



Date: September 16, 2022

To: Wanda S. Page, City Manager
Through: Bo Ferguson, Deputy City Manager
From: Patrice Andrews, Chief of Police
Subject: ShotSpotter Implementation Update

This memo will combine updates from the week ending in 9/2 to last week ending in 9/16. As we move closer to the projected 'go live' date, some areas of implementation may have more to update than others. Updates are being provided for the following areas of implementation:

- Sensor deployment
- Finalizing the service agreement between ShotSpotter and the City of Durham Police Department
- CAD Integration
- Policy development
- Training
- Outreach

Sensor deployment

ShotSpotter representatives have completed the second round of site visits. As of September 13th, a combined 32% of the 81 proposed sensor site permissions have been obtained. Sensor site locations are anonymous and are only known to ShotSpotter. This is due largely in part to maintain safety for the locations as well as to ensure that any research data is not skewed by prior knowledge of confirmed site locations. However, sensors will only be installed within the 3 square mile deployment area.

Finalizing the service agreement between ShotSpotter and DPD

The service agreement has moved through work session and will be voted upon during the September 19, 2022 council meeting.

Computer Aided Dispatch (CAD) integration

A kickoff meeting has been held for the Central Square CAD interface. The City of Durham Technology Solutions department is working closely with Durham Emergency Communications Center (DECC) staff on integration.

Policy Development

The first draft of Durham Police Department's General Order 4088 *Response to ShotSpotter Gunshot Detection Alerts* has been completed. The final policy draft will be provided within the next two weeks.

Training

A training schedule has been developed and will begin the first week of October. There will be three (3) daily 2-hour training sessions and will run through the end of October. In an effort to

continue to provide ongoing training or training for new staff, ShotSpotter will conduct a train-the-trainer course for both sworn and non-sworn designees.

Outreach

Staff began the first round of community forum discussions. Each forum begins with an overview from ShotSpotter representatives about the technology. Following that presentation, members of the Durham Police Department ShotSpotter implementation team provides information exclusive to DPD. **Any community forums that have been cancelled will be rescheduled.**

The Durham Police Department Public Affairs Unit (PAU) continues to work on a door hanger design (both Spanish and English) that will be distributed following a sensor activation and police response. The door hanger will also contain a QR code link to an anonymous survey. The survey will be used to record resident feedback within the deployment area. This information will be utilized to identify any needed policy/response changes as well as provided to council in the final research packet.