | 100.0% |
| Hispanic | I feel personally safe in Durham. | Strongly Disagree | Count | 4 |
| | | | % within Durham | 6.2% |
| | | Undecided | Count | 1 |
| | | | % within Durham | 1.5% |
| | | Agree | Count | 47 |
| | % within Durham | 72.3% | | |
| | | Strongly Agree | Count | 13 |
| | | | % within Durham | 20.0% |
| | Total | | Count | 65 |
| | | | % within Durham | 100.0% |

I feel personally safe in Durham. * Age Category Crosstabulation

| Age Category | | | Total | |
|---------------------|--|--------------------------|-----------------|------|
| 21-30 Years | I feel personally safe in Durham. | Strongly Disagree | Count | 3 |
| | | | % within Durham | 3.0% |
| | | Disagree | Count | 5 |
| | | % within Durham | 5.0% | |
| | | Undecided | Count | 7 |

| | | | | |
|-------------|-----------------------------------|-------------------|-----------------|--------|
| | | | % within Durham | 6.9% |
| | | Agree | Count | 69 |
| | | | % within Durham | 68.3% |
| | | Strongly Agree | Count | 17 |
| | | | % within Durham | 16.8% |
| | | Total | Count | 101 |
| | | | % within Durham | 100.0% |
| 31-40 Years | I feel personally safe in Durham. | Strongly Disagree | Count | 4 |
| | | | % within Durham | 3.2% |
| | | Disagree | Count | 8 |
| | | | % within Durham | 6.3% |
| | | Undecided | Count | 19 |
| | | | % within Durham | 15.1% |
| | | Agree | Count | 74 |
| | | | % within Durham | 58.7% |
| | | Strongly Agree | Count | 21 |
| | | | % within Durham | 16.7% |
| | Total | Count | 126 | |
| | | % within Durham | 100.0% | |
| 41-50 Years | I feel personally safe in Durham. | Strongly Disagree | Count | 1 |
| | | | % within Durham | .8% |
| | | Disagree | Count | 8 |
| | | | % within Durham | 6.5% |
| | | Undecided | Count | 18 |
| | | | % within Durham | 14.5% |
| | | Agree | Count | 59 |
| | | | % within Durham | 47.6% |
| | | Strongly Agree | Count | 38 |
| | | | % within Durham | 30.6% |
| | Total | Count | 124 | |
| | | % within Durham | 100.0% | |
| 51-60 Years | I feel personally safe in Durham. | Strongly Disagree | Count | 1 |
| | | | % within Durham | 2.9% |
| | | Disagree | Count | 1 |
| | | | % within Durham | 2.9% |

| | | | | |
|----------------------|--|-----------------------|------------------------|---------------|
| | | Undecided | Count | 5 |
| | | | % within Durham | 14.3% |
| | | Agree | Count | 18 |
| | | | % within Durham | 51.4% |
| | | Strongly Agree | Count | 10 |
| | | | % within Durham | 28.6% |
| | Total | | Count | 35 |
| | | | % within Durham | 100.0% |
| Over 61 Years | I feel personally safe in Durham. | Undecided | Count | 5 |
| | | | % within Durham | 35.7% |
| | | Agree | Count | 6 |
| | | | % within Durham | 42.9% |
| | | Strongly Agree | Count | 3 |
| | | | % within Durham | 21.4% |
| | Total | | Count | 14 |
| | | | % within Durham | 100.0% |

My perception of safety is based primarily on:

| | | | Total |
|---|----------------------------|------------------------|---------------|
| My perception of safety is based primarily on: | Personal Experience | Count | 182 |
| | | % within Durham | 45.5% |
| | Word of Mouth | Count | 45 |
| | | % within Durham | 11.3% |
| | Media Reports | Count | 146 |
| | | % within Durham | 36.5% |
| | Other Factors | Count | 27 |
| | | % within Durham | 6.8% |
| | Total | Count | 400 |
| | | % within Durham | 100.0% |

My perception of safety is based primarily on: * I feel personally safe in Durham. Crosstabulation

| Durham, Orange, & Wake | | | | I feel personally safe in Durham. | | | | | Total |
|------------------------|------------------|----------|-------|-----------------------------------|----------|-----------|-------|----------------|-------|
| | | | | Strongly Disagree | Disagree | Undecided | Agree | Strongly Agree | |
| Durham | My perception of | Personal | Count | 6 | 13 | 23 | 108 | 32 | 182 |

| | | | | | | | | |
|-------------------------------|---|-------------------------------|-------|-------|--------|--------|---------|---------|
| safety is based primarily on: | Experience | % within Personal Experience. | 3.30% | 7.14% | 12.64% | 59.34% | 17.58% | 100.00% |
| | Word of Mouth | Count | 1 | 2 | 10 | 16 | 16 | 45 |
| | | % within Word of Mouth. | 2.22% | 4.44% | 22.22% | 35.56% | 35.56% | 100.00% |
| | Media Reports | Count | 2 | 7 | 20 | 88 | 29 | 146 |
| | | % within Media Reports. | 1.37% | 4.79% | 13.70% | 60.27% | 19.86% | 100.00% |
| Other Factors | Count | 0 | 0 | 1 | 14 | 12 | 27 | |
| | % within Other Factors. | 0.00% | 0.00% | 3.70% | 51.85% | 44.44% | 100.00% | |
| Total | Count | 9 | 9 | 22 | 54 | 226 | 89 | |
| | % within My perception of safety is based primarily on. | 100.00% | 2.25% | 5.50% | 13.50% | 56.50% | 22.25% | |

The Durham police doing a good job protecting and serving Durham residents

| | | | Total |
|--|-------------------|-----------------|-------|
| The Durham police doing a good job protecting and serving Durham residents | Strongly Disagree | Count | 113 |
| | | % within Durham | 28.3% |
| | Disagree | Count | 136 |
| | | % within Durham | 34.0% |
| | Undecided | Count | 32 |
| | % within Durham | 8.0% | |
| Agree | Count | 60 | |
| | % within Durham | 15.0% | |
| Strongly Agree | Count | 59 | |
| | % within Durham | 14.8% | |
| Total | Count | 400 | |
| | % within Durham | 100.0% | |

The Durham police doing a good job protecting and serving Durham residents * Gender Crosstabulation

| | | | Total |
|------|--|-------------------|-----------------|
| Male | The Durham police doing a good job protecting and serving Durham residents | Strongly Disagree | Count |
| | | | % within Durham |
| | | Disagree | Count |
| | % within Durham | 95 | |
| | Undecided | Count | 14 |

| | | | | |
|--------|--|-------------------|-----------------|--------|
| | | | % within Durham | 7.3% |
| | | Agree | Count | 16 |
| | | | % within Durham | 8.4% |
| | | Strongly Agree | Count | 29 |
| | | | % within Durham | 15.2% |
| | Total | | Count | 191 |
| | | | % within Durham | 100.0% |
| Female | The Durham police doing a good job protecting and serving Durham residents | Strongly Disagree | Count | 76 |
| | | | % within Durham | 36.4% |
| | | Disagree | Count | 41 |
| | | | % within Durham | 19.6% |
| | | Undecided | Count | 18 |
| | | | % within Durham | 8.6% |
| | | Agree | Count | 44 |
| | | | % within Durham | 21.1% |
| | | Strongly Agree | Count | 30 |
| | | | % within Durham | 14.4% |
| | Total | | Count | 209 |
| | | | % within Durham | 100.0% |

The Durham police doing a good job protecting and serving Durham residents * Ethnicity Crosstabulation

| Ethnicity | | | | Total |
|-----------|--|-------------------|-----------------|-------|
| Caucasian | The Durham police doing a good job protecting and serving Durham residents | Strongly Disagree | Count | 38 |
| | | | % within Durham | 22.9% |
| | | Disagree | Count | 56 |
| | | | % within Durham | 33.7% |
| | | Undecided | Count | 15 |
| | | | % within Durham | 9.0% |
| | | Agree | Count | 27 |
| | | | % within Durham | 16.3% |
| | | Strongly Agree | Count | 30 |
| | | | % within Durham | 18.1% |
| | Total | Count | 166 | |

| | | | % within Durham | 100.0% |
|------------------|--|-------------------|-----------------|--------|
| African American | The Durham police doing a good job protecting and serving Durham residents | Strongly Disagree | Count | 39 |
| | | | % within Durham | 27.3% |
| | | Disagree | Count | 37 |
| | | | % within Durham | 25.9% |
| | | Undecided | Count | 12 |
| | | | % within Durham | 8.4% |
| | Agree | Count | 29 | |
| | | % within Durham | 20.3% | |
| | Strongly Agree | Count | 26 | |
| | | % within Durham | 18.2% | |
| Total | | | Count | 143 |
| | | | % within Durham | 100.0% |
| Asian American | The Durham police doing a good job protecting and serving Durham residents | Strongly Disagree | Count | 10 |
| | | | % within Durham | 38.5% |
| | | Disagree | Count | 12 |
| | | | % within Durham | 46.2% |
| | | Undecided | Count | 1 |
| | | | % within Durham | 3.8% |
| | Agree | Count | 1 | |
| | | % within Durham | 3.8% | |
| | Strongly Agree | Count | 2 | |
| | | % within Durham | 7.7% | |
| Total | | | Count | 26 |
| | | | % within Durham | 100.0% |
| Hispanic | The Durham police doing a good job protecting and serving Durham residents | Strongly Disagree | Count | 26 |
| | | | % within Durham | 40.0% |
| | | Disagree | Count | 31 |
| | | | % within Durham | 47.7% |
| | | Undecided | Count | 4 |
| | | | % within Durham | 6.2% |
| | Agree | Count | 3 | |
| | | % within Durham | 4.6% | |
| | Strongly Agree | Count | 1 | |
| | | % within Durham | 1.5% | |

| | | |
|--------------|------------------------|---------------|
| Total | Count | 65 |
| | % within Durham | 100.0% |

The Durham police doing a good job protecting and serving Durham residents * Age Category Crosstabulation

| Age Category | | | | Total |
|---------------------|--|-------------------|------------------------|---------------|
| 21-30 Years | The Durham police doing a good job protecting and serving Durham residents | Strongly Disagree | Count | 19 |
| | | | % within Durham | 18.8% |
| | | Disagree | Count | 53 |
| | | | % within Durham | 52.5% |
| | | Undecided | Count | 6 |
| | | | % within Durham | 5.9% |
| | | Agree | Count | 13 |
| % within Durham | 12.9% | | | |
| Strongly Agree | Count | 10 | | |
| | % within Durham | 9.9% | | |
| Total | | | Count | 101 |
| | | | % within Durham | 100.0% |
| 31-40 Years | The Durham police doing a good job protecting and serving Durham residents | Strongly Disagree | Count | 31 |
| | | | % within Durham | 24.6% |
| | | Disagree | Count | 39 |
| | | | % within Durham | 31.0% |
| | | Undecided | Count | 13 |
| | | | % within Durham | 10.3% |
| | | Agree | Count | 24 |
| % within Durham | 19.0% | | | |
| Strongly Agree | Count | 19 | | |
| | % within Durham | 15.1% | | |
| Total | | | Count | 126 |
| | | | % within Durham | 100.0% |
| 41-50 Years | The Durham police doing a good job protecting and serving Durham residents | Strongly Disagree | Count | 44 |
| | | | % within Durham | 35.5% |
| | | Disagree | Count | 31 |

| | | | | |
|---------------|--|-------------------|-----------------|--------|
| | | | % within Durham | 25.0% |
| | | Undecided | Count | 6 |
| | | | % within Durham | 4.8% |
| | | Agree | Count | 17 |
| | | | % within Durham | 13.7% |
| | | Strongly Agree | Count | 26 |
| | | | % within Durham | 21.0% |
| | Total | | Count | 124 |
| | | | % within Durham | 100.0% |
| 51-60 Years | The Durham police doing a good job protecting and serving Durham residents | Strongly Disagree | Count | 16 |
| | | | % within Durham | 45.7% |
| | | Disagree | Count | 7 |
| | | | % within Durham | 20.0% |
| | | Undecided | Count | 4 |
| | | | % within Durham | 11.4% |
| | Agree | Count | 5 | |
| | | % within Durham | 14.3% | |
| | Strongly Agree | Count | 3 | |
| | | % within Durham | 8.6% | |
| | Total | | Count | 35 |
| | | | % within Durham | 100.0% |
| Over 61 Years | The Durham police doing a good job protecting and serving Durham residents | Strongly Disagree | Count | 3 |
| | | | % within Durham | 21.4% |
| | | Disagree | Count | 6 |
| | | | % within Durham | 42.9% |
| | | Undecided | Count | 3 |
| | | | % within Durham | 21.4% |
| | Agree | Count | 1 | |
| | | % within Durham | 7.1% | |
| | Strongly Agree | Count | 1 | |
| | | % within Durham | 7.1% | |
| | Total | | Count | 14 |
| | | | % within Durham | 100.0% |

I feel that the Durham Police Department is working closely with the Community.

| | | | Total |
|---|--------------------------|--------------------------|--------------|
| I feel that the Durham Police Department is working closely with the Community. | Strongly Disagree | Count % within Durham | 27 6.8% |
| | Disagree | Count % within Durham | 177 44.3% |
| | Uncertain | Count % within Durham | 66 16.5% |
| | Agree | Count % within Durham | 58 14.5% |
| | Strongly Agree | Count % within Durham | 72 18.0% |
| Total | Count % within Durham | 400 100.0% | |

I feel that the Durham Police Department is working closely with the Community. * Gender Crosstabulation

| Gender | | | Total | |
|--------|---|-------------------|--------------------------|---------------|
| Male | I feel that the Durham Police Department is working closely with the Community. | Strongly Disagree | Count % within Durham | 5 2.6% |
| | | Disagree | Count % within Durham | 110 57.6% |
| | | Uncertain | Count % within Durham | 26 13.6% |
| | | Agree | Count % within Durham | 22 11.5% |
| | | Strongly Agree | Count % within Durham | 28 14.7% |
| | | Total | Count % within Durham | 191 100.0% |
| Female | I feel that the Durham Police Department is working closely with the Community. | Strongly Disagree | Count % within Durham | 22 10.5% |
| | | Disagree | Count | 67 |

| | | % within Durham |
|----------------|-----------------|-----------------|
| Uncertain | Count | 32.1% |
| | % within Durham | 40 |
| Agree | Count | 19.1% |
| | % within Durham | 36 |
| Strongly Agree | Count | 17.2% |
| | % within Durham | 44 |
| Total | Count | 21.1% |
| | % within Durham | 209 |
| | | 100.0% |

I feel that the Durham Police Department is working closely with the Community. * Ethnicity Crosstabulation

| Ethnicity | | | | Total |
|------------------|---|-------------------|-----------------|-------|
| Caucasian | I feel that the Durham Police Department is working closely with the Community. | Strongly Disagree | Count | 1 |
| | | | % within Durham | .6% |
| | | Disagree | Count | 72 |
| | | | % within Durham | 43.4% |
| | | Uncertain | Count | 29 |
| | | | % within Durham | 17.5% |
| | | Agree | Count | 28 |
| | % within Durham | 16.9% | | |
| | Strongly Agree | Count | 36 | |
| | | % within Durham | 21.7% | |
| | Total | Count | 166 | |
| | | % within Durham | 100.0% | |
| African American | I feel that the Durham Police Department is working closely with the Community. | Strongly Disagree | Count | 3 |
| | | | % within Durham | 2.1% |
| | | Disagree | Count | 50 |
| | | | % within Durham | 35.0% |
| | | Uncertain | Count | 32 |
| | | | % within Durham | 22.4% |
| | Agree | Count | 26 | |
| | | % within Durham | 18.2% | |
| | Strongly Agree | Count | 32 | |

| | | | | |
|----------------|---|-------------------|-----------------|--------|
| | | | % within Durham | 22.4% |
| | | Total | Count | 143 |
| | | | % within Durham | 100.0% |
| Asian American | I feel that the Durham Police Department is working closely with the Community. | Strongly Disagree | Count | 1 |
| | | | % within Durham | 3.8% |
| | | Disagree | Count | 20 |
| | | | % within Durham | 76.9% |
| | | Uncertain | Count | 2 |
| | | | % within Durham | 7.7% |
| | | Agree | Count | 1 |
| | | | % within Durham | 3.8% |
| | | Strongly Agree | Count | 2 |
| | | | % within Durham | 7.7% |
| | | Total | Count | 26 |
| | | | % within Durham | 100.0% |
| Hispanic | I feel that the Durham Police Department is working closely with the Community. | Strongly Disagree | Count | 22 |
| | | | % within Durham | 33.8% |
| | | Disagree | Count | 35 |
| | | | % within Durham | 53.8% |
| | | Uncertain | Count | 3 |
| | | | % within Durham | 4.6% |
| | | Agree | Count | 3 |
| | | | % within Durham | 4.6% |
| | | Strongly Agree | Count | 2 |
| | | | % within Durham | 3.1% |
| | | Total | Count | 65 |
| | | | % within Durham | 100.0% |

I feel that the Durham Police Department is working closely with the Community. * Age Category Crosstabulation

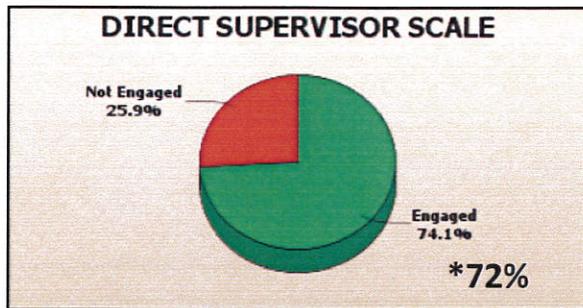
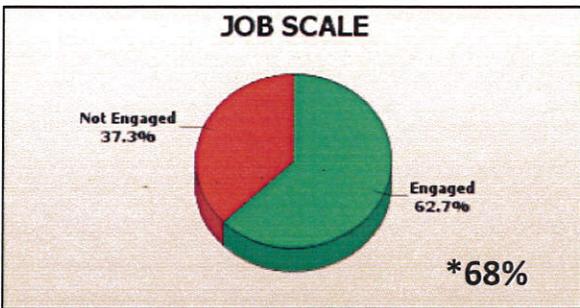
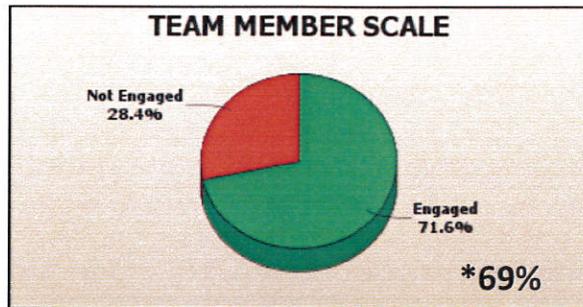
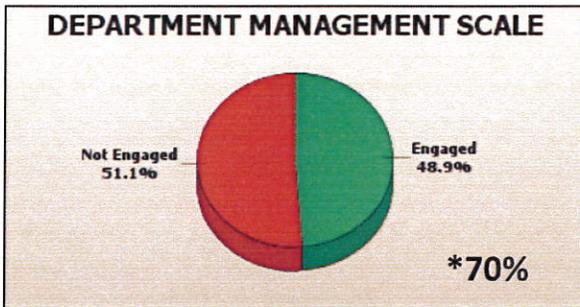
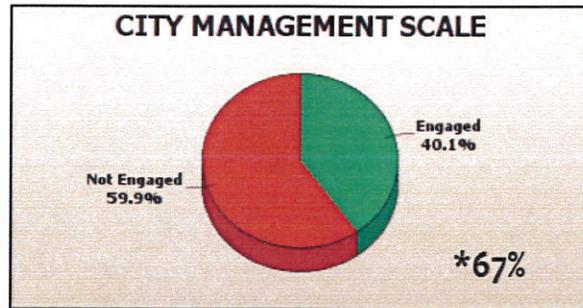
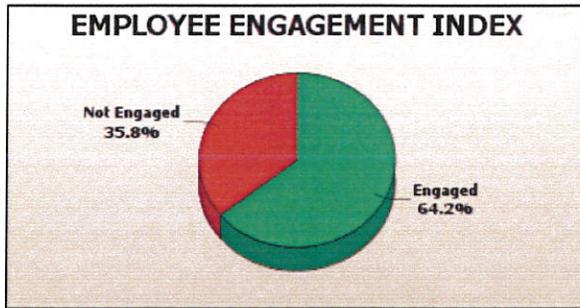
| Age Category | | | Total | |
|--------------|---|-------------------|-----------------|------|
| 21-30 Years | I feel that the Durham Police Department is working closely with the Community. | Strongly Disagree | Count | 3 |
| | | | % within Durham | 3.0% |
| | | Disagree | Count | 59 |

| | | | | |
|-------------|---|-------------------|-----------------|--------|
| | | | % within Durham | 58.4% |
| | | Uncertain | Count | 14 |
| | | | % within Durham | 13.9% |
| | | Agree | Count | 15 |
| | | | % within Durham | 14.9% |
| | | Strongly Agree | Count | 10 |
| | | | % within Durham | 9.9% |
| | Total | | Count | 101 |
| | | | % within Durham | 100.0% |
| 31-40 Years | I feel that the Durham Police Department is working closely with the Community. | Strongly Disagree | Count | 4 |
| | | | % within Durham | 3.2% |
| | | Disagree | Count | 58 |
| | | | % within Durham | 46.0% |
| | | Uncertain | Count | 19 |
| | | | % within Durham | 15.1% |
| | | Agree | Count | 15 |
| | | | % within Durham | 11.9% |
| | | Strongly Agree | Count | 30 |
| | | | % within Durham | 23.8% |
| | Total | | Count | 126 |
| | | | % within Durham | 100.0% |
| 41-50 Years | I feel that the Durham Police Department is working closely with the Community. | Strongly Disagree | Count | 17 |
| | | | % within Durham | 13.7% |
| | | Disagree | Count | 37 |
| | | | % within Durham | 29.8% |
| | | Uncertain | Count | 20 |
| | | | % within Durham | 16.1% |
| | | Agree | Count | 24 |
| | | | % within Durham | 19.4% |
| | | Strongly Agree | Count | 26 |
| | | | % within Durham | 21.0% |
| | Total | | Count | 124 |
| | | | % within Durham | 100.0% |
| 51-60 Years | I feel that the Durham Police Department is working closely with the Community. | Strongly Disagree | Count | 3 |
| | | | % within Durham | 8.6% |

| | | | | |
|----------------------|--|-----------------------|------------------------|---------------|
| | | Disagree | Count | 15 |
| | | | % within Durham | 42.9% |
| | | Uncertain | Count | 10 |
| | | | % within Durham | 28.6% |
| | | Agree | Count | 2 |
| | | | % within Durham | 5.7% |
| | | Strongly Agree | Count | 5 |
| | | | % within Durham | 14.3% |
| | Total | | Count | 35 |
| | | | % within Durham | 100.0% |
| Over 61 Years | I feel that the Durham Police Department is working closely with the Community. | Disagree | Count | 8 |
| | | | % within Durham | 57.1% |
| | | Uncertain | Count | 3 |
| | | | % within Durham | 21.4% |
| | | Agree | Count | 2 |
| | | | % within Durham | 14.3% |
| | | Strongly Agree | Count | 1 |
| | | | % within Durham | 7.1% |
| | Total | | Count | 14 |
| | | | % within Durham | 100.0% |

2015 Employee Satisfaction Survey Results
by Budget Portfolio Groups

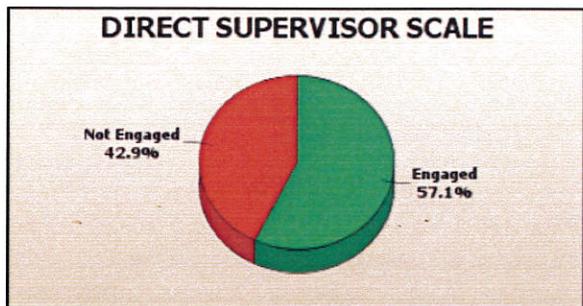
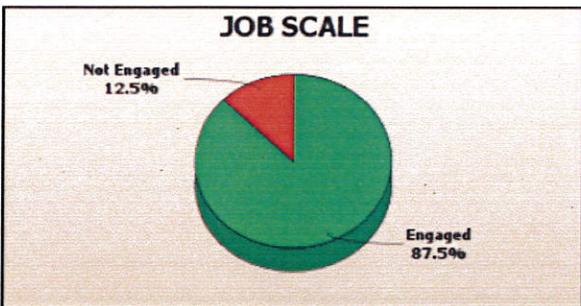
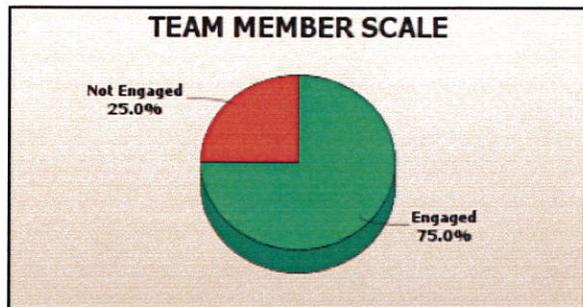
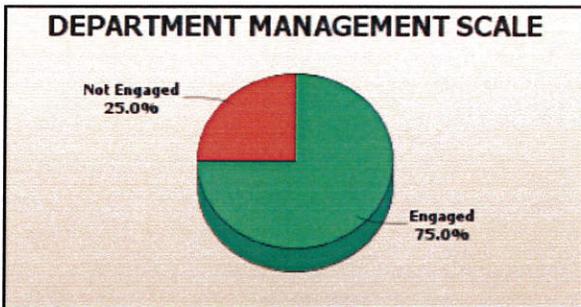
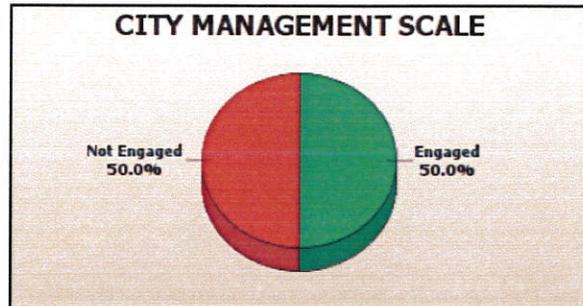
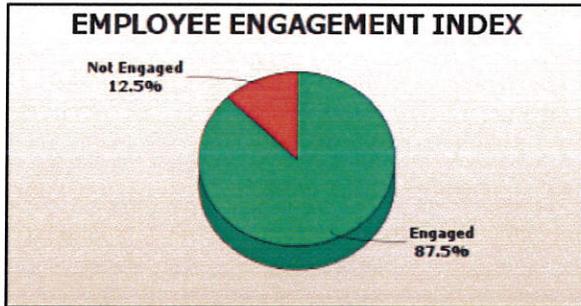
City Summary



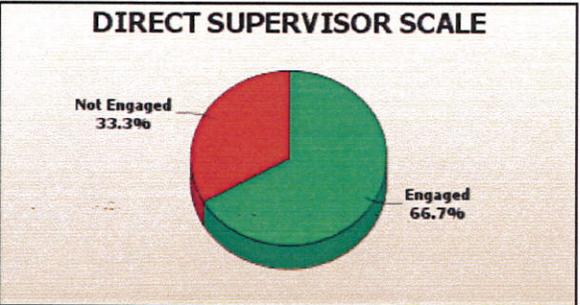
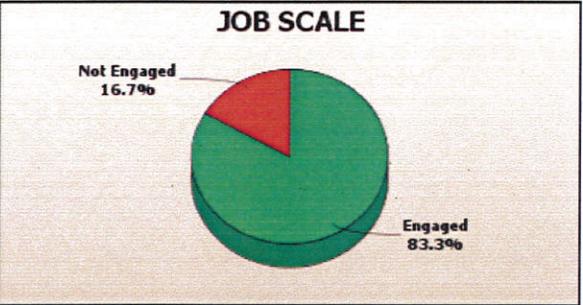
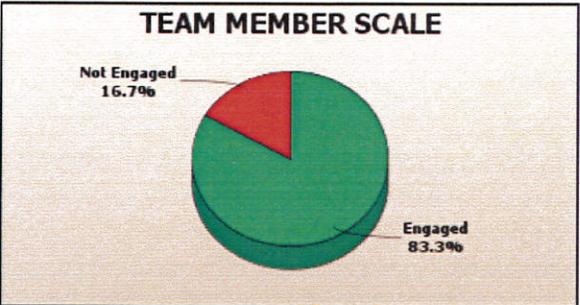
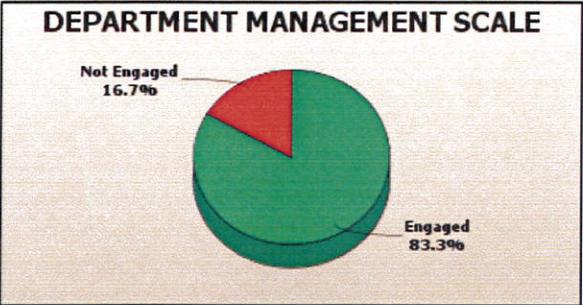
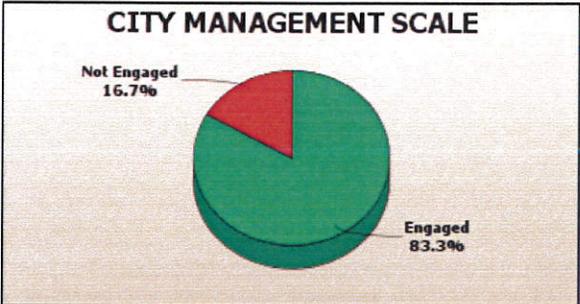
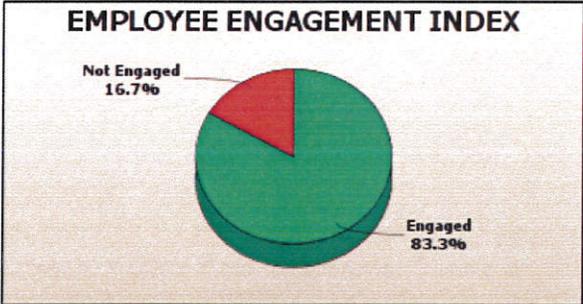
*Government Benchmark

Governance

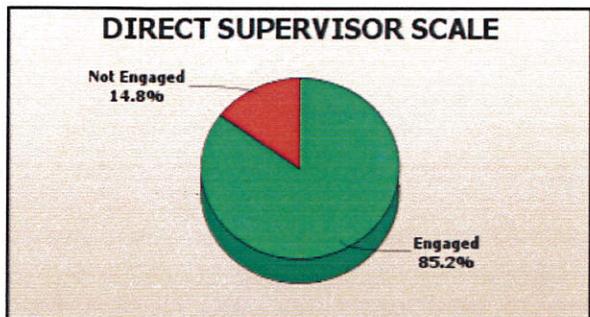
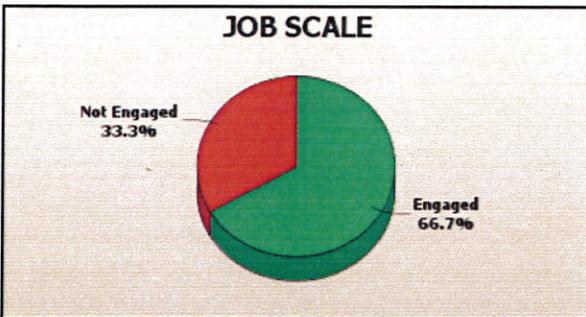
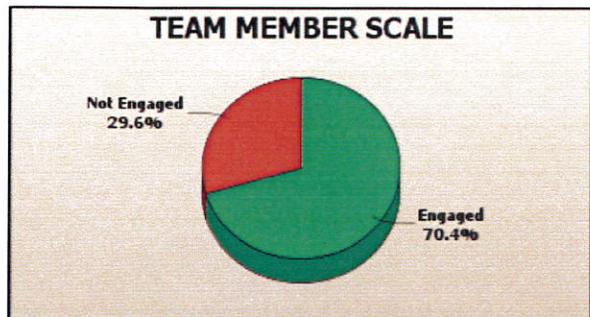
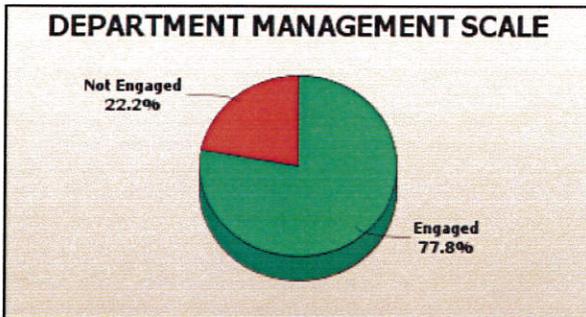
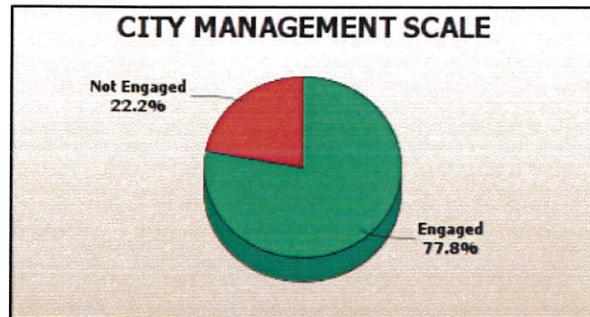
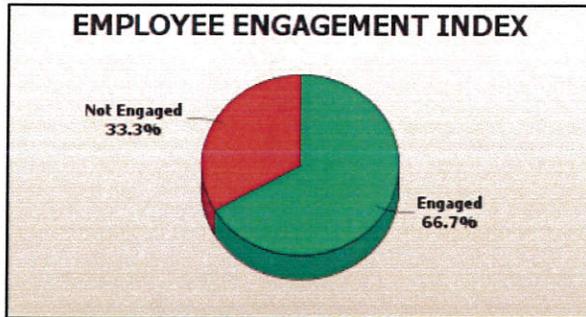
City Attorney



City Clerk

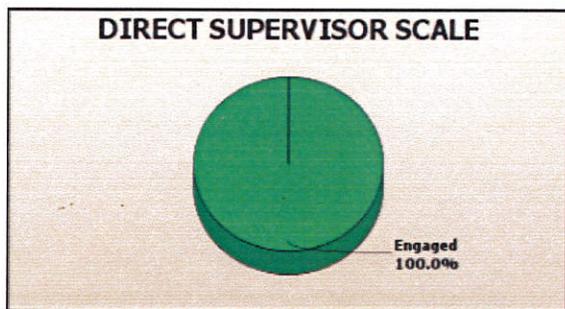
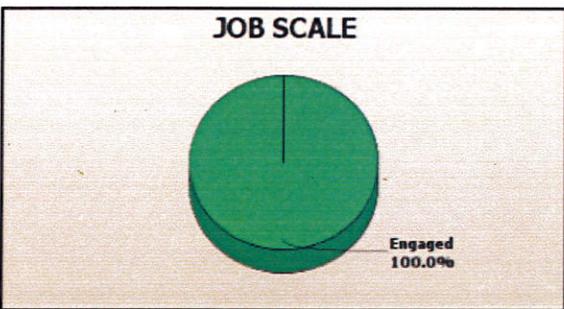
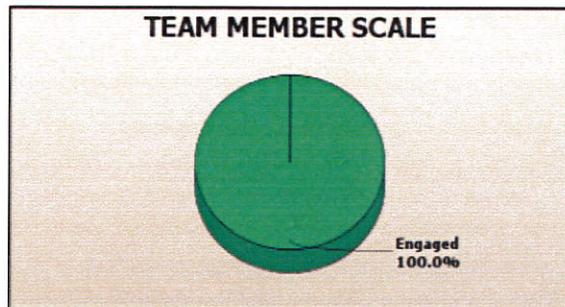
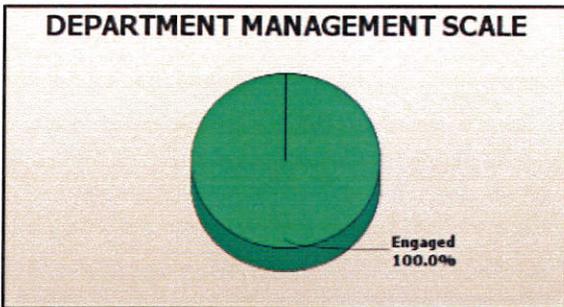
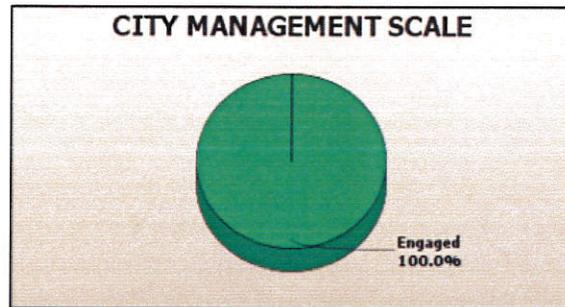
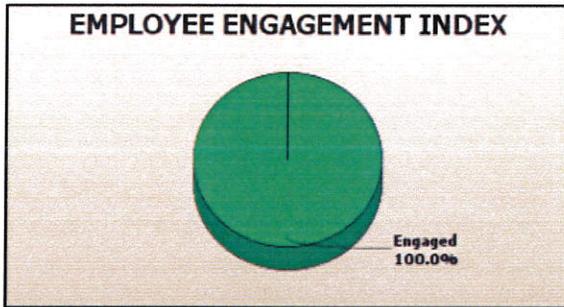


City Manager

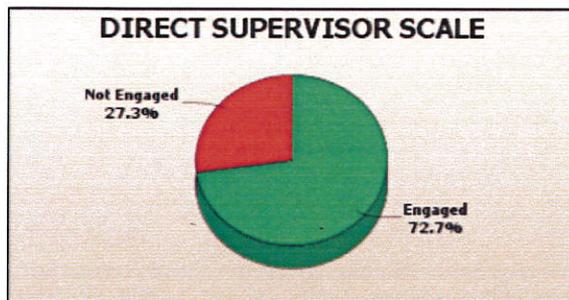
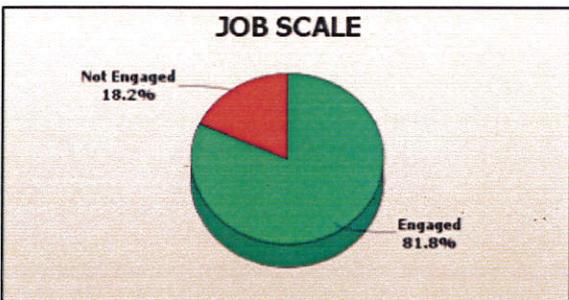
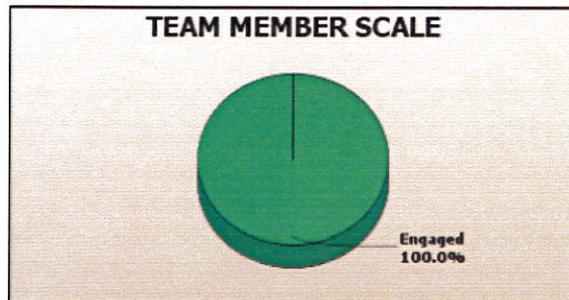
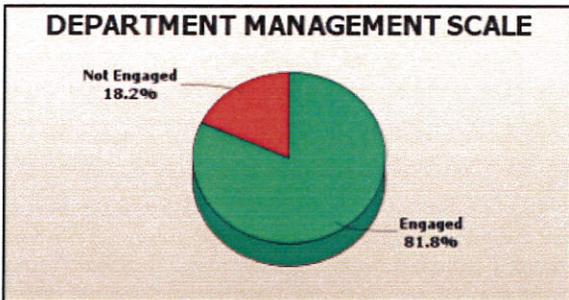
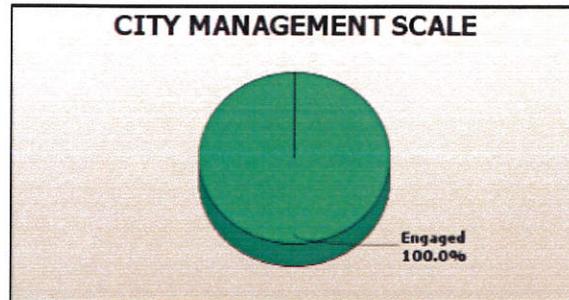
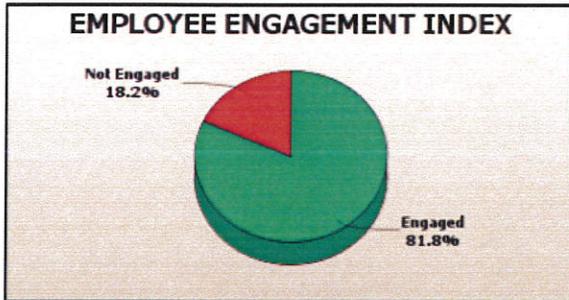


Administrative and Support

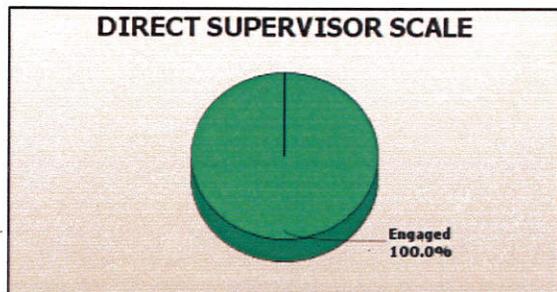
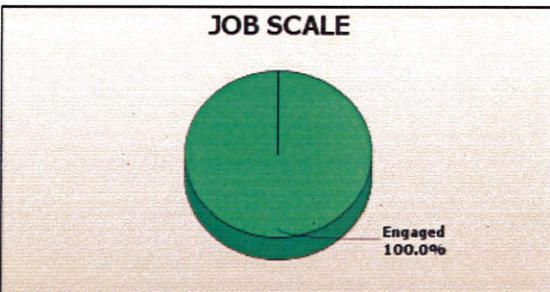
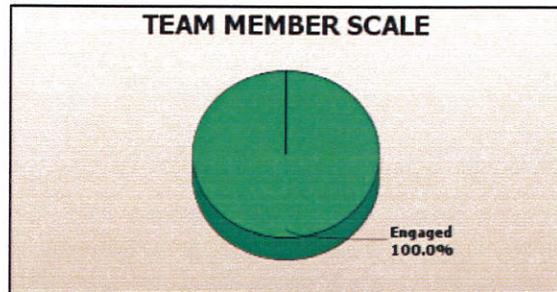
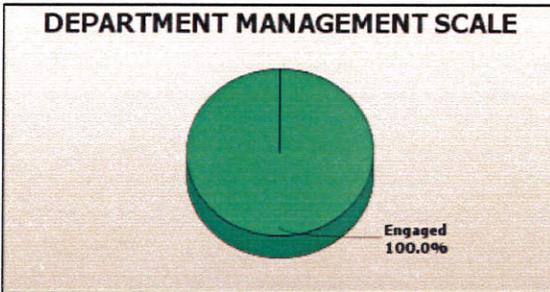
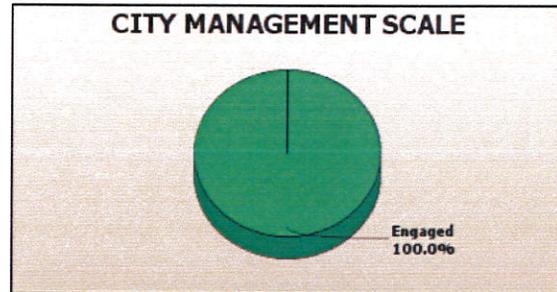
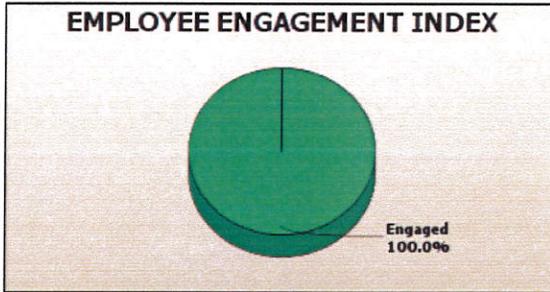
Audit Services



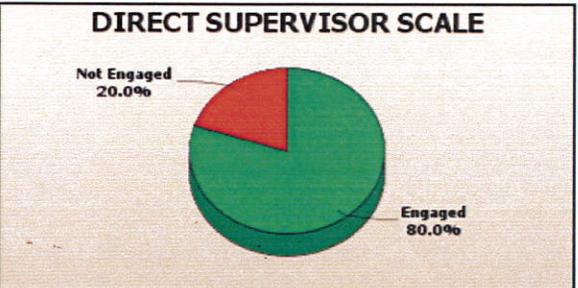
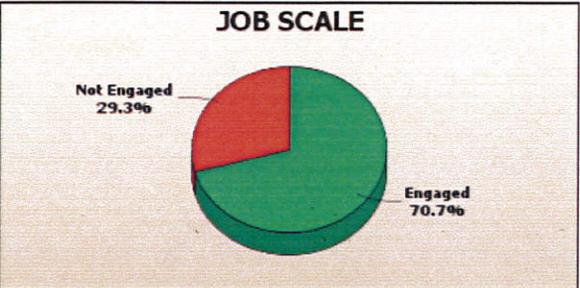
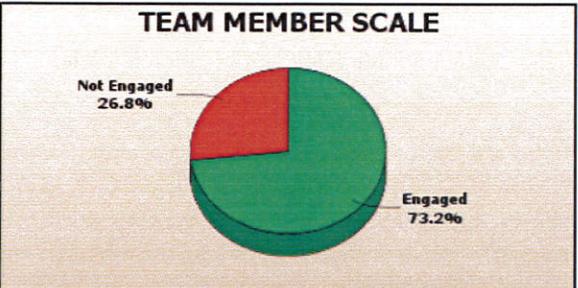
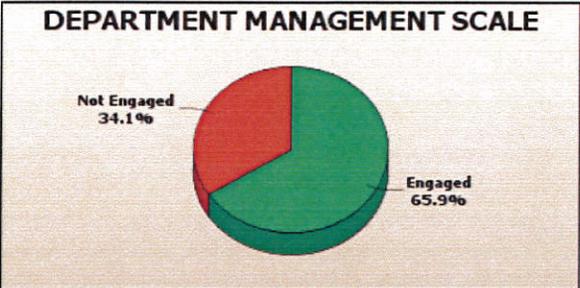
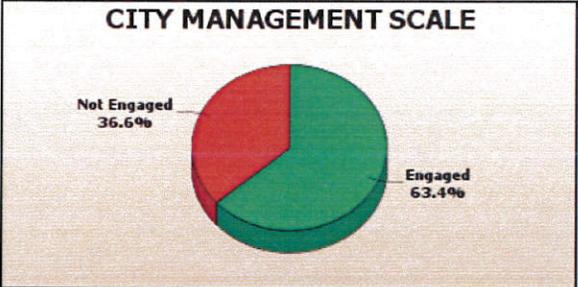
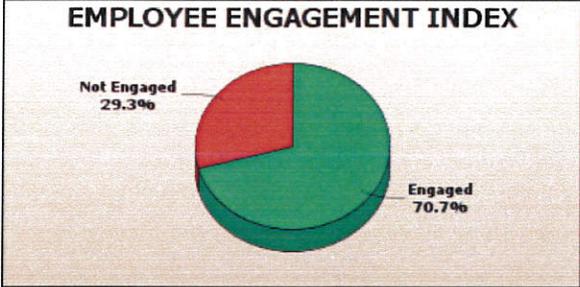
Budget and Management Services



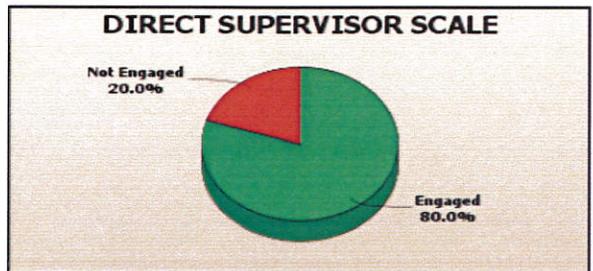
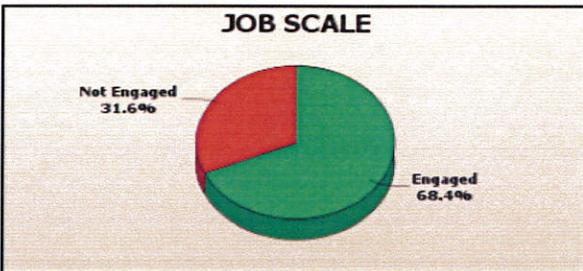
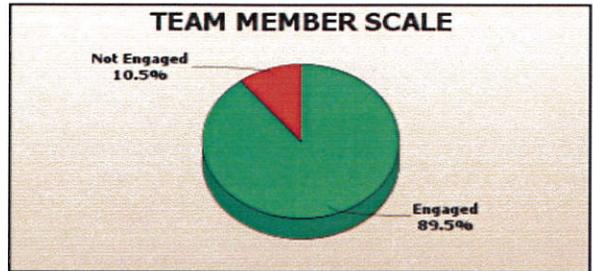
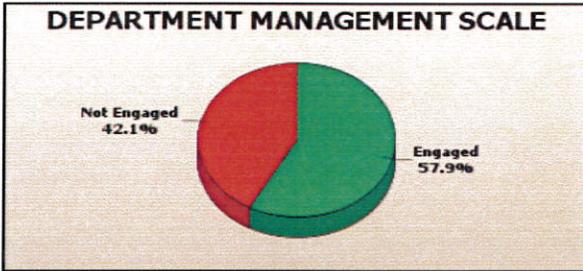
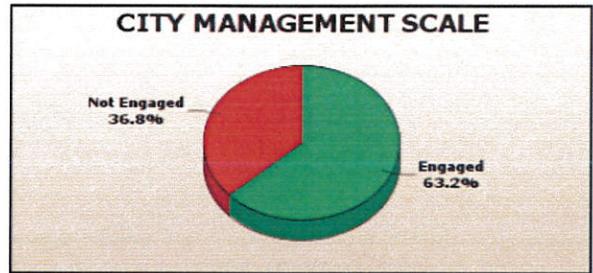
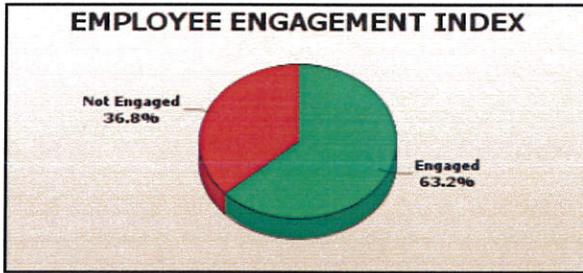
Equal Opportunity and Equity Assurance



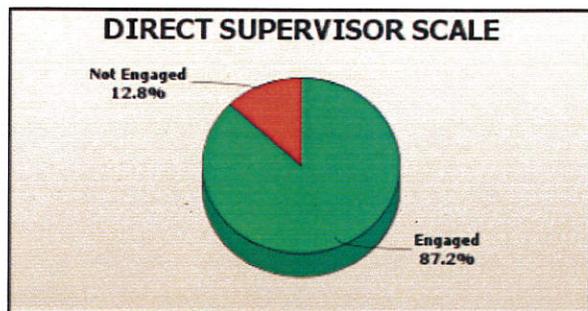
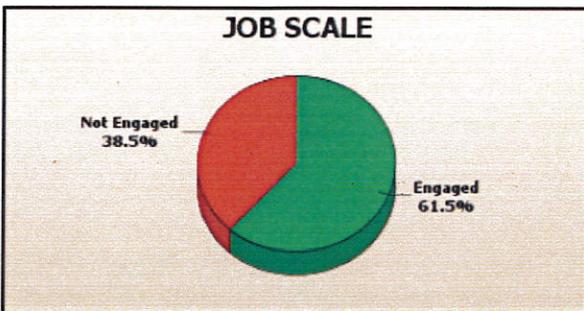
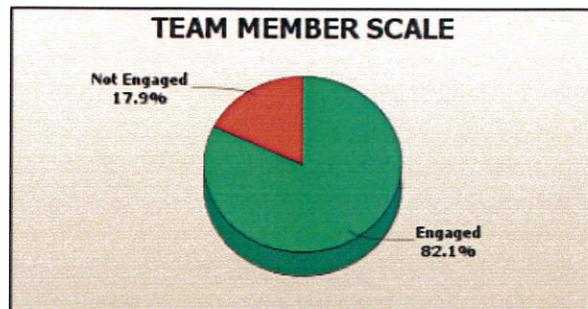
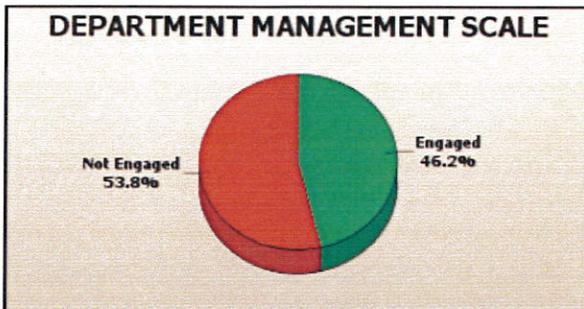
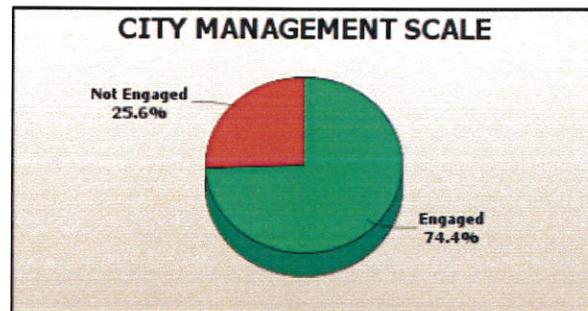
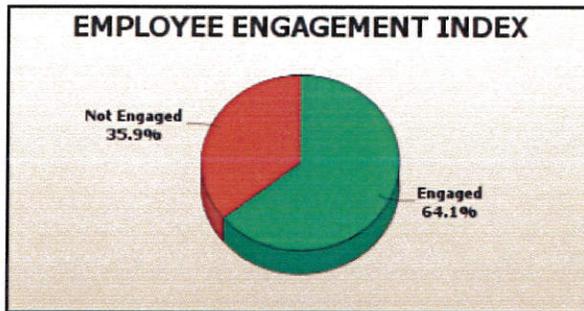
Finance



Human Resources

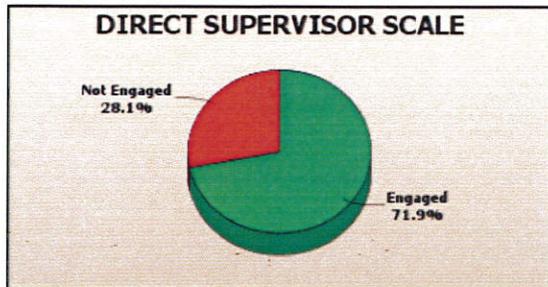
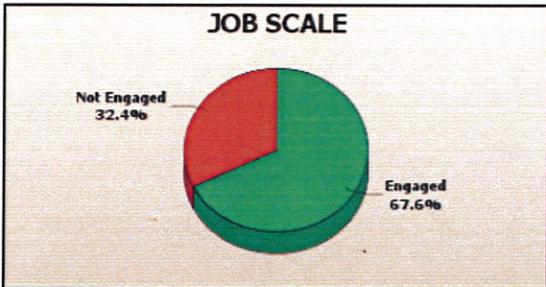
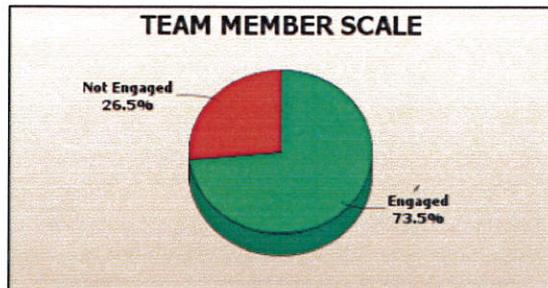
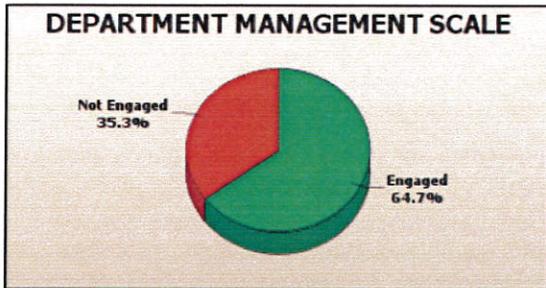
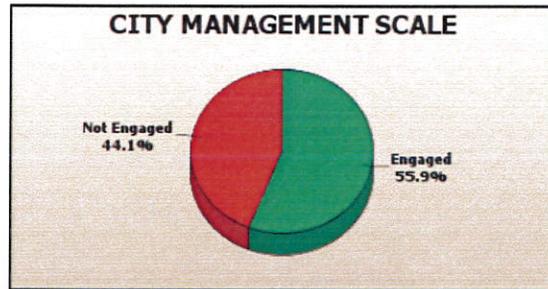
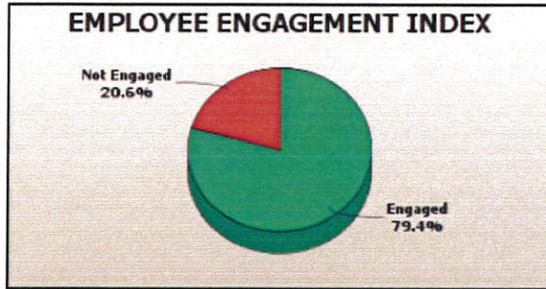


Technology Solutions

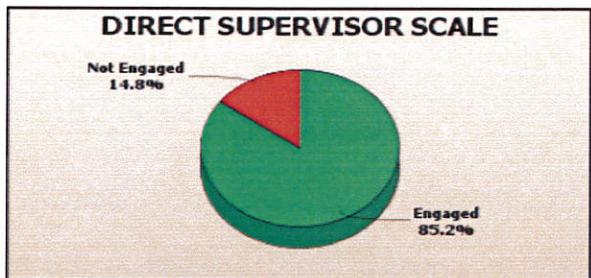
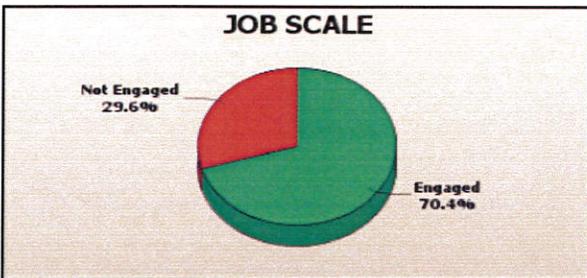
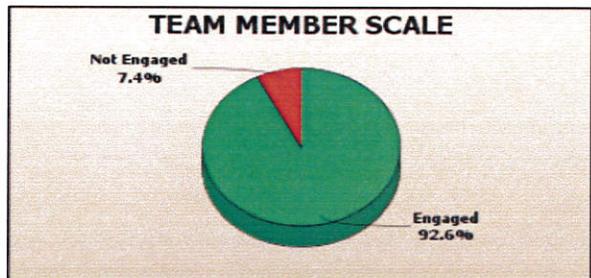
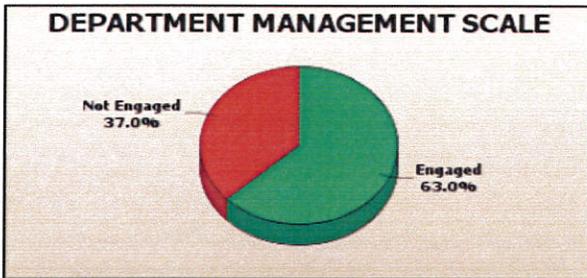
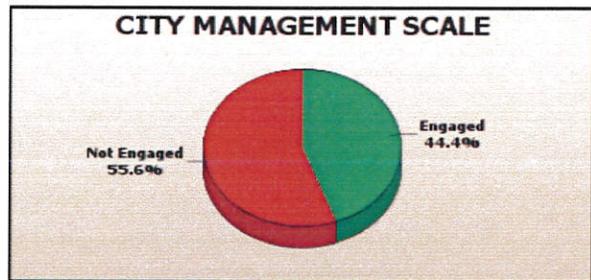
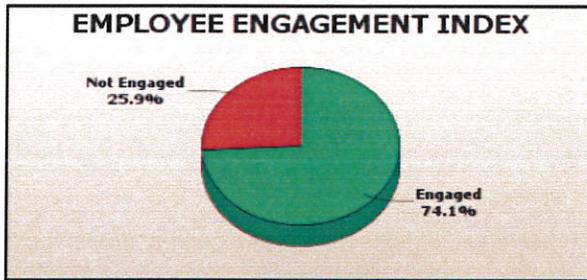


Community Building

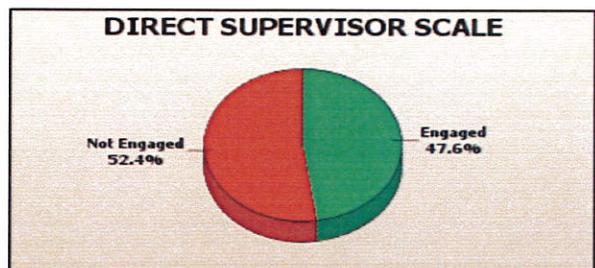
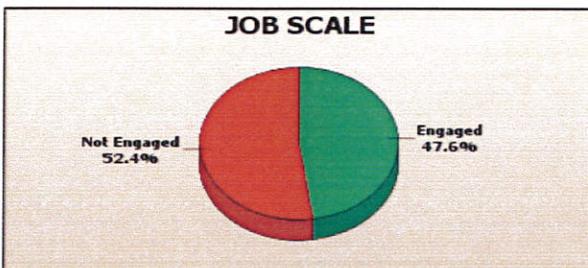
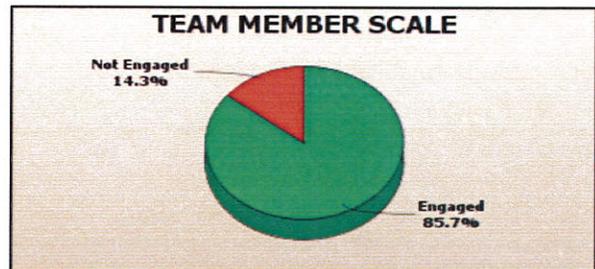
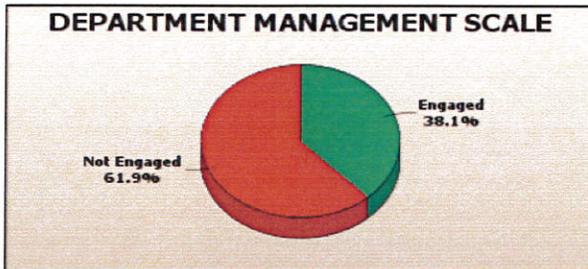
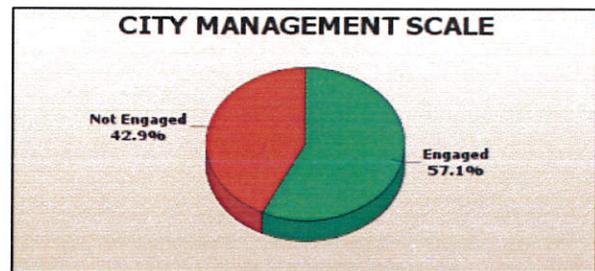
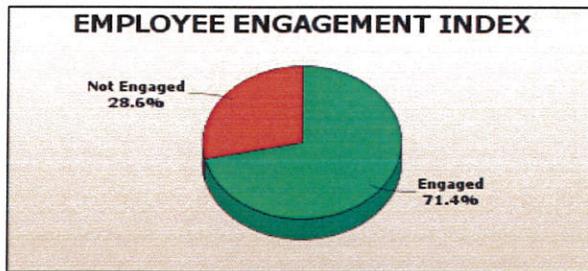
City/County Inspections



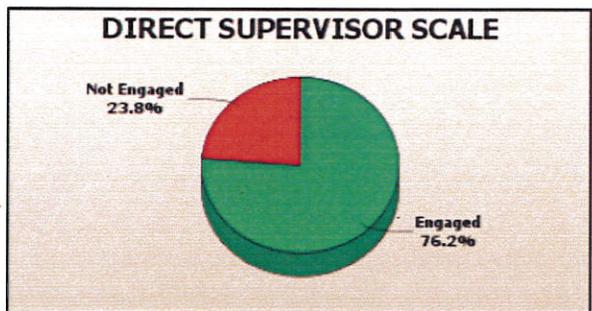
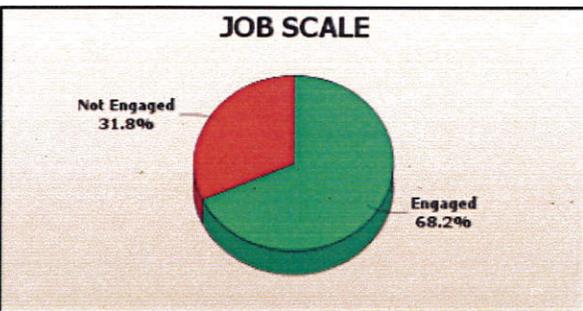
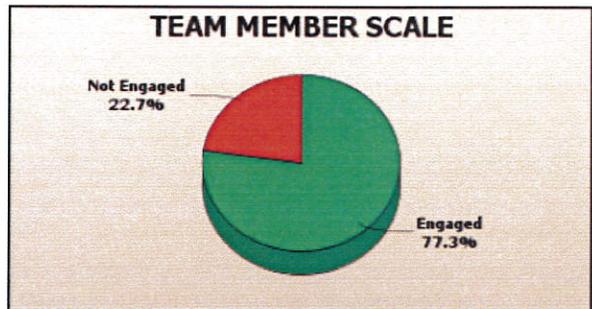
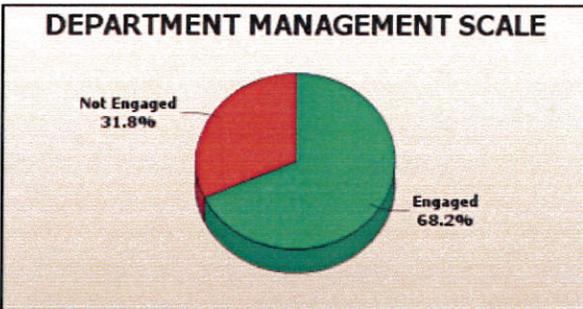
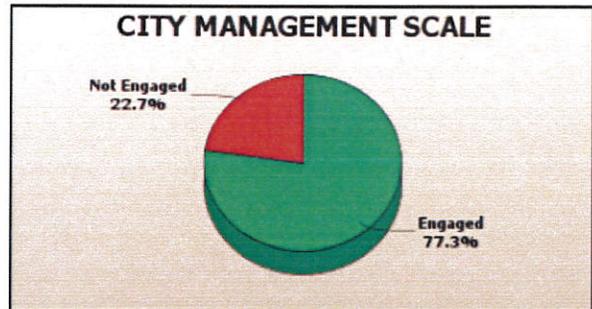
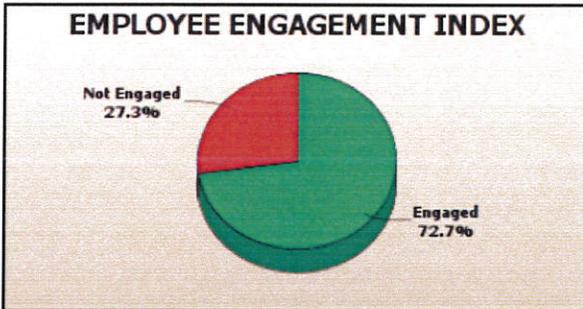
City/County Planning



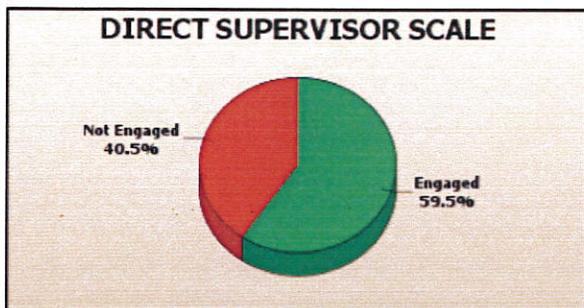
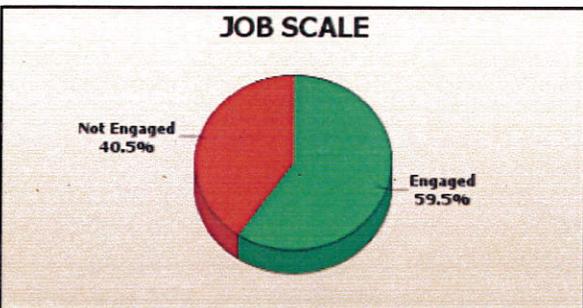
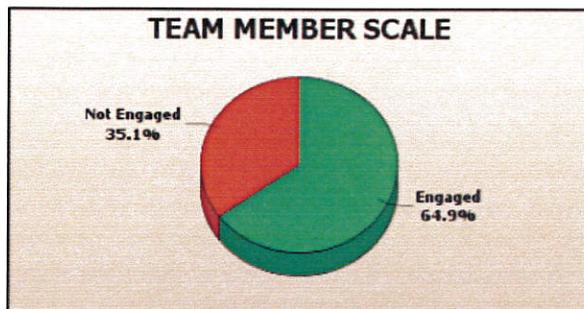
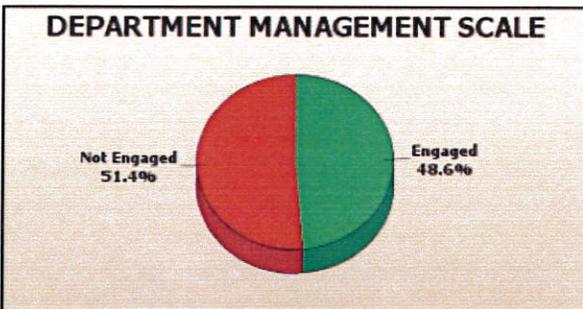
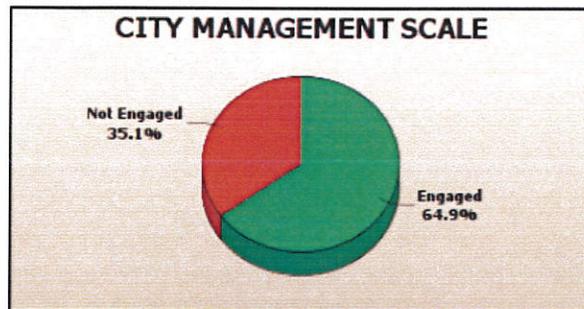
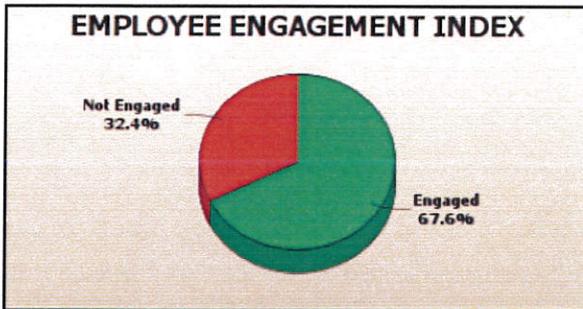
Community Development



Office of Economic and Workforce Development

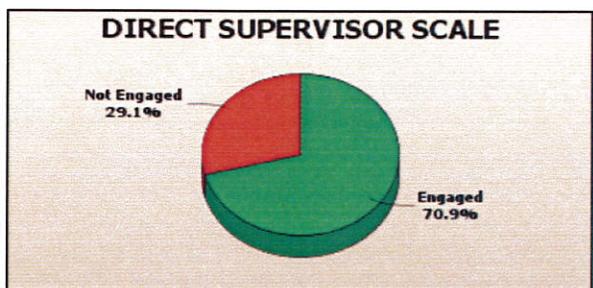
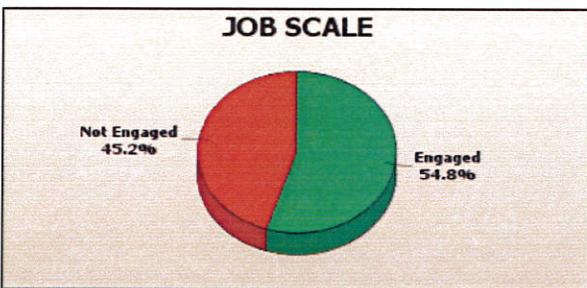
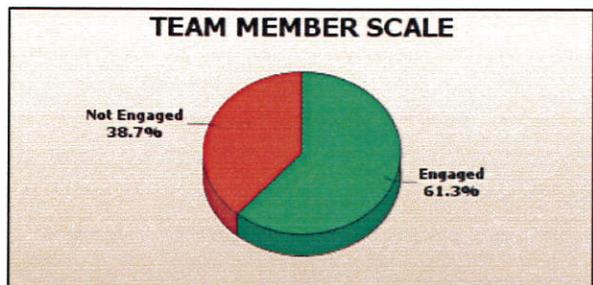
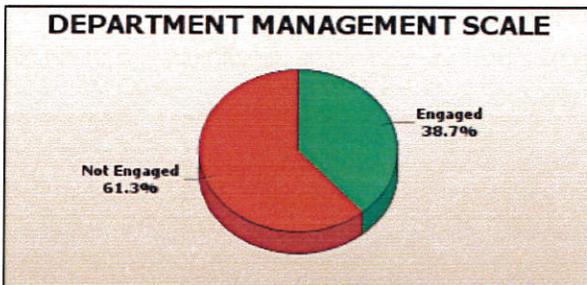
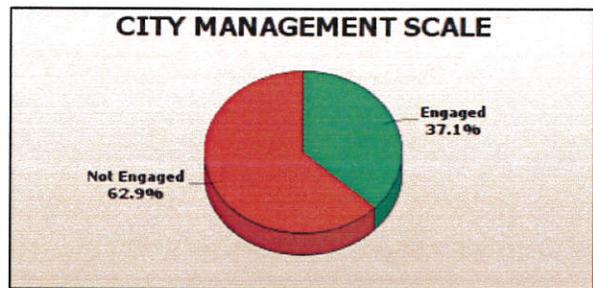
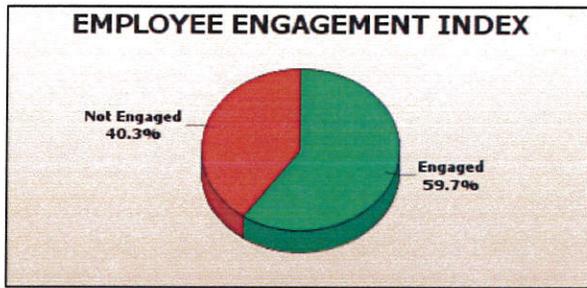


Neighborhood Improvement Services

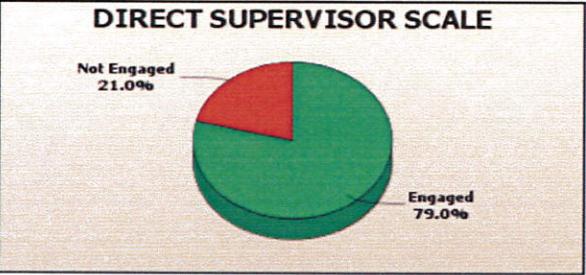
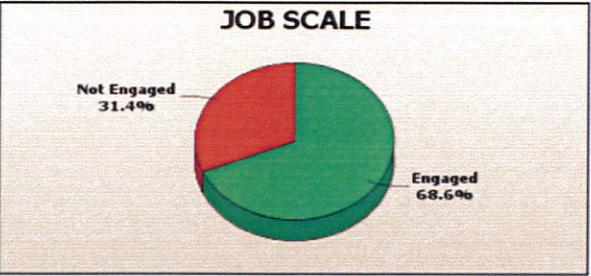
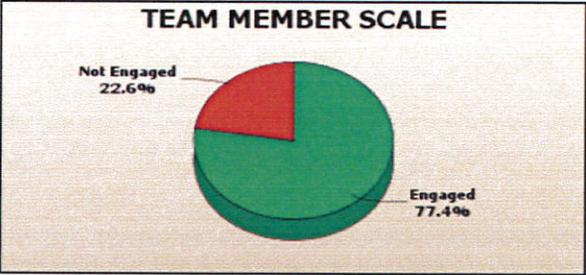
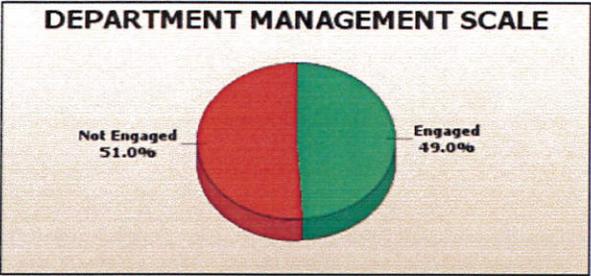
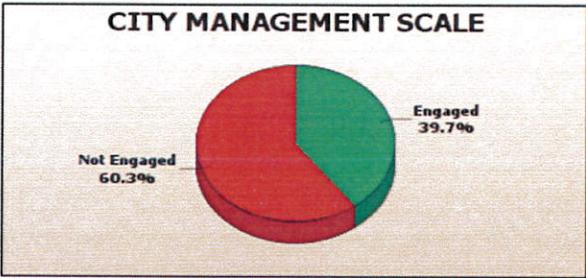
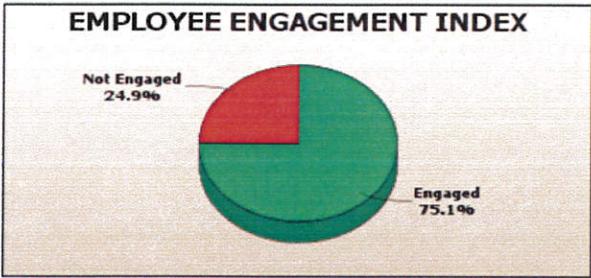


Public Safety

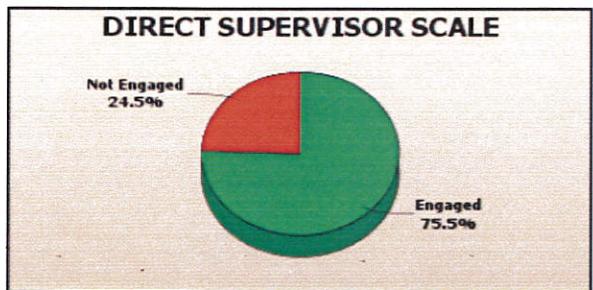
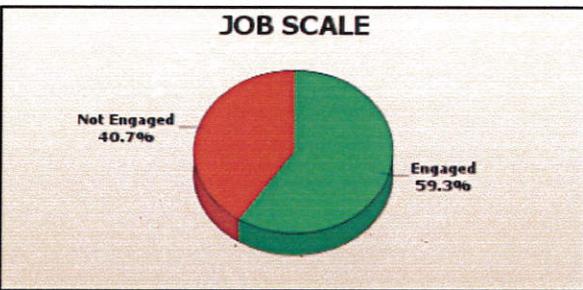
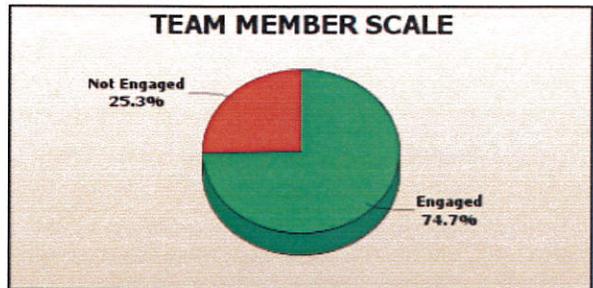
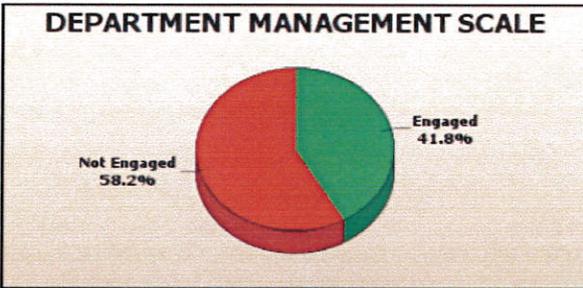
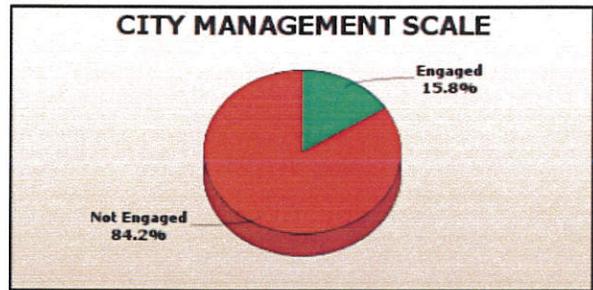
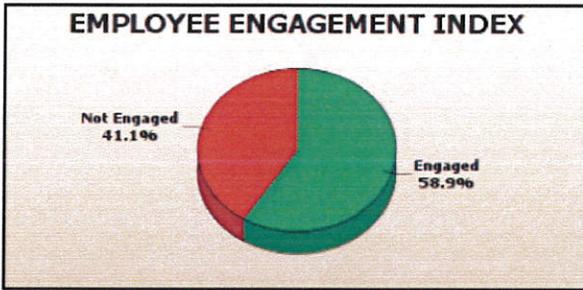
Emergency Communications



Fire

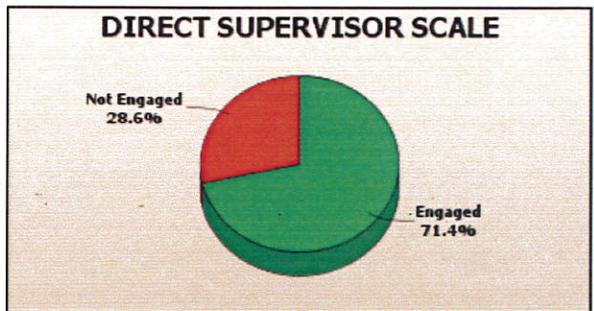
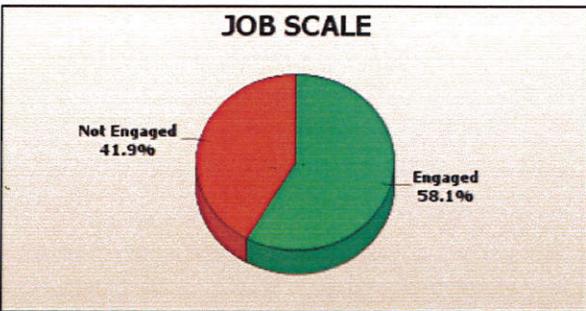
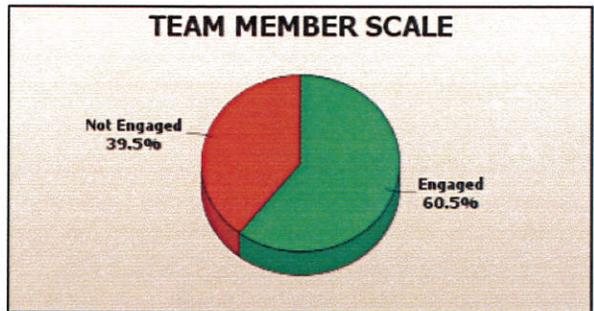
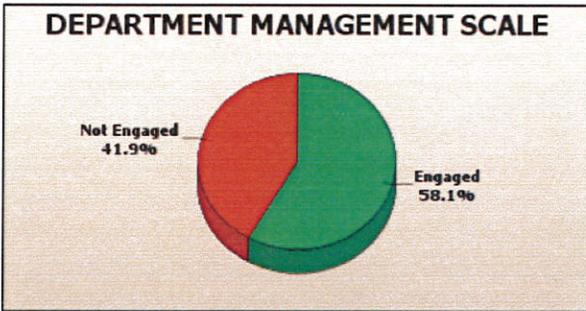
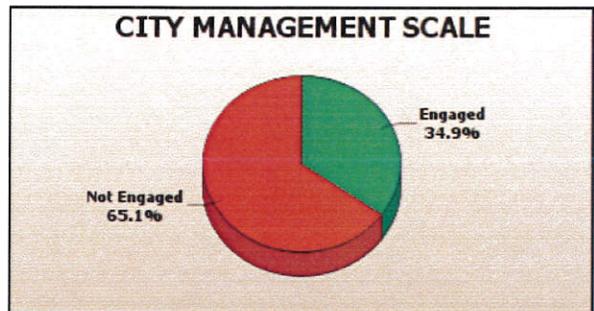
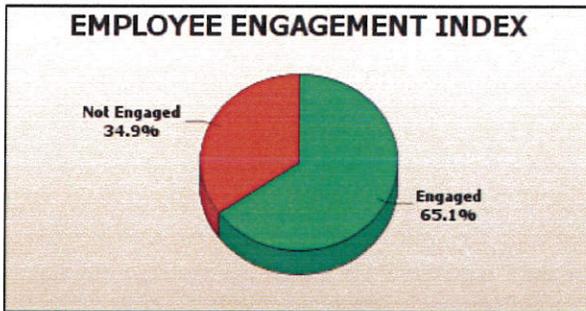


Police

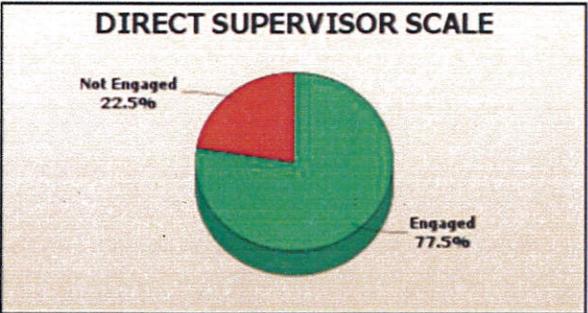
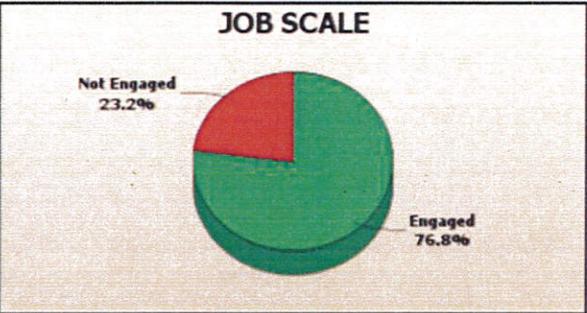
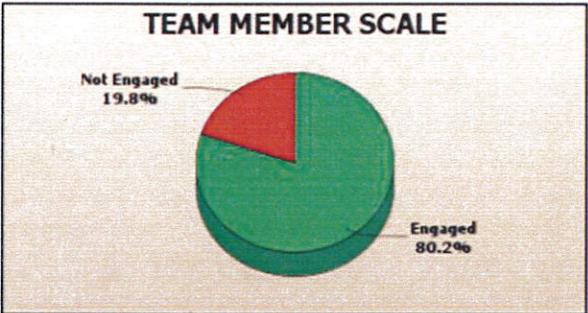
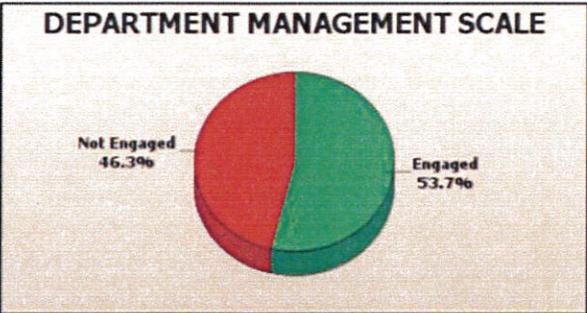
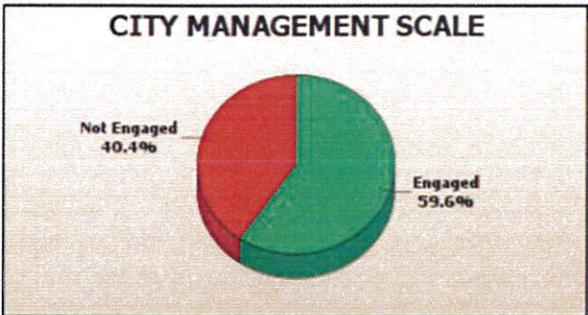
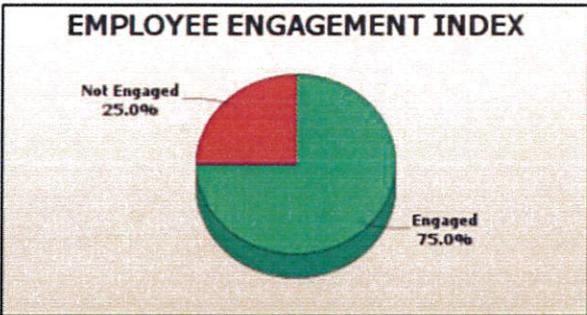


Public Services

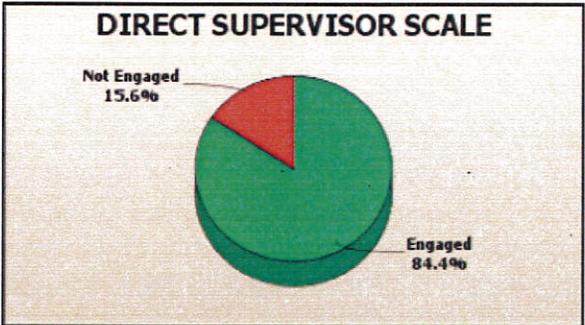
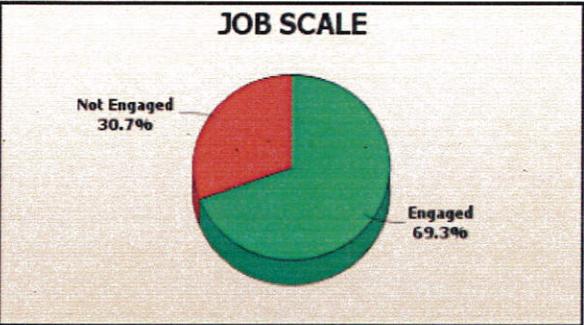
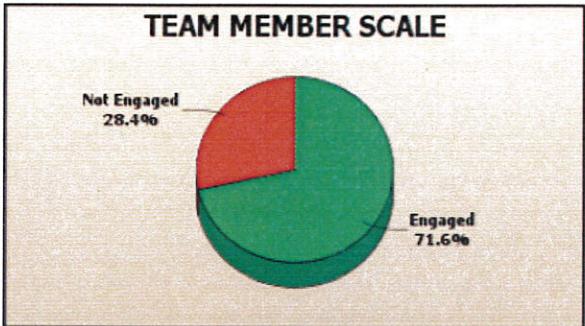
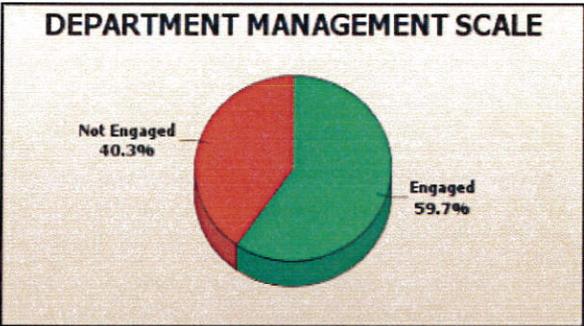
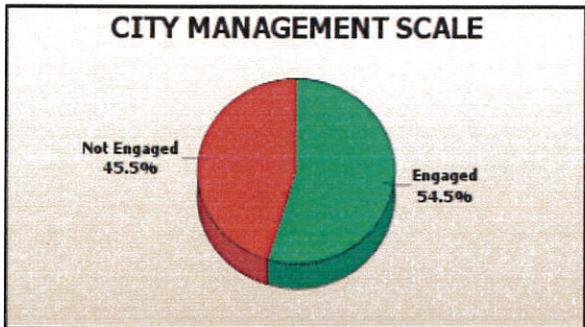
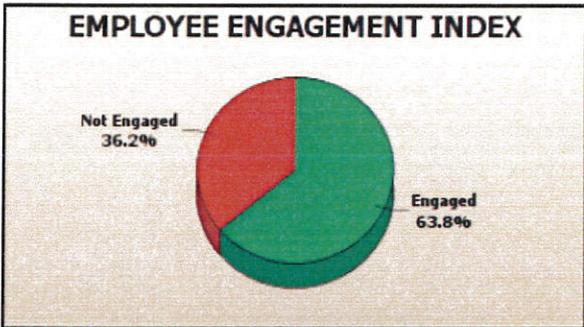
Fleet Management



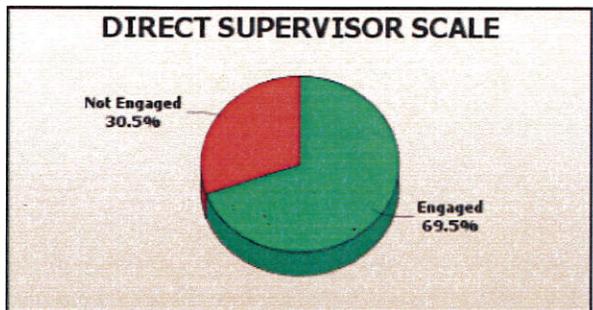
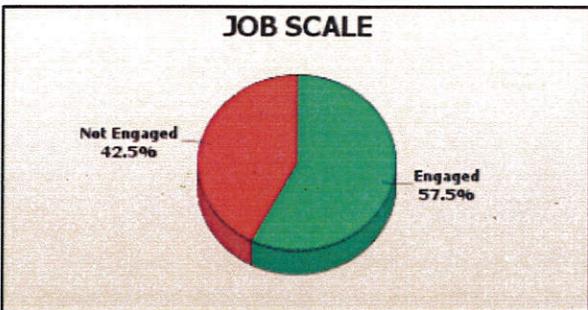
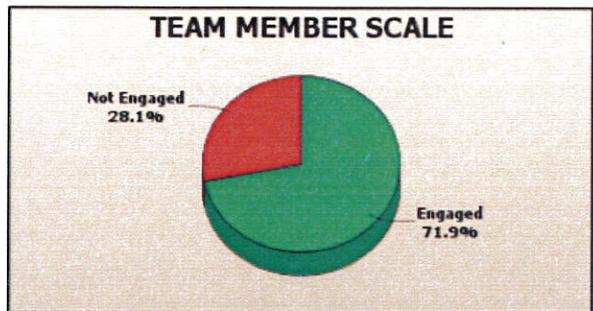
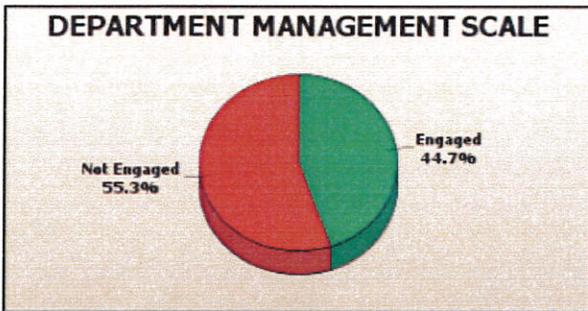
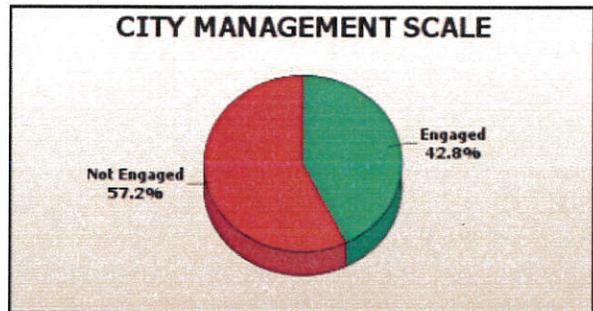
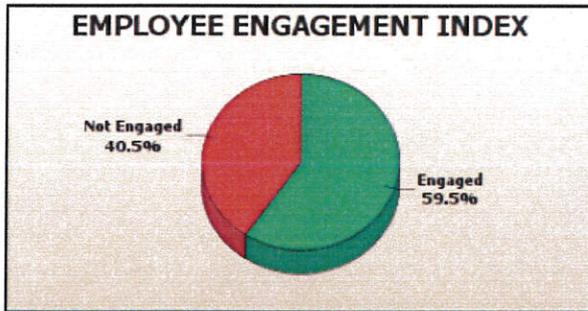
General Services



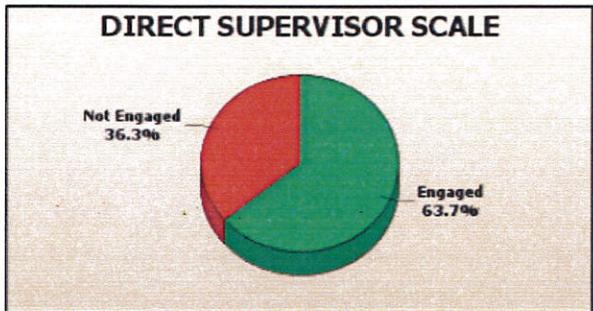
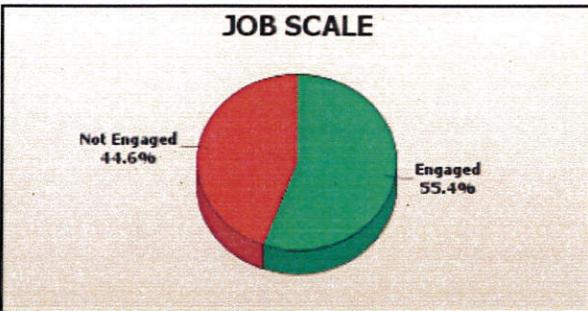
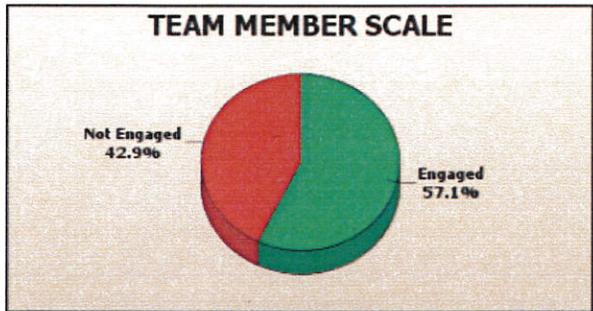
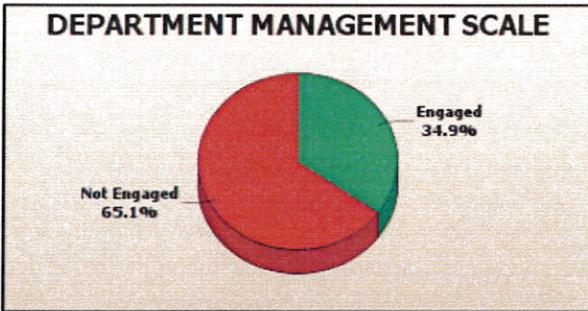
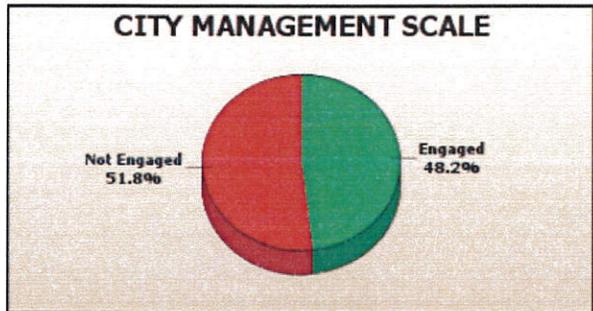
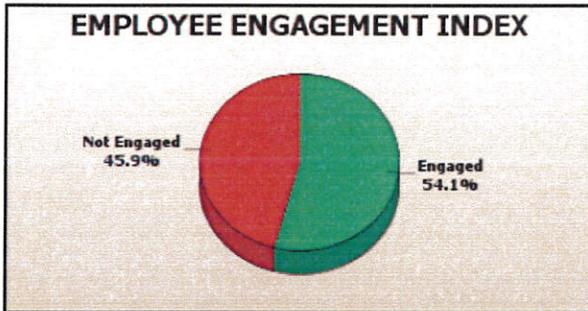
Parks and Recreation



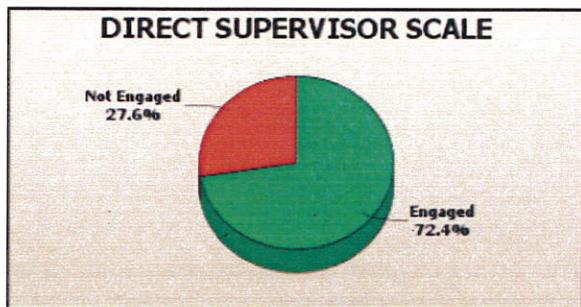
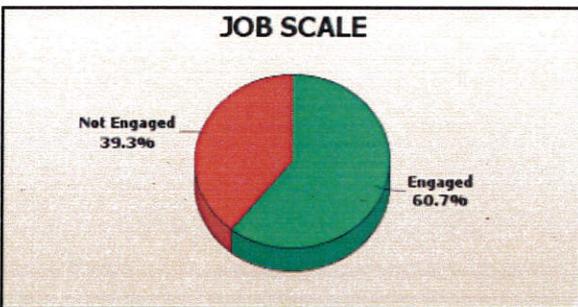
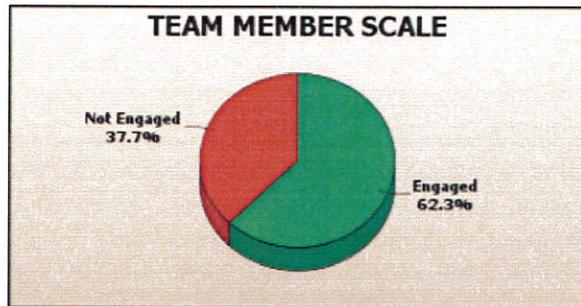
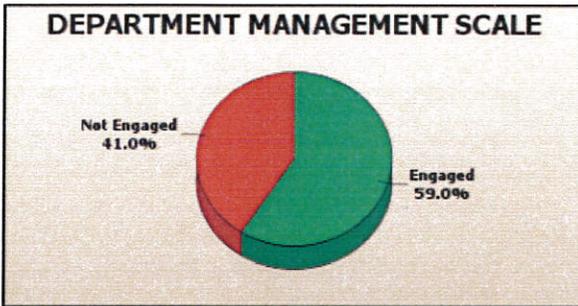
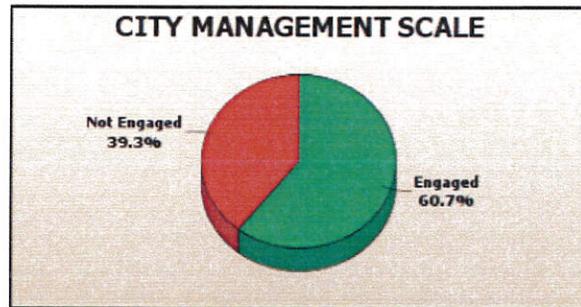
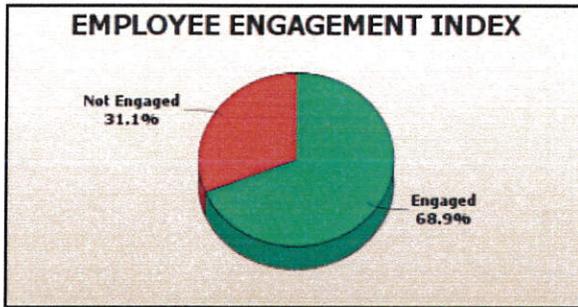
Public Works



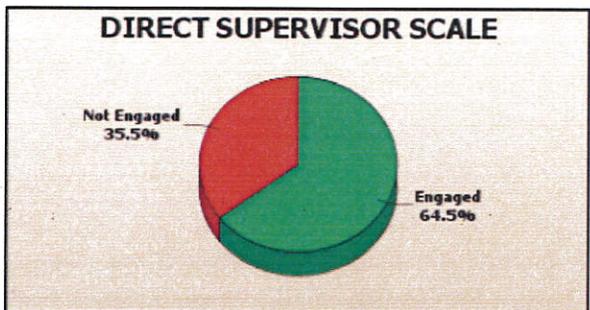
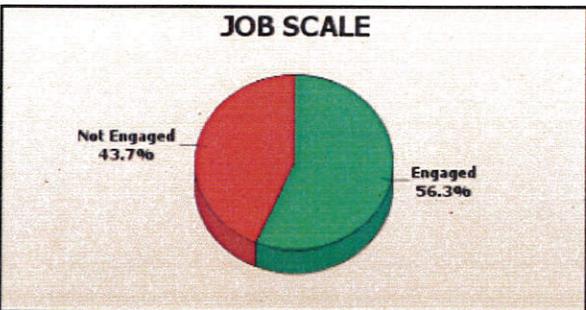
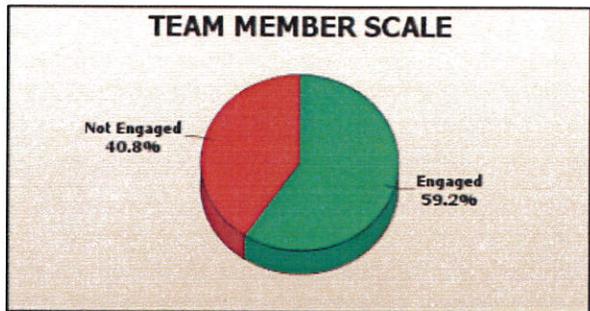
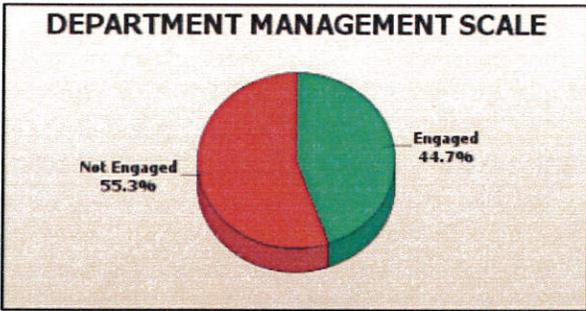
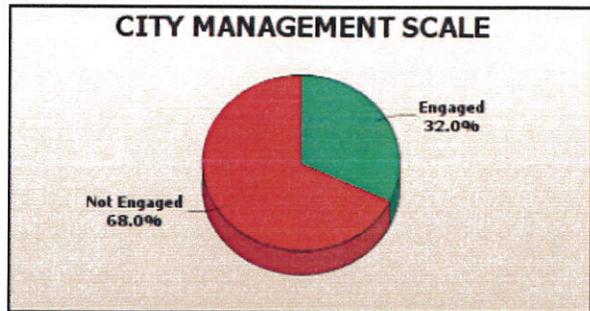
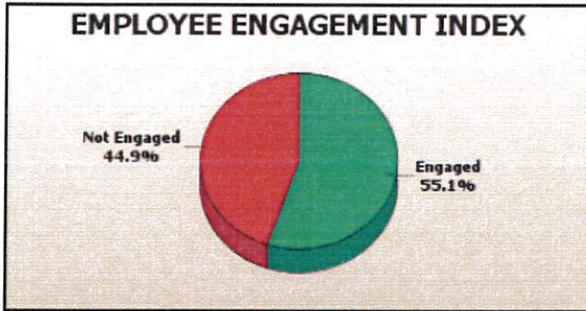
Solid Waste Management



Transportation



Water Management



PROPOSED CUSTOMER COSTS FOR MUNICIPAL SERVICES FY2015-16

This chart represents annualized costs for city services.
 Annual property tax is based on a single family residential unit valued at \$190,809, the median value of a City of Raleigh home as of January 1, 2014.
 Annual water/sewer charges based on usage of 3,740 gallons or 5 CCF per month.
 Annual stormwater rates are based on 2,000 square feet.

| | PROPERTY TAX RATE | ANNUAL PROPERTY TAX | ANNUAL SOLID WASTE FEES | ANNUAL WATER & SEWER CHARGES | ANNUAL STORM WATER FEES | TOTAL |
|--------------------------------------|-------------------|---------------------|-------------------------|------------------------------|-------------------------|-------------|
| Wake County Municipalities | | | | | | |
| Raleigh | \$ 0.4210 | \$ 803.31 | \$ 168.60 | \$ 627.29 | \$ 48.00 | \$ 1,647.19 |
| Apex | \$ 0.3900 | \$ 744.16 | \$ 195.96 | \$ 633.40 | \$ - | \$ 1,573.52 |
| Cary | \$ 0.3800 | \$ 725.07 | \$ 192.00 | \$ 683.60 | \$ - | \$ 1,600.67 |
| Fuquay-Varina | \$ 0.3850 | \$ 734.61 | \$ 171.00 | \$ 708.01 | \$ - | \$ 1,613.63 |
| Garner | \$ 0.5175 | \$ 987.44 | \$ - | \$ 590.53 | \$ - | \$ 1,577.97 |
| Holly Springs | \$ 0.4350 | \$ 830.02 | \$ 189.00 | \$ 647.47 | \$ 36.00 | \$ 1,702.49 |
| Knightdale | \$ 0.4300 | \$ 820.48 | \$ 159.96 | \$ 918.00 | \$ 24.00 | \$ 1,922.44 |
| Morrisville ¹ | \$ 0.4100 | \$ 782.32 | \$ - | \$ 683.60 | \$ 24.96 | \$ 1,490.88 |
| Rolesville | \$ 0.4400 | \$ 839.56 | \$ 264.00 | \$ 627.29 | \$ - | \$ 1,730.85 |
| Wake Forest | \$ 0.5200 | \$ 992.21 | \$ - | \$ 627.29 | \$ - | \$ 1,619.49 |
| Wendell | \$ 0.4900 | \$ 934.96 | \$ 264.00 | \$ 881.40 | \$ - | \$ 2,080.36 |
| Zebulon | \$ 0.5250 | \$ 1,001.75 | \$ 49.92 | \$ 1,169.76 | \$ 24.00 | \$ 2,245.43 |
| Average of Wake County | \$ 0.4453 | \$ 849.66 | \$ 137.87 | \$ 733.14 | \$ 13.08 | \$ 1,733.74 |
| Other Municipalities | | | | | | |
| Asheville ² | \$ 0.4750 | \$ 906.34 | \$ 126.00 | \$ 683.04 | \$ 31.56 | \$ 1,746.94 |
| Carrboro ³ | \$ 0.5894 | \$ 1,124.63 | \$ - | \$ 631.37 | \$ - | \$ 1,755.99 |
| Chapel Hill ³ | \$ 0.5240 | \$ 999.84 | \$ - | \$ 807.77 | \$ 50.88 | \$ 1,858.48 |
| Charlotte | \$ 0.4863 | \$ 927.90 | \$ - | \$ 544.20 | \$ 66.24 | \$ 1,538.34 |
| Durham | \$ 0.5912 | \$ 1,128.06 | \$ - | \$ 552.24 | \$ 39.12 | \$ 1,719.42 |
| Fayetteville | \$ 0.4860 | \$ 927.33 | \$ 44.04 | \$ 545.87 | \$ 45.00 | \$ 1,562.24 |
| Greensboro | \$ 0.6325 | \$ 1,206.87 | \$ - | \$ 413.33 | \$ 32.40 | \$ 1,652.59 |
| Wilmington | \$ 0.4850 | \$ 925.42 | \$ 315.48 | \$ 698.88 | \$ 86.76 | \$ 2,026.55 |
| Winston-Salem | \$ 0.5650 | \$ 1,078.07 | \$ - | \$ 475.03 | \$ 54.00 | \$ 1,607.10 |
| Average of all municipalities | \$ 0.4847 | \$ 924.78 | \$ 101.90 | \$ 673.78 | \$ 26.81 | \$ 1,727.27 |

¹ Morrisville and Cary share a water system, with Cary setting the rate structure.

² Asheville receives sewer service from Metropolitan Sewerage District of Buncombe County, which sets the rate structure.

³ Carrboro and Chapel Hill are served by the Orange Water and Sewer Authority, which sets the rate structure.

