

# News Release

For Immediate Release: January 10, 2020

## **Most City of Durham Offices Closed for Martin Luther King, Jr. Day**

*Residents Asked to Note Changes in City-Provided Services*

DURHAM, N.C. – Most City of Durham offices, including City Hall and all non-emergency City operations, will be closed on Monday, January 20 in observance of Martin Luther King, Jr. Day.

Police, fire and rescue services for life-threatening or in-progress emergencies may be reached by calling 911. Non-emergency problems or concerns may be directed to (919) 560-4600. Residents are asked to make note of the following changes in other City-provided services and programs.

### **City Council Regular Business Meeting**

The [City Council meeting](#) is scheduled for Tuesday, January 21 beginning at 7 p.m. in Council Chambers, located on the first floor of City Hall at 101 City Hall Plaza. This regular business meeting will be livestreamed on the City's [YouTube](#), [Facebook](#), and [Twitter](#) pages as well as on Roku, Apple TV, and Amazon through the free Boxcast app. The meeting will also be televised on Spectrum channel 8, Google Fiber channel 8, Frontier channel 70, and AT&T U-verse channel 99.

### **Solid Waste, Recycling, Yard Waste, and Bulky Service Curbside Collections**

The [Solid Waste Management Department](#) will be closed on January 20. The revised collection schedule for all curbside services reflects a one-day delay in garbage, recycling, yard waste, and bulky services collections for all customers as follows:

- Monday customers will receive collections on Tuesday, January 21.
- Tuesday customers will receive collections on Wednesday, January 22.
- Wednesday customers will receive collections on Thursday, January 23.
- Thursday customers will receive collections on Friday, January 24.
- Friday customers (yard waste and bulky services only) will receive collections on Monday, January 27.

The [Waste Disposal & Recycling Center](#), [Yard Waste Facility](#), and the [Household Hazardous Waste Center](#) will also be closed January 20. For more information about items accepted for curbside collections as well as how to sign up for collection day alerts and reminders for holiday service changes, visit the [department's webpage](#) or download the free Durham Rollout smartphone app available in the [Apple](#) and [Google Play](#) stores.

### **Durham Parks and Recreation**

[Durham Parks and Recreation](#) will close its administrative office and all recreation centers on January 20. For more information, follow on [Facebook](#), [Twitter](#), [Instagram](#), or call (919) 560-4355.

### **Water Management**

Normal operating hours for the Water Management Department's Water and Sewer Maintenance Division are from 7 a.m. to 3:30 p.m., Monday through Friday. [Water main break](#) and [sewer overflow](#) calls for service placed after-hours, weekends or on City-recognized holidays should be directed to the department's after-hours emergency phone number at (919) 560-4344, which will dispatch on-call crews. For more information, follow on [Facebook](#) or [Twitter](#).

## Durham One Call

[Durham One Call](#) will be closed on January 20. Residents may submit a service request using the free Durham One Call smartphone app available in the [Apple](#) and [Google Play](#) stores, complete and submit an [online service request](#), or leave a message at (919) 560-1200. Durham One Call will forward all requests for City services to the appropriate department on the next business day.

## Park Durham

The [Park Durham](#) Customer Service Center, located at 105 W. Morgan St., Suite 400, will be closed on January 20. On City-designated holidays, customers may park for free in any of the [City's parking garages and surface lots](#) and in [on-street metered parking spaces](#).

## GoDurham and GoDurham ACCESS

[GoDurham](#) and [GoDurham ACCESS](#) will provide [Sunday-level service](#) on January 20, but administrative offices will be closed. To receive the most up-to-date information about GoDurham services, including detours and holiday reminders, call (919) 485-RIDE (7433), download [TransLoc Rider](#), or follow on [Twitter](#). For more information about GoDurham ACCESS, call (919) 560-1551.

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