

911 Responses/Crisis Intervention
July 21, 2021

Members Present: Manju Rajendran, Isaac Villegas, and Jennifer Carroll
Support Staff: Dwayne Campbell

1. Dwayne's Report
 - a. RT's are public meetings, Dwayne will report back on stipulations
 - b. A social worker (Abena Bediako) has been transferred to the community safety department.
 - c. Also, Ryan Smith is available to join our meeting.
2. Jen's report of the 911 data
 - a. <https://docs.google.com/document/d/1dyiZnsJ2cTytsH9gXV5uhVh2TU8xNgGS/edit>
 - b. Unclear which calls are included in the data set we've been provided. Questions for dispatch for clarification of coding. Dwayne will pass along their Jen's follow-up questions to Brian, Josh, and Anise (RTI and City reps).
 - c. Action Items for Dwayne
 - i. Dwayne will pass along their Jen's follow-up questions to Brian, Josh, and Anise (see linked report above for Jen's questions)
 - ii. Ask sheriff for 911 data for us to conduct our work (from 2017 until current)
 - iii. Ask a supervisor from 911 operation dispatch to join a roundtable conversation to help us understand some of the data.
 - iv. Ask to set up a time we can spend a few hours at the 911 call center to understand the work--both the Durham police center and the sheriff's call center.
3. One-page Report
 - a. Jennifer C will write it and check with the rest of the group before passing it along to Dwayne.
4. Next Steps
 - a. Next meeting for our group: **July 26, 2pm-3:30pm**
 - i. <https://us02web.zoom.us/j/81506325686?pwd=aXlvM3E2dWx2dWg0QVc0M1RHc00wQT09>
 - b. Next meeting with 911 data people: **August 3**, anytime between noon to 4pm, depending on availability of the people.