



Date: August 19, 2022

To: Wanda S. Page, City Manager
Through: Bo Ferguson, Deputy City Manager
From: Patrice Andrews, Chief of Police
Subject: ShotSpotter Implementation Update

This memo will combine updates from last week (ending 8/12) and current week (ending 8/19). Updates are being provided for the following areas of implementation:

- Sensor deployment
- Finalizing the service agreement between ShotSpotter and the City of Durham Police Department
- CAD Integration
- Policy development
- Outreach

Sensor deployment

Sensor deployment is being arranged by ShotSpotter representatives. The form letter is complete and has been provided to the ShotSpotter team. This letter will explain the technology, information about the pilot program, and contacts for our project management team. Survey sites owned by the City of Durham and Durham County have been identified. These sites are not deployment sites until proper permissions have been provided to ShotSpotter. A copy of the form letter will be placed on the ShotSpotter Durham information page.

Finalizing the service agreement between ShotSpotter and DPD

The service agreement has been submitted for the September 19th agenda cycle.

Computer Aided Dispatch (CAD) integration

No update.

Policy Development

Policy development is ongoing. Preliminary call response protocols for alerts and disposition categories have been identified. Staff will be meeting with the research team within the next two weeks to verify that the protocols and categories are sufficient for data gathering purposes.

Outreach

Community forum dates have been set and placed on the ShotSpotter Durham information page.

On Tuesday, August 16, 2022, Staff traveled to Winston-Salem for an onsite tour and discussion with Winston Salem Police Department and Communications staff regarding lessons learned and best practices relating to ShotSpotter. As you know, Winston Salem launched

ShotSpotter in August 2021 following the awarding of grant funding. Feedback from that visit will be considered during our pilot implementation.

Finally, the 'go live' has been moved to November 2022. This was due to a delay by ShotSpotter and out of the control of the City of Durham and the City of Durham Police Department. Despite this delay, internal staff continue to move forward with other areas of implementation preparation.