



# Durham

News and Information from the City of Durham

## CITIZENS' NEWSLETTER

May-June 2014

[www.DurhamNC.gov](http://www.DurhamNC.gov)

FY 2013 - 2014 No. 6

### New Parking Deck, Lot Operating Procedures Start June 1

With parking in downtown Durham more in demand than ever, the City is rolling out new equipment to better collect payments, while making payment options for parkers more convenient. In addition, the City is implementing new charges at the parking lot on Ninth Street due to rapidly growing parking demands in that area.

Beginning June 1, 2014, parkers who use the Centre, Chapel Hill, Church, and Corcoran Street Parking Decks will begin using the new 3M Parking Lane Pay Stations to pay for parking and to exit the parking decks.

Using the new pay stations will be a three-step process in which the Lane Pay Station processes the fee automatically and displays it in an LCD window. If change

is due, it is then issued in coins and a receipt is either provided on-demand or issued automatically. The stations will also provide flexible payment options by accepting coin or paper currency (\$1, \$5 and \$10), debit/credit cards as well as merchant validation vouchers.

According to Director Mark Ahrendsen with the City's Transportation Department, the move to install the Parking Lane Pay Stations was an opportunity to make paying for parking more convenient with diverse payment options while also enhancing revenue collection to support the City's parking system.

#### Ninth Street Lot

The 45-space parking lot located on the west side of Ninth Street, recently leased by the City, will now become

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#### *Parking from Page 1*

### New Web-Based Mapping Tool Provides Detailed Neighborhood Information

Residents looking for detailed information on their neighborhoods now have a new tool at their fingertips thanks to the launch of the Durham Neighborhood Compass.

The Durham Neighborhood Compass, [Compass.DurhamNC.gov](http://Compass.DurhamNC.gov), is a web-based mapping tool designed to help users identify areas of need and opportunity in their neighborhoods.

Neighborhood Compass Project Manager John Killeen with the City's Neighborhood Improvement Services Department, said the compass features more than 40 measurements of neighborhood well-being and City/County service provisions. "Compiled from local government and Census Bureau data sets, many of these indicators were chosen with the goals of City and County Strategic Planning in mind. They reflect

*See Compass on Page 2*

#### Upcoming City Holidays

Memorial Day, Monday, May 26, 2014

For information about City holidays, garbage collection, or other City services, contact Durham One Call.



#### Waste Disposal and Recycling Center

2115 E. Club Blvd., Durham

Monday - Friday: 7:30 a.m. - 4 p.m.

Saturday: 7:30 a.m. - noon / Closed Sundays

**Accepting old electronics, appliances, tires, yard waste, and other recyclables.**

Contact the Durham Convention & Visitors Bureau for public events and non-City holiday schedules at (919) 687-0288.

*The Citizens' Newsletter is published every other month with the water bill on a staggered schedule. Information can be dated for some receiving their bill at the end of the mailing cycle. For the most current information, visit the website at [www.durhamnc.gov](http://www.durhamnc.gov).*

# City Briefs

## Alarm Registration Program

Do you have an alarm system at home or work? If so, take note that all alarm users and providers are required to register by law. Public Safety Corporation, through the use of its CryWolf software, is now coordinating alarm registrations, false alarm notifications, billing and collections for the City of Durham. The False Alarm Program provides for alarm registration and includes a civil penalty process for multiple false alarms, as well as an appeals procedure. For information, visit [www.crywolf.us/durhamnc](http://www.crywolf.us/durhamnc) or call toll free, 1 (877) 665-2982.

## Yard Waste Renewals Coming This Spring

Keep taking advantage of our convenient yard waste service by renewing your service. The annual fee remains \$60 plus \$18 for the cart rental. Service is from July to June of each year. If you are new to Durham or want to add the service, sign up today by calling Durham One Call at (919) 560-1200 or visit the Solid Waste Management website at [www.DurhamNC.gov](http://www.DurhamNC.gov).

## Rock the Park Concert and Movie Series

Durham Parks and Recreation will offer the Rock the Park Series including free concerts and movies in different parks throughout the city. Bring your own chair for music and movies. Food vendors will be available. For the schedule, visit [www.DPRPlayMore.org](http://www.DPRPlayMore.org).

paid parking from 8 a.m. to 7 p.m., Monday through Friday. The rate will be \$1 per hour. Parking fees will be collected using a pay station on the lot.

On-street parking spaces in designated Ninth Street areas will be going to a two-hour time limit on June 1 to encourage turn-over of these parking spaces for customers and visitors.

Lanier Parking Solutions, which manages City parking facilities and downtown on-street parking, will be responsible for the enforcement of on-street parking in the Ninth Street area as well as management of the Ninth Street parking lot.

For information about City parking services and the new deck procedures, visit [durhamnc.gov/ich/op/dot/Pages/Parking.aspx](http://durhamnc.gov/ich/op/dot/Pages/Parking.aspx) or contact Lanier Parking Solutions at (919) 680-2481.

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## Compass from Page 1

community input, research and surveying, and evolving best practices for assessing neighborhood quality-of-life," Killeen said.

The tool is designed to infuse policy and community efforts with a clear sense of where public service may have the greatest impact, Killeen said. "Open access to this extensive range of data removes barriers to locating information."

Killeen encourages users to check out the new tool and give their feedback on how it works for them. "We really want our residents to use this tool and tell us what they think since we plan to continually improve how the site functions and add relevant new data sets."

The new tool was created through collaboration between the City's Neighborhood Improvement Services and Technology Solutions departments with contributions from Durham County, Triangle Transit, the U.S. Environmental Protection Agency, and other community partners.

For information about the Durham Neighborhood Compass, visit [Compass.DurhamNC.gov](http://Compass.DurhamNC.gov) or contact Killeen at (919) 560-1647, ext. 34274, or by email at [John.Killeen@DurhamNC.gov](mailto:John.Killeen@DurhamNC.gov).

## Notice Under the Americans with Disabilities Act

A person with a disability may receive an auxiliary aid or service to effectively participate in city government activities by contacting the ADA coordinator, voice (919) 560-4197, fax 560-4196, TTY (919) 560-1200, or [ADA@durhamnc.gov](mailto:ADA@durhamnc.gov), as soon as possible but no later than 48 hours before the event or deadline date.

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