

# PSAP Answer Time

City of Durham Emergency Communications

602 E. Main St.

Durham, NC 27701

County: Durham

Month - Year: October 2021

Agency Affiliation: Emergency Communications

Report Date: 11/03/2021 14:56:59

Report Date From: 10/01/2021

Report Date To: 10/31/2021

Period Group: Month

Time Group: 60 Minute

Time Block: 00:00 - 23:59

Days Of Week: All

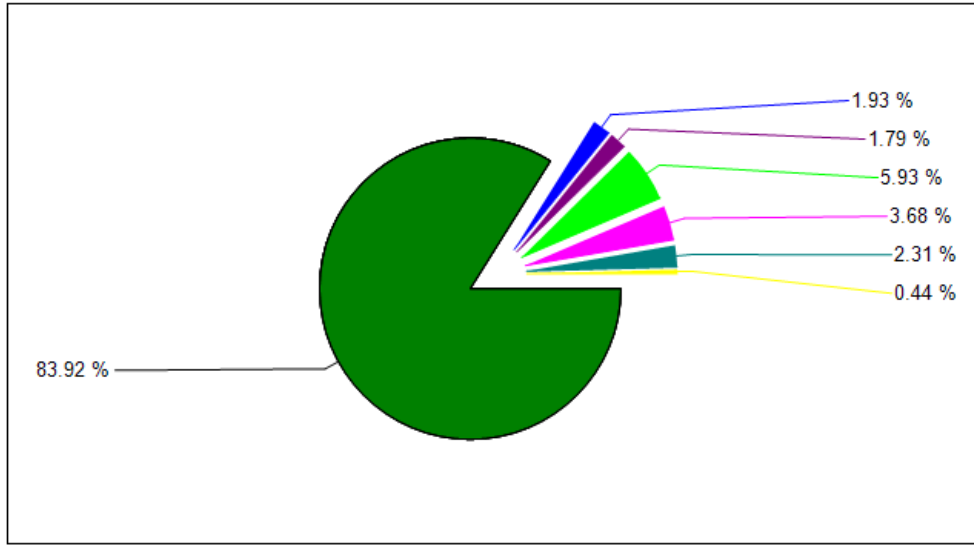
Call Type: 911 Calls

Abandoned Filters: Include Abandoned

Agency Affiliation: All

Include: Voice Calls Only

### PSAP Answer Time



0 - 10 Seconds    11 - 15 Seconds    16 - 20 Seconds    21 - 40 Seconds    41 - 60 Seconds    61 - 120 Seconds    120+ Seconds