



SERVICES AGREEMENT

Attn: National Service Support/4th Fl
 1301 East Algonquin Road
 (800)247-2346

Contract Number: S00001005145
 Contract Modifier: RN05-FEB-16 11:54:08

Date: 4/22/2016

Company Name: Durham, City of Attn: Steve Carden Billing Address: 1840 Camden Avenue City, State, Zip: Durham, NC 27704 Customer Contact: Steve Carden Phone: (919)802-3187
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Required PO: Yes
 Customer #: 1035845629
 Bill to Tag #: 0003
 Contract Start Date: 07/01/2016
 Contract End Date: 06/30/2021
 Anniversary Day: June 30th
 Payment Cycle: MONTHLY
 PO #: TBD

QTY	MODEL/OPTION	SERVICES DESCRIPTION	MONTHLY EXT	EXTENDED AMT
		*****Recurring Services*****		
	SVC01SVC0032C	ASTRO NETWORK MONITORING - CTD		
		2016 - YEAR ONE		\$23,695.68
		2017 - YEAR TWO		\$24,880.46
		2018 - YEAR THREE		\$26,124.49
		2019 - YEAR FOUR		\$27,430.71
		2020 - YEAR FIVE		\$28,802.25
	SVC01SVC0053A	ASTRO SECURITY MONITORING CTD		
		2016 - YEAR ONE		\$26,250.00
		2017 - YEAR TWO		\$27,562.50
		2018 - YEAR THREE		\$28,940.63
		2019 - YEAR FOUR		\$30,387.66
		2020 - YEAR FIVE		\$31,907.04
	SVC01SVC0229A	SUBSCRIBER DIAGNOSTICS WARRANTY		
		2016 - YEAR ONE		\$4,899.96
		2017 - YEAR TWO		\$5,144.96
		2018 - YEAR THREE		\$5,402.21
		2019 - YEAR FOUR		\$5,672.32
		2020 - YEAR FIVE		\$5,955.93
	SVC01SVC1101C	ASTRO INFRASTRUCTURE REPAIR W/ ADV REPL		
		2016 - YEAR ONE		\$56,089.44
		2017 - YEAR TWO		\$60,452.64
		2018 - YEAR THREE		\$63,475.27
		2019 - YEAR FOUR		\$66,649.04
		2020 - YEAR FIVE		\$69,981.49
	SVC01SVC1104C	ASTRO TECHNICAL SUPPORT		
		2016 - YEAR ONE		\$26,120.40
		2017 - YEAR TWO		\$27,426.42
		2018 - YEAR THREE		\$28,797.74
		2019 - YEAR FOUR		\$30,237.63

SVC01SVC1105C	2020 - YEAR FIVE		\$31,749.51
	ASTRO CUSTOMER TECHNICIAN DISPATCH		
	2016 - YEAR ONE		\$11,354.52
	2017 - YEAR TWO		\$11,922.25
	2018 - YEAR THREE		\$12,518.36
SVC01SVC2012C	2019 - YEAR FOUR		\$13,144.28
	2020 - YEAR FIVE		\$13,801.49
	SP - CONTRACT ADMIN SERVICE & GENESIS		
	2016 - YEAR ONE		\$116,951.06
	2017 - YEAR TWO		\$120,459.59
SVC02SVC0105A	2018 - YEAR THREE		\$124,073.38
	2019 - YEAR FOUR		\$127,795.58
	2020 - YEAR FIVE		\$131,629.45
	SP - ASSET MGMT CS-RECURRING - MCM		
	2016 - YEAR ONE		\$13,428.88
SVC04SVC0016C	2017 - YEAR TWO		\$14,100.33
	2018 - YEAR THREE		\$14,805.35
	2019 - YEAR FOUR		\$15,545.62
	2020 - YEAR FIVE		\$16,332.90
	SECURITY UPDATE SERVICE		
SVC01SVC1108C	2016 - YEAR ONE		\$6,130.20
	2017 - YEAR TWO		\$6,436.71
	2018 - YEAR THREE		\$6,758.55
	2019 - YEAR FOUR		\$7,096.47
	2020 - YEAR FIVE		\$7,451.30
SVC01SVC1108C	INFRASTRUCTURE REPAIR		
	2016 - YEAR ONE		\$81,819.24
	2017 - YEAR TWO		\$85,910.20
	2018 - YEAR THREE		\$90,205.71
	2019 - YEAR FOUR		\$94,716.00
	2020 - YEAR FIVE		\$99,451.80

SPECIAL INSTRUCTIONS - ATTACH

Subtotal - Recurring Services	\$2,007,875.57
Subtotal - One-Time Event Services	\$0.00
Total	\$2,007,875.57
Taxes	-
Grand Total	\$2,007,875.57

THIS SERVICE AMOUNT IS SUBJECT TO STATE AND LOCAL TAXING JURISDICTIONS WHERE APPLICABLE TO BE VERIFIED BY MOTOROLS

Section _____. Iran Divestment Act Certification. The Contractor certifies that, if it submitted a successful bid for this contract, then as of the date it submitted the bid, the Contractor was not identified on the Iran List. If it did not submit a bid for this contract, the Contractor certifies that as of the date that this contract is entered into, the Contractor is not identified on the Iran List. It is a material breach of contract for the Contractor to be identified on the Iran List during the term of this contract or to utilize on this contract any subcontractor that is identified on the Iran List. In this Iran Divestment Act Certification section - "Contractor" means the person entering into this contract with the City of Durham; and "Iran

Subcontractor(s)	CITY	STATE
MOTOROLA RADIO SUPPORT CENTER	ELGIN	IL
MOTOROLA SSC NETWORK SECURITY DO298	SCHAUMBURG	IL
MOTOROLA SYSTEM SUPPORT CENTER - NETWORK MGMT DO067	SCHAUMBURG	IL
MOTOROLA SYSTEM SUPPORT CTR-CALL CENTER DO066	SCHAUMBURG	IL
MOTOROLA SYSTEM SUPORT - TECHNICAL SUPPORT DO068	SCHAUMBURG	IL

List" means the Final Divestment List – Iran, the Parent and Subsidiary Guidance– Iran list, and all other lists issued from time to time by the N.C. State Treasurer to comply with G. S. 147-86.58 of the N.C. Iran Divestment Act.

MOTOROLA SOLUTIONS INC - CAROLINIANS MGD SVCS DO092	CHARLOTTE	NC
MCM TECHNOLOGY LLC	BIRNMINGHAM	AL
LOCUS DIAGNOSTICS LLC	W MELBOURNE	FL

I received Statements of Work that describe the services provided on this Agreement. Motorola's Service Terms and Conditions, a copy of which is attached to this Service Agreement, is incorporated herein by this reference.

AUTHORIZED CUSTOMER SIGNATURE	TITLE	DATE
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CUSTOMER (PRINT NAME)

Nikki Coomer

CSM SYSTEM MANAGER 04/22/2016

MOTOROLA REPRESENTATIVE (SIGNATURE)	TITLE	DATE
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NIKKI COOMER 803.556.3905

MOTOROLA REPRESENTATIVE (PRINT NAME)	PHONE
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24. E-verify Compliance: Licensor represents and covenants that the contractor and its subcontractors (if any) comply with the requirements of Article 2 of Chapter 64 of the North Carolina General Statute (NCGS). In this E-Verify Compliance Section, "contractor", "its subcontractors" and "comply" shall have the meaning Intended by NCGS 160A-20.1 (b). Licensee is relying on this section in entering into this Agreement. The parties agree to this section only to the extent authorized by law. If this section is held to be unenforceable or invalid in whole or in part, it shall be deemed amended to the extent necessary to make this contract comply with NCGS160A-20.1(b).