

911 Responses/Crisis Intervention
September 1, 2021

Members Present: Manju Rajendran, Xavier Cason, and Jennifer Carroll

Support Staff: Dwayne Campbell, James Spiers, and Ryan Smith

1. Planning for the Listening Session workshop
 - a. The RT created a draft agenda (see below) for a workshop in early to mid-October.
2. Next Steps
 - a. Next meeting September 8

Working Agenda:

Crisis Response in the Bull City: Public Town Hall

Hosted by the Crisis Response Roundtable within the Community Safety and Wellness Task Force in collaboration with Durham Department of Community Safety

Friday, October 15, 2021, 9am-12:30pm

9am-9:30am [Manju + Xavier] **Welcome: Introduction to Community Safety and Wellness Task Force & Department of Community Safety**

9:30-11am [Jennifer + Ryan] **There: Overview of other cities' programs across diverse strategies.** (*Vision for our own TF/CS dept? More than three months: Atlanta, Eugene, Embedded clinicians within 911: Houston; Just beginning: Albuquerque, Denver; Larger support organizations like National LEAD, Interrupting Criminalization*)

11am-11:15am Break

11:15am-12:15pm [Xavier + Shanise] **Here: Storytelling- Durham's neighborhoods- how are we already keeping each other safer?** How are we already ending violence and strengthening community fabric? (*what does success look like? How do we want to take ownership?*)

12:15-12:30pm [Manju + Isaac] **Closing**

Saturday, October 16, 2021, 9am-3pm

9am-9:30am [Jennifer & Manju] **Welcome and introduction**

9:30am-10:30am [Shanise & Isaac (with Jennifer on support)] **Today: Understanding people's current experiences interacting with municipal first responders** (*feedback on priorities? What current problems/things not working the TF should target?*)

10:30-10:45am Break

10:45am-12pm [Shanise & Isaac (with Jennifer on support)] **Today: Understanding people's current experiences making a different choice about addressing a moment of crisis** (*what does success look like? How do we want to take ownership?*)

pm

11:45-12pm Break

1:00-2:30pm [Manju & Shanise] **Tomorrow: What would you like to see?** (*vision vision vision, continuation of other sessions focused on success, priorities, ownership*)

2:30-3pm [Jennifer + Isaac] **Closing**

Summary of what we want to listen for (from below):

- Visions for CSW tf/dept
- Feedback on tf priorities, what to focus on/tackle
- Definitions of success
- How residents want to take ownership/responsibility