



# News Release

For Immediate Release: May 17, 2018

## **Most City of Durham Offices Closed for Memorial Day** *Residents Asked to Note Changes in City-Provided Services & Programs*

DURHAM, N.C. – Most City of Durham offices, including City Hall and other non-emergency City operations, will be closed on Monday, May 28 in observance of Memorial Day. Police, fire, and rescue services for life-threatening or in-progress emergencies may be reached by calling 911. Non-emergency concerns may be directed to (919) 560-4600. Residents are asked to take note of the following changes in other City services and programs.

### **Solid Waste, Recycling, Yard Waste, and Bulky Item Curbside Collections**

The [Solid Waste Management Department](#) will be closed on May 28. Collection for all services, including solid waste, recycling, yard waste and bulky items, will be delayed by one business day for the entire week. Curbside collections for yard waste and bulky items on June 1 will instead occur on June 4. The [Waste Disposal & Recycling Center, Yard Waste Facility, and the Household Hazardous Waste Center](#) will also be closed on May 28. For more information about items accepted for curbside collections as well as how to sign up for collection day alerts and reminders for holiday service changes, visit the [department's webpage](#).

### **Durham Parks and Recreation**

[Durham Parks and Recreation](#) will close its administrative office, all recreation centers, and all indoor rental sites on May 28. All recreation centers and indoor rental sites will operate under normal schedules May 26–27. City lakes and picnic shelters will be open as scheduled May 25–28. For more information, follow on [Facebook](#), [Twitter](#), or call (919) 560-4355.

### **GoDurham, GoDurham ACCESS, and Bull City Connector**

[GoDurham](#) and [GoDurham ACCESS](#) operate under its Sunday-level service schedules on May 28, but administrative offices will be closed and the [Bull City Connector](#) will not operate. For more information about GoDurham, follow on [Facebook](#), [Twitter](#), or call (919) 485-RIDE. For more information about GoDurham ACCESS, call (919) 560-1551. For more information about the Bull City Connector, follow on [Facebook](#), [Twitter](#), or call (919) 485-RIDE.

### **Water Management**

Normal operating hours for the [Water Management Department's](#) Water and Sewer Maintenance Division are from 7 a.m. to 3:30 p.m., Monday through Friday. [Water main break](#) and [sewer overflow](#) calls for service placed after-hours, on weekends, or on City-recognized holidays should be directed to the department's after-hours emergency phone number at (919) 560-4344, which will take the report and dispatch on-call crews. For more information, follow on [Facebook](#) or [Twitter](#).

### **Durham One Call**

[Durham One Call](#) will be closed on May 28. Residents may submit a service request using the smartphone app available in the [Apple](#) and [Google Play](#) stores, complete and submit an [online service request](#) on the City's website, or leave a message at (919) 560-1200. Durham One Call will forward all requests for City

services to the appropriate department on the next business day. For information about the City's holiday schedule and any other services that may be affected, contact Durham One Call at (919) 560-1200 between 8 a.m. and 5 p.m., Monday through Friday.

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[DurhamNC.gov](http://DurhamNC.gov)

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