



CITY OF DURHAM DIGEST

Durham Digest en español:
bit.ly/espanol-jan2021

JAN. 2021

Quarterly Updates from the City of Durham ★ durhamnc.gov

Stay Strong & Safe While COVID Vaccine Is Distributed

A safe and effective vaccine will soon be available to all who want it, but supplies will be limited at first. Public health officials have determined that the best way to fight COVID-19 is to start with vaccinations for those most at risk, reaching more people as the vaccine supply increases from January to June. Keep following safety guidelines and practicing the 3 Ws until everyone has a chance to vaccinate.

LEARN MORE: Find details and updates at covid19.ncdhhs.gov/vaccines.

Follow the 3 Ws: Wear a Mask, Wait Six Feet, Wash Your Hands

Ways to Engage with the City Safety & Remotely

The City's top priority is to maintain essential services for our community while protecting the health and safety of our residents and employees.

While some City facilities are open for limited in-person services, we ask residents to observe social distancing guidelines and avoid in-person contact as much as possible. Please check durhamnc.gov/covid19 before visiting any City facility.

- **Pay your water bill** online, by phone, or by mail at no additional charge - find details at durhamnc.gov/1028.
- **Submit a Durham One Call service request** by calling 919-560-1200, or visit durhamnc.gov/onecall.
- **View your trash/recycle schedule** at durhamnc.gov/3025, or through the Durham Rollout App available from Google Play and the App Store.
- **Watch or attend virtual City Council meetings** - find details at durhamnc.gov/1345.
- **Sign up for City news** at durhamnc.gov/alerts.
- **Follow @CityofDurhamNC** on Facebook, Twitter, Instagram, and YouTube.

For the latest service and facility updates, visit durhamnc.gov/covid19

New Solid Waste Status Updates & Live Tree Collection Options



Our Solid Waste crews work hard to collect all garbage, recycling, and yard waste carts according to schedule.

However, there are times when they don't finish due to equipment, staffing, weather, and other issues. If your cart is ever missed, check their new Collections Status page at: durhamnc.gov/2798.



The City offers free curbside pick-up and seven drop-off locations to dispose of your live

Christmas tree between January 4 through February 6. A Durham One Call request must be made for all curbside collections. Find complete details at: durhamnc.gov/tree.



Protect Your Pipes! Home Winterization Tips

Don't let "Old Man Winter" wreck your home by freezing—and potentially bursting—your home's plumbing pipes. Take these simple steps now to winterize your home.

Preventing Frozen Pipes Inside

Frozen water can crack and tear plumbing systems. Follow these prevention tips:

- Wrap pipes with insulation, especially in unheated spots like your garage and crawl space. Hardware stores sell pipe wrap that you can cut to size.
- Open cabinet doors underneath kitchen and bathroom sinks. This allows warm air to circulate around the plumbing.
- Allow faucets to drip slowly so that water can't pool inside exposed pipes.

Preventing Outdoor Plumbing Issues

Outdoor components are often at an even greater risk due to exposure. Take the following preventative steps:

- Disconnect, drain, and properly store hoses.
- Close foundation, crawl space vents.

LEARN MORE:

Call Water Management at 919-560-4381, or visit DurhamSavesWater.org.



Don't pour grease down the drain!

- Pour cooled grease into a container with a re-sealable lid.
- Place the lid on the container and dispose of in trash.
- Scrape cookware grease into the trash using a paper towel or spatula.

CITY HOLIDAYS: City Hall and non-emergency offices will close for: Martin Luther King, Jr. Birthday, Jan. 18; Good Friday, April 2
★ **DURHAM ONE CALL:** For info about water bills, garbage collection, or other City services, call 919-560-1200 or visit durhamnc.gov/onecall ★ **FIND US ONLINE:** Visit durhamnc.gov and follow @CityofDurhamNC on Facebook, Twitter, Instagram, and YouTube.

CITY BRIEFS

ENGAGEDurham
Our Future Together

Help Plan Durham's Future

Help shape the Goals and Objectives for Durham's new Comprehensive Plan! Using input from more than 1000 residents, and centering the voices of those often left out of planning processes, the ENGAGEDurham team has drafted Community Goals and Objectives on topics like housing, neighborhoods, transportation, equity, jobs, engagement, and more.

We need your help to make sure these Objectives reflect your needs, priorities, and those of your community. Take a look, give us your feedback, and use your five senses to help illustrate what our community vision could look like in your neighborhood.

LEARN MORE: For more information go to durham.mysocialpinpoint.com/comprehensiveplan, email engagedurham@durhamnc.gov, or call (919) 560-4137 ext. 28270.

COVID-19 Grant Program for Community Organizations

Participatory Budgeting (PB) Durham has formed a grant fund program to offer \$1 million in COVID-relief assistance for Durham-based nonprofit and community organizations serving residents impacted by the pandemic. Each eligible organization can receive up to \$50,000 in funding to support services or programming in the most adversely impacted communities. The grant application will open in January 2021.

LEARN MORE: For more information visit pbdurham.org.

Play More in 2021 with Durham Parks & Recreation

DPR has you covered with opportunities for wellness and recreation!



Rock Quarry Park Updates

Rock Quarry Park will receive new park amenities including a stage platform with electrical service upgrades, an accessible path, a planted stormwater basin, water service, stream bank restoration, and a new 12' wide bridge and park entrance over Ellerbee Creek near the National Guard Armory. The park's new features will also include a sculpture art structure and a dog park. Renovations will take place now through mid-May, weather permitting. During construction, residents should avoid any activity on the field as there will be heavy equipment, demolition, earthmoving, and paving in the park. No impact to tennis courts is anticipated.

LEARN MORE: Visit durhamnc.gov/3730.

Participate in DPR's Virtual Programs

Durham Parks and Recreation staff have been working hard to bring the programs to you...online! There are a variety of virtual programs for all ages.

- Browse and register for our virtual programs at bit.ly/DPRregister.
- Visit our YouTube channel for free programs and activities you can do from the comfort of your own home! Subscribe at bit.ly/DPRvideos.
- Visit the DPR blog for creative workouts, virtual play activities, chalk art creations, and more! Go to dprplaymore.blogspot.com.

LEARN MORE:

- For information about DPR programs, activities, and events impacted by COVID-19 call (919) 560-4355 during office hours or visit dprplaymore.org.
- Follow @dprplaymore on Facebook, Twitter, Instagram, and YouTube.



Durham One Call

Get assistance with City services:

- Call (919) 560-1200, M-F, 8 to 5
- Submit online
- Download the app

Learn more at durhamnc.gov/onecall



Never Miss Collection Day with Durham's Rollout App

View your garbage and recycling schedule, receive collection notifications, and search the waste database with our five-star app.

Available on Google Play and the App Store (search for Durham Rollout).