

What elements of these City models would you like to see tried in Durham? ¿Qué elementos de cualquiera de esos modelos le gustaría que se probara?

Peers!

response teams that do not include armed officers

311 or another number so that people who will never call 911 can get access to unarmed crisis response and care!

So many calls don't require a law enforcement response. These cities demonstrate that as a fact.

911 responders divert calls to a non-emergency line with qualified mental health professionals who can respond more appropriately.

Peer support specialists as responders

Elements of the programs that recognize unhoused people as community members rather than problems. I loved how the pace of the services that most community members received was set by the community members themselves, absent high safety concerns.

harm reduction specialists

Use 911 or another number to appropriate route and divert calls. Use of a non law enforcement crisis response team. Like the idea of a team made up a community paramedic, behavioral health expert and peer specialist.

What elements of these City models would you like to see tried in Durham? ¿Qué elementos de cualquiera de esos modelos le gustaría que se probara?

I love the respect for people experiencing crises and their needs and choices, and the broad range of assistance provided, also the proactive aspects... Great that people can reach this assistance through 911 and otherwise.

Like emphasis on diversion (LEAD) Like ability to assist with homelessness Like mental health expertise Like Motivational Interviewing skills used

Training for youth peer mentors to support their peers at school and even the work of School Counselors and Social Workers.

Build public awareness of an alternative non-emergency number and when to use it. Also Care Navigators.

I heard Trust being a major factor in safety. I did not hear anyone mention police as an example of community safety when local community members shared. I am interested in updates on how this information will inform crisis response.

A team of community paramedic, behavioral health specialist and peer support specialist seems like a great to address physical and mental health needs and the needs for case management and longer term support.

Aside from the presentations that were given, I heard someone mention a shared housing model that she was using in Wake County and perhaps offering that to Durham community members, where owners may receive funding from the city to support residents

The way that the Program in San Francisco was responsive to community feedback and created regular space to truly put everyone at the table in development and evaluation of the program

I think that the mobile response unit that deescalates a crisis so that 911 is not called is a great idea and I think that Durham can use this in the city.

What elements of these City models would you like to see tried in Durham? ¿Qué elementos de cualquiera de esos modelos le gustaría que se probara?

Creating relationships with communities without the threat of harm or arrest when in the community

Con educadores especialistas y junto con personas que an pasado por esas situaciones

a science and an art of meeting people where they are — having someone there to say, "You are not in trouble for suffering in this moment" !!!

A key part of the trauma of crisis is feeling alone. The presence of "experiential peers" - people who might have experienced similar crises, is powerful. Also so empowering for people on that healing journey to have leadership and advocacy roles.

Baked in culture change component to engage with people calling, too, as being part of a solution, recognizing everyone as people and neighbors, etc

More affordable housing help homelessness and secure the people livelihood. How can city/county plan to tackle the issues?

A central location for those who are asking for money (panhandlers) to receive basic essentials (masks, bottled water, light snacks) and then provide access to community resources there.

The follow-up care! Coordinated, connection to necessary services, more likely to reduce harm and prevent future crises.