

Modest Water and Sewer Rate Increases Improve Pipelines and Facilities

City Council has approved modest water, sewer and stormwater rate increases for fiscal year 2012-13. The water and sewer increases will help fund operations and maintenance of water and wastewater facilities, pipelines and infrastructure.

The average increase for a single family residential water customer is 2.5 percent, meaning that the average residential customer using 635 cubic feet per month (or about 4750 gallons) will see their the monthly water bill increase by \$1.26.

The tiered rate structure will remain in place for single family residential customers. All non-residential cus-

tomers will continue to be billed at the Tier 3 rate, and irrigation-only customers will be billed at the Tier 5 rate. Customers are encouraged to adopt more efficient water use habits, because lower usage equals lower water bills.

Several major capital projects also are under way to help water and wastewater treatment facilities comply with state and federally-mandated environmental regulations for Falls and Jordan Lakes and other state and EPA mandated water quality standards. For information on water efficient practices, toilet rebates, alternate day watering schedules or to use the online water bill calculator, visit www.DurhamSavesWater.org. To learn more about the capital projects underway, visit

Upcoming City Holidays

Memorial Day - Monday, May 28, 2012

For information about City holidays, garbage collection, or other City Services, contact Durham One Call.



Waste Disposal and Recycling Center

2115 E. Club Blvd., Durham
Monday - Friday: 7:30 a.m. - 4 p.m.
Saturday: 7:30 a.m. - noon / Closed Sundays

Accepting old electronics, appliances, tires, yard waste, and other recyclables.

Contact the Durham Convention & Visitors Bureau for public events and non-City holiday schedules at (919) 687-0288.

The Citizens' Newsletter is published every other month with the water bill on a staggered schedule. Information can be dated for some receiving their bill at the end of the mailing cycle. For the most current information, visit the website at www.durhamnc.gov.

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DTV8's "City Hall This Week" Changes to Shorter, Weekly Format

Starting Friday, May 18, "City Hall This Week" will deliver City news in a more timely and frequent way.



While the pre-recorded shows air throughout the week, new shows will debut Fridays at 8 p.m. on DTV8 (Time Warner Cable channel 8). Shows will still be available to watch on demand on the City's website and YouTube page. The old show format was taped on first and third Tuesdays following City Council meetings, with new shows airing only twice per month.

For more information about the new "City Hall This Week," call the City's Office of Public Affairs at (919) 560-4123, visit DTV8's Webpage at <http://DurhamNC.gov/DTV8>, "like" DTV8's Facebook page at <http://Facebook.com/DurhamTV8>, follow DTV8's Twitter feed at <http://Twitter.com/DTV8>, or watch DTV8's YouTube page at <http://YouTube.com/CityofDurhamNC>.

City Briefs

911 Center Extends Texting Trial for Emergency Help

The Durham Emergency Communications Center and Verizon Wireless have extended the trial period for new “text-to-911” technology until July 31. Residents and visitors who are Verizon Wireless customers can send a text message to 911 for emergency help as part of a trial to test the potential of permanently offering this new technology.

Rock the Park Movie and Concert Series

Durham Parks and Recreation is offering a new summer series that includes music and concerts in a beautiful setting – Durham’s parks. Participants can sit back, relax and enjoy family and friends while grooving to music and/or watching a movie on a big screen. Concerts beginning June 9 are held from 6 p.m. – 8 p.m. and movies are held from 8 p.m. – 10 p.m. Both activities are free and open to the public. For information, call (919) 560-4355 or email Amber Walker at amber.walker@durhamnc.gov.

Warehouse Blues

Got the blues? If so, make plans to attend Durham’s award winning Warehouse Blues Series. The concerts are free and family friendly. Bring your lawn chair, have a picnic and enjoy the blues. The concerts, sponsored by Parks and Recreation and Capital Broadcasting Company, Inc., will be on Friday evenings beginning July 13 at Durham Central Park, 502 Foster St. For information, call (919) 560-4355.

Your City - Your Channel

DTV8, Time Warner Channel 8 provides programming to keep Durham residents informed on the important issues and services every day. Programs include scheduled meetings of the Durham City Council and the Durham Planning Commission. The City also produces “City Hall This Week,” a program dedicated to informing citizens on what is going on inside Durham’s city hall, and “CityLife,” featuring information on current City issues and upcoming events. For a programming schedule, or to watch DTV8 live on the web, visit www.durhamnc.gov/dtv8.

Notice Under the Americans with Disabilities Act

A person with a disability may receive an auxiliary aid or service to effectively participate in city government activities by contacting the ADA coordinator, voice (919) 560-4197, fax 560-4196, TTY (919) 560-1200, or ADA@durhamnc.gov, as soon as possible but no later than 48 hours before the event or deadline date.

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<http://durhamnc.gov/ich/as/bms/Pages/Home.aspx>.

The annual stormwater bill could increase between \$3 and \$11 per year for residential customers and about \$100 for average size commercial customers. For information on stormwater utility fees and the Jordan and Falls Lake rules, visit www.durhamnc.gov/stormwater.

Approved increases are set to begin in July.

Get in the Know with the City on Facebook and Twitter

Keeping up with City of Durham news and events has never been easier! The City now has a new Facebook page and Twitter feed, making it even simpler to stay up-to-date on what’s going on with your City government. Simply “like” the City’s Facebook page at <http://Facebook.com/CityofDurhamNC> or follow the City’s Twitter feed at <http://Twitter.com/CityofDurhamNC>. To check out a listing of all of the City’s social media pages, visit the Office of Public Affairs web page at <http://DurhamNC.gov/ich/pa/Pages/social-media.aspx>.

Durham... Beyond the Headlines

It’s that time of year, when organizations are looking for speakers. The City of Durham is available to talk to you on a wide variety of topics about your city. For us, it’s simple. We want to build strong partnerships with our residents by providing presentations on topics ranging from where your tax dollars go, our water quality, code enforcement in neighborhoods, to parks and recreation and the list goes on... Frankly, we want to be your best resource for getting answers to important questions about Durham. Call us at 560-4123 or email us at speakersbureau@durhamnc.gov. We’re waiting ...

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